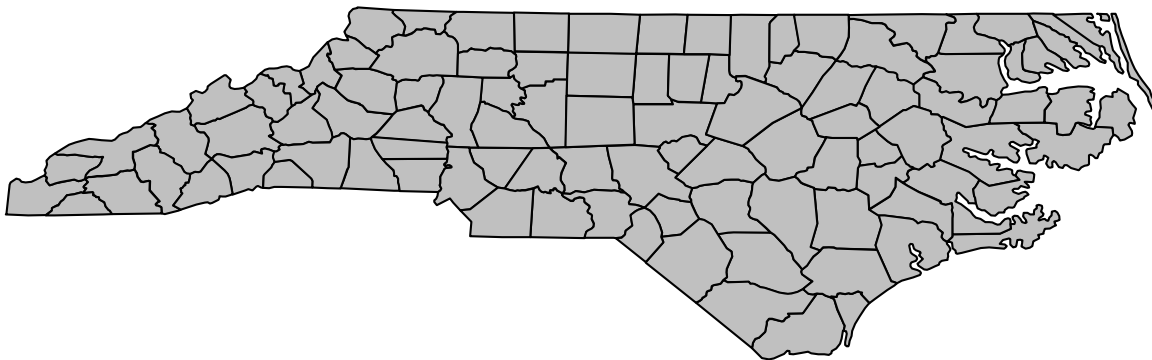


**North Carolina Division of Mental Health, Developmental
Disabilities, and Substance Abuse Services**

**Quarterly Report on
Level 2 and 3 Incidents in Local Management
Entities Catchment Areas**

**State Fiscal Year 2005 - 2006
Fourth Quarter
April 1, 2006 - June 30, 2006**



Prepared by

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Executive Summary

The reporting of Level 2 and 3 incidents by NCGS 122C licensed facilities (except hospitals) and unlicensed community-based providers of mental health, developmental disability and substance abuse services is a statewide requirement that began July 1, 2003. The task of implementing this process has been taking place at the same time that other major changes have been occurring in the manner that local services are being provided and managed. As a result, incident reporting and the analysis of incident data have been an evolving and continuously improving process.

Interpreting The Data:

Caution should be exercised in interpreting incident report data. Because of the evolving nature of incident reporting over the past 3 years, it has been difficult to interpret with certainty, the reasons for increases and decreases in the numbers of individual LME and statewide aggregate incidents and the variability in incident rates from LME to LME or from quarter to quarter. However over the past 3 - 4 quarters, **the incident reporting system has been showing signs that the data may be stabilizing.**

When looking at statewide aggregate data, the number of providers submitting reports and the number of incidents reported statewide steadily increased over the first two years of incident reporting, especially between the 2nd and 4th quarters of SFY05 around the time that the LMEs signed the performance contract (which placed additional emphasis on incident reporting). This growth is believed to be the result of better compliance with the reporting requirement as LMEs educated providers about their responsibility to report incidents and does not necessarily mean that the occurrence of incidents was increasing. During SFY06, the numbers of providers reporting continued to increase, and the numbers of incidents reported appear to be leveling off indicating that incident reporting may be stabilizing.

When looking at data for individual LMEs, the types of incidents, and numbers and rates of incidents reported likely reflect where the LME is in working with providers in its catchment area on incident reporting. Some of the low rates may reflect underreporting. Some of the higher rates may be the result of a single provider reporting a large number of incidents in a given quarter. As mentioned above, much of the increases over time appear to reflect better reporting compliance rather than an increase in the occurrence of incidents. Some of the decreases may reflect improvements made by LMEs and providers to decrease the occurrence of preventable incidents. At the same time, some of the decreases may be the result of a better understanding of what needs to be reported and may reflect a reduction in unnecessary reporting. Caution should be exercised in interpreting the data.

Fourth Quarter SFY06 Incidents Data Highlights:

Statewide, **1,032 providers submitted a total of 3,139 Level 2 and Level 3 incident reports involving 2,265 consumers for an average of 3.0 reports per provider.** These incident reports contained a **total of 3,305 incidents** (some incident reports contained more than one co-occurring type of incident). The tables in Section III of this report explain the differences between Level 2 and Level 3 incidents.

- **3,084 (98.2%) incident reports contained 3,249 Level 2 incidents.** 874 (26.9%) of these incidents were related to consumer behavior, 637 (19.6%) involved injuries, 547 (16.8%) involved restrictive interventions, 320 (9.8%) involved allegations of abuse, neglect, or exploitation, 148 (4.6%) were deaths due to terminal illness, natural causes or the cause was unknown at the time of the report, 86 (2.6%) were medication errors, and 637 (19.6%) were "other incidents" (mostly unplanned consumer absences).
- **55 (1.8%) incident reports contained 56 Level 3 incidents.** 24 (42.9%) of these incidents were deaths due to suicide, accident, or homicide/violence, 14 (25.0%) were consumer behavior related, 13 (23.2%) were allegations of abuse, 4 (7.1%) were injuries, and 1 (1.8%) was an "other incident" (a fire).
- **The highest number of incident reports for a single consumer was 18.** The average number

of incident reports per consumer for all other consumers was 1.4.

The rate of total incidents reported statewide was 11.7 per 1,000 active consumers¹. Of this total rate, the rate for Level 2 incidents was 11.5 per 1,000 active consumers, and the rate for Level 3 incidents was 0.2 per 1,000 active consumers.

Two-thirds (67.2%) of the incidents occurred on the provider's premises. 12.2% occurred in the community, 10.0% occurred at the consumer's legal residence, and 10.7% occurred elsewhere or the location of the incident was unknown.

The total number of deaths reported this quarter was 172 for a rate of 0.64 per 1,000 active consumers. About four-fifths (86.1%) of these deaths were due to terminal illness, natural causes or causes that were unknown at the time of the report. Suicides accounted for 8.7%, accidents accounted for 2.9%, and homicide/violence accounted for 2.3% of the deaths reported this quarter.

The number of reported incidents involving the use of restraint, seclusion, or isolation was 534, for a rate of 1.99 per 1,000 active consumers. Most of these incidents (94.7%) involved the use of physical restraint.

The number of reported injuries requiring treatment by a licensed health care professional was 641 for a rate of 2.39 per 1,000 active consumers. "Trip or Fall" was the most common category representing 31.7% of the total for the quarter, followed by aggressive behavior (13.6%), self-injury (7.3%), and auto accident (6.4%). Two-fifths of the injuries (41.0%) were in the "Other Injury" category.

The number of reported incidents involving allegations of abuse, neglect, or exploitation was 324 for a rate of 1.21 per 1,000 active consumers. Two-thirds (67.3%) of these reported incidents involved allegations of abuse, one-quarter (27.6%) involved allegations of neglect, and 5.1% involved allegations of exploitation.

The number of reported medication errors was 86 for a rate of 0.32 errors per 1,000 active consumers. Three-quarters (73.3%) of the reported incidents were due to a missed or refused dose, 14.0% involved the administration of the wrong dosage, 7.0% involved the administration at the wrong time, and 5.8% involved the administration of the wrong medication.

The number of reported incidents involving consumer behavior was 888 for a rate of 3.31 incidents per 1,000 active consumers. One-fifth (21.8%) involved aggressive/destructive acts by the consumer, 9.1% involved inappropriate or illegal sexual behavior, and 7.7% involved suicide attempts. Two-thirds (61.4%) of the incidents involved "other" consumer behavior.

The number of "other" reported incidents was 638 which equates to 2.38 incidents per 1,000 active consumers. Unplanned consumer absences over three hours and absences reported to legal authorities accounted for four-fifths (83.4%) of these other incidents.

LME Reported Improvement Activities:

LMEs continued to devote a lot of attention to monitoring incident reports received to ensure that providers are appropriately reporting and managing incidents.

While many LME's reported substantial improvement in the number of incidents reported and providers reporting, they also noted significant issues with providers submitting late, incomplete, or inaccurate reports, or in some cases, no reports at all. Some LMEs reported that several multi-facility providers are not submitting quarterly reports for all facilities.

LMEs reported actions taken to address these issues ranged from discussing at provider meetings and providing reminders, providing prompt feedback to providers about identified deficiencies, offering technical assistance and training, and when appropriate requiring corrective action plans.

¹ Active consumers are the average monthly active caseload for the quarter and is calculated by performing a distinct count of clients in the Client Services Data Warehouse with a status code of "active" each month and averaging the three months.

Introduction

Purpose

As required by 10A NCAC 27G .0601 through .0609, Local Management Entities (LMEs) are responsible for receiving, reviewing and responding to Level 2 and Level 3 Incident Reports from Category A (NCGS 122C licensed facilities, except hospitals) and Category B (unlicensed community-based) providers of mental health, developmental disability and substance abuse services in their catchment areas. Service providers submit these reports to LMEs which analyze this collected information as part of their quality management efforts and report summarized information each quarter to the North Carolina Division of Mental Health, Developmental Disabilities and Substance Abuse Services.

An incident is any unusual occurrence in the care or treatment of a consumer or the routine operation of a service/facility that can have an adverse impact on consumers, providers, visitors, or others in the community. The reporting and analysis of information on incidents are important parts of efforts to manage the quality of care being delivered. This statewide report is intended to support local efforts to improve the quality of care being delivered by providing comparative data on incidents being reported across the community system in North Carolina to facilitate trend analysis and the identification of potential opportunities for improvement. In addition, this report is provided to share information about what LMEs are doing to enable LMEs to learn from each other.

Evolving Nature of Incident Reporting

The statewide reporting of incidents is an evolving and continuously improving process. The process of deciding how best to report, summarize, and share this collected information is a collaborative process that continues to change over time as a better understanding of the issues is gained.

In an effort to ensure appropriate response to incidents and statewide consistency in what is reported, a workgroup of state, LME, and provider staff developed a three-tiered incident response and reporting system*. This system included a new incident reporting form (DHHS Incident and Death Report Form QM02) to document and report incidents (effective October 1, 2004). As part of this system (beginning the second quarter of SFY 2005), LMEs began submitting quarterly reports to the Division of summary data, analysis of trends, actions taken, results, and next steps (LME Quarterly Incidents Report, Form QM13).

This is the 11th statewide quarterly report. Prior reports, reporting forms, and their instructions can be found on the Division's website: <http://www.dhhs.state.nc.us/mhddsas/manuals/index.htm>.

The Division will continue to work with LMEs to refine what should be reported to enhance the usefulness of incident reporting as a quality management tool. Please give us feedback! We welcome your suggestions on how we can make this report more useful and more relevant. Our address, email, and phone number are on the last page of the report. Thank you in advance for your feedback.

Organization and Content

Following the Introduction and Executive Summary, this report is organized into three sections.

- **Section 1** provides charts and graphs summarizing **statewide aggregate data** on Level 2 and Level 3 incidents.
- **Section 2** summarizes the **findings of LMEs** with regard to their own analyses of the data, highlighting common areas of concern and some of the quality improvement activities being undertaken.
- **Section 3** provides **detailed data** on Level 2 and Level 3 incidents showing LME and statewide results. For each type of incident, the number of incidents, the rate per 1,000 active consumers, numbers of consumers involved, and highest number of incident reports for a single consumer are provided in separate tables for Level 2 and 3 incidents (combined), for Level 2 incidents, and for Level 3 incidents.

* **Level 3 incidents** are adverse events that result in death, permanent physical or psychological impairment to a client or to others caused by a client, or threat to public safety caused by a client. **Level 2 incidents** are adverse events that result in a threat to a client's health or safety or a threat to the health or safety of others due to the client's behavior and that do not meet the definition of a Level 3 incident. **Level 1 incidents** are unusual or adverse events that do not meet the definition of a Level 2 or 3 incident and are handled by providers' internal QM processes.

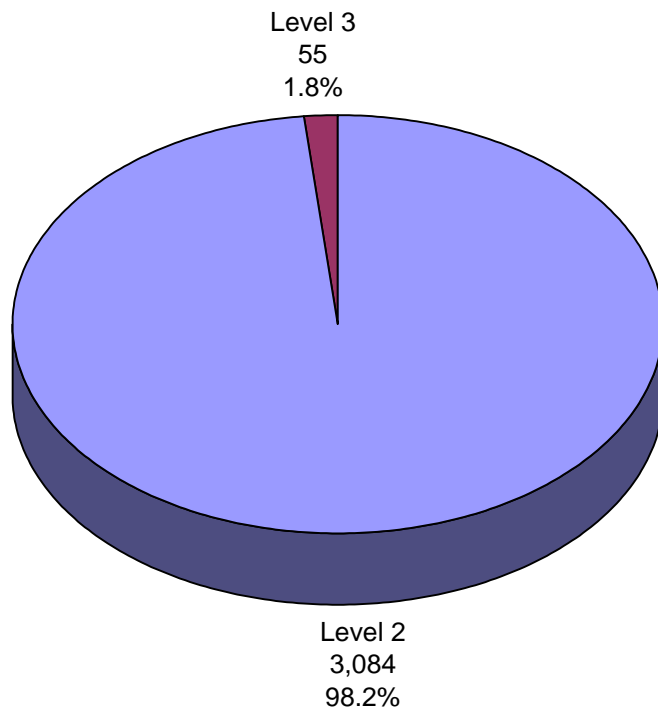
I. Summary Graphs and Charts of Statewide Data

Level 2 and 3 Incidents Reported Statewide By Level of Incident Fourth Quarter 2006

Statewide, a total of 3,139 Level 2 and Level 3 incident reports were received this quarter. 98.2% (3,084) involved Level 2 incidents and 1.8% (55) involved Level 3 incidents¹. These incident reports contained a total of 3,305 incidents (some incident reports contained more than one co-occurring type of incident).

The unduplicated count of consumers involved was 2,265. The highest number of incident reports for a single consumer was 18. The average number of incident reports per consumer for all other consumers was 1.4

The statewide average rate of Level 2 and Level 3 incidents (combined) for this quarter was 11.7 incidents per 1,000 active consumers². The rate for Level 2 incidents was 11.5 incidents per 1,000 active consumers, and the rate for Level 3 incidents was 0.2 incidents per 1,000 active consumers.



1. The definitions of Level 2 and Level 3 incidents are provided in 10A NCAC 27G .0602. In general:

Level 2 includes any incident that involves a threat to a consumer's health or safety or a threat to the health or safety of others due to consumer behavior.

Level 3 includes any incident that results in (1) a death or permanent physical or psychological impairment to a consumer, (2) a death or permanent physical or psychological impairment caused by a consumer, (3) a threat to public safety by a consumer, or (4) public scrutiny.

The tables in Section III of this report provide additional details on these types of incidents.

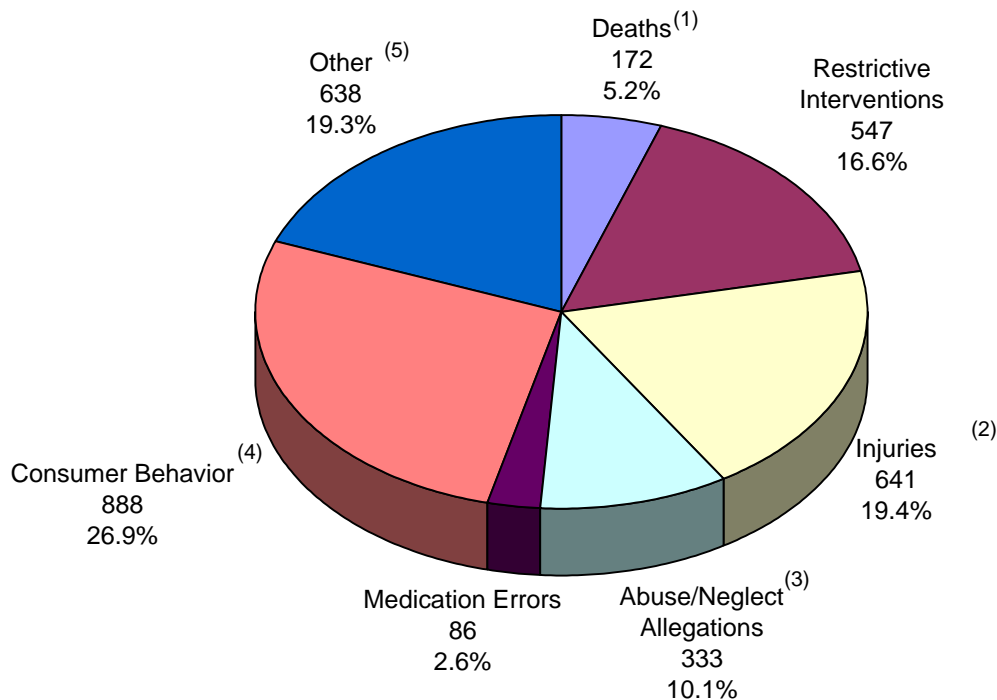
2. **Active consumers** are the average monthly active caseload for the quarter and is calculated by performing a distinct count of clients in the Client Services Data Warehouse with a status code of "active" each month and averaging the three months.

Level 2 and 3 Incidents Reported Statewide By Type of Incident Fourth Quarter 2006

Statewide, a total of 3,139 Level 2 and Level 3 incidents were reported this quarter.

- **26.9% were consumer behavior related** (suicide attempt, inappropriate or illegal sexual behavior, aggressive or destructive acts by the consumer, or other consumer behavior);
- **19.4% involved injuries** (as a result of aggressive behavior, self-injury, trip or fall, auto accident, or other cause);
- **16.6% involved restrictive interventions** (the use of physical restraints, isolation, or seclusion);
- **10.1% involved allegations of abuse, neglect or exploitation**
- **5.2% involved deaths**;
- **2.6% involved medication errors** (wrong dosage, wrong medication, wrong time of administration, or missed/refused dose); and
- **19.3% were categorized as "other"** (suspension from services, expulsion from services, unplanned consumer absence over 3 hours or reported to legal authorities, or fire).

Further information about each type of incident is provided in subsequent charts and tables in this report.



(1) 24 deaths were Level 3 incidents (due to suicide, accident, homicide/violence), 148 deaths were Level 2 incidents.

(2) 4 injuries were Level 3 incidents (resulting in permanent physical or psychological impairment), 637 injuries were Level 2 incidents.

(3) 13 abuse/neglect allegations were Level 3 incidents (resulting in permanent physical or psychological impairment or arrest), 320 allegations were Level 2 incidents.

(4) 14 consumer behavior incidents were Level 3 incidents (resulting in permanent physical or psychological impairment, arrest of consumer, or public scrutiny), 874 were Level 2 incidents.

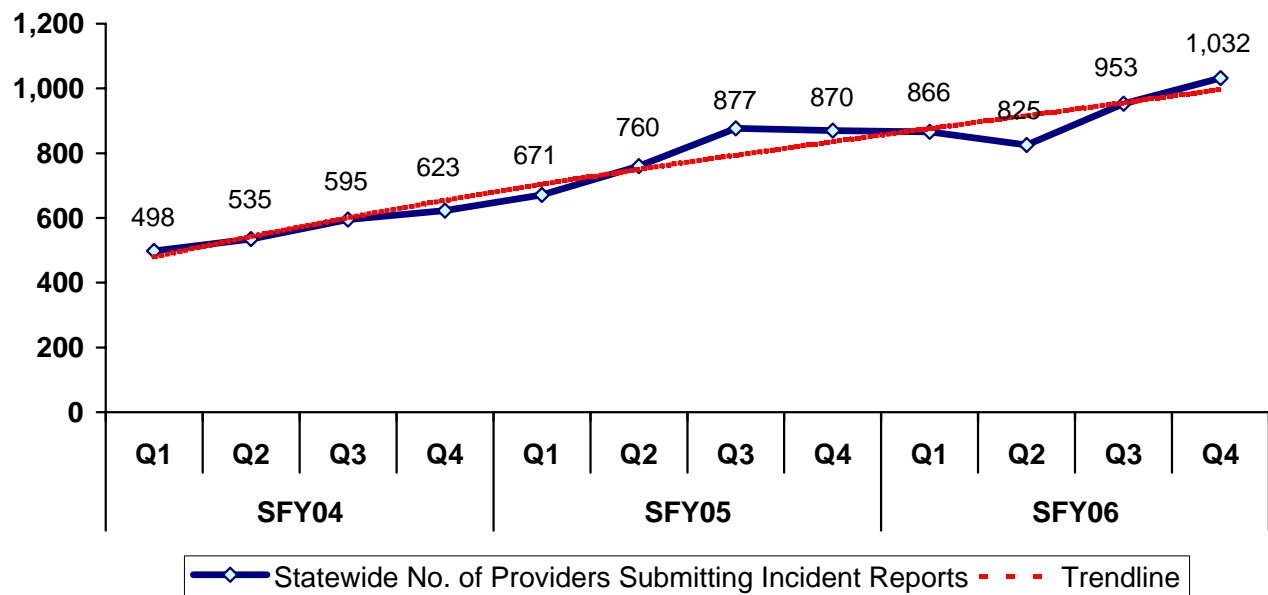
(5) 1 other incident was a Level 3 incident (fire that results in permanent physical or psychological impairment or public scrutiny), 637 were Level 2 incidents.

Number of Providers Statewide Submitting Level 2 and Level 3 Incident Reports SFY2004 - SFY2006

This graph shows the number of providers that have submitted Level 2 and/or Level 3 incident reports each quarter since July 2003 when the requirement for incident reporting became effective.

During the first three years of incident reporting, the number of providers submitting incident reports has continually increased. This reflects increased compliance with the reporting requirement that resulted from LMEs providing training and technical assistance on incident reporting and providers becoming educated about their responsibility to report incidents.

During the fourth quarter of SFY2006, 1,032 providers submitted an incident report. This is an increase over the prior quarter.



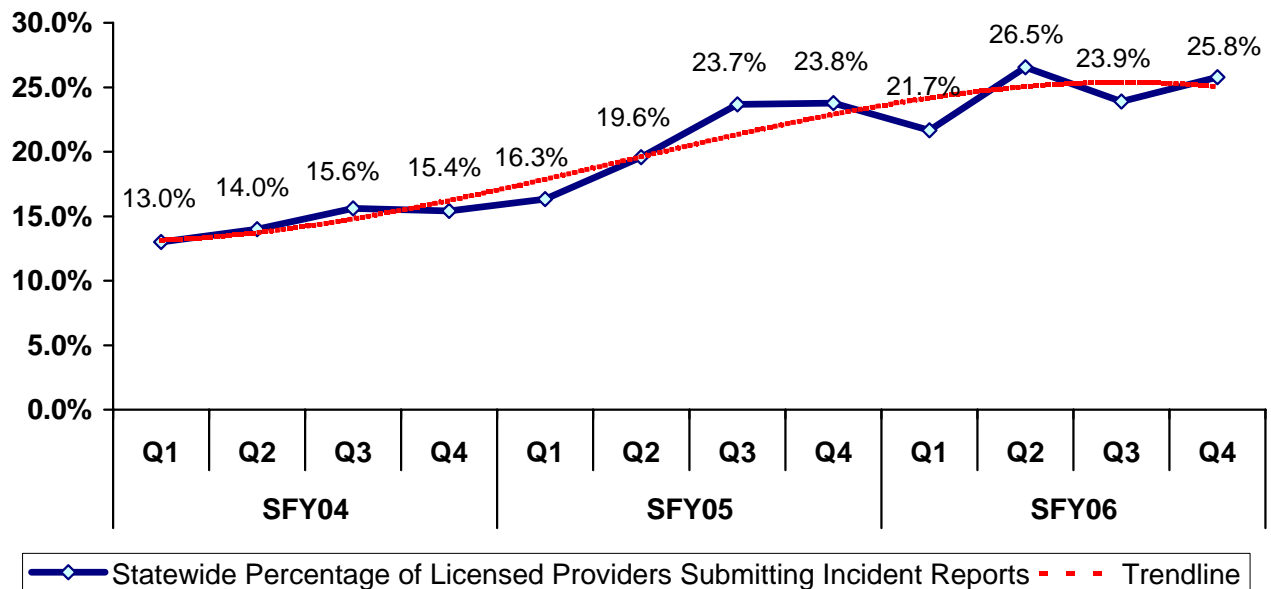
Percent of Licensed Providers Submitting Level 2 and Level 3 Incident Reports SFY2004 - SFY2006

This graph shows the number of providers that have submitted Level 2 and/or Level 3 incident reports as a percentage of licensed providers each quarter since July 2003 when the requirement for incident reporting became effective.

It should be noted that both licensed and unlicensed providers are required to report Level 2 and Level 3 incidents. Until statewide information is readily available on the number of unlicensed providers serving consumers of MH/DD/SA services, comparing the number of providers that submitted Level 2 and Level 3 incident reports against the numbers of licensed providers in a catchment area has provided some insight into the degree of reporting by providers. Low percentages of providers reporting may indicate inadequate reporting of incidents.

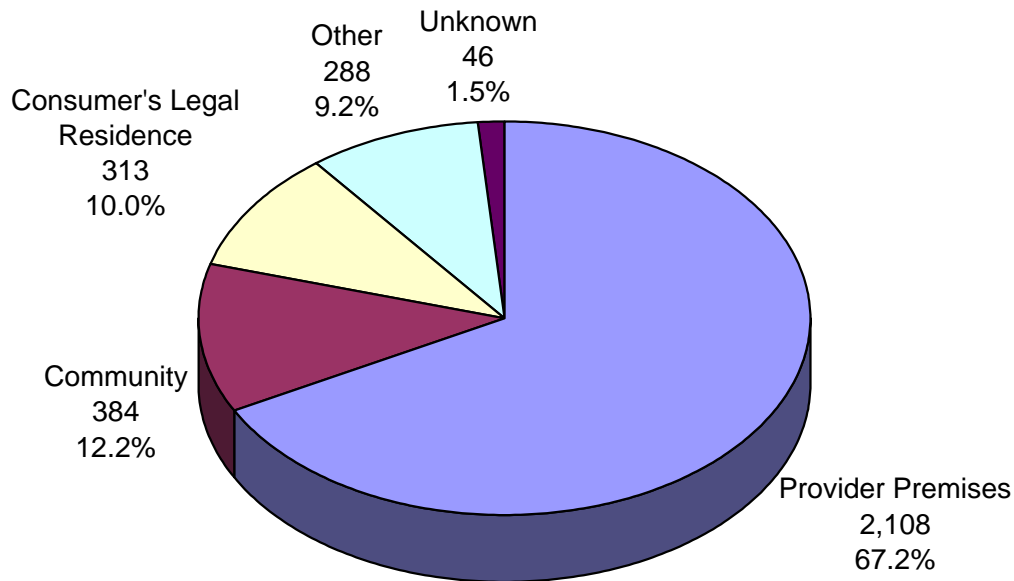
During the first two and a half years of incident reporting, the number of providers submitting incident reports as a percentage of licensed providers increased. This reflects increased compliance with the reporting requirement that resulted from LMEs providing training and technical assistance on incident reporting and providers becoming educated about their responsibility to report incidents. As the trendline shows, the number of providers reporting as a percentage of licensed providers appears to have leveled off in SFY06 indicating that incident reporting may be stabilizing.

During the fourth quarter of SFY2006, the equivalence of 25.8% of licensed providers submitted incident reports. Fluctuations in the percentage of licensed providers submitting incident reports from quarter to quarter over the past two years reflect fluctuations in the numbers of licensed providers in the state. During quarters when the number of licensed providers increased, the percentage reporting decreased and vice versa. Comparing quarters when the number of licensed providers were similar (e.g. **SFY04** Q1, Q2, Q3, **SFY05** Q2, and **SFY06** Q1, Q3 and Q4) indicates an increasing percentage of providers reporting.



Level 2 and 3 Incidents Reported Statewide By Location of Incident Fourth Quarter 2006

Statewide, approximately two-thirds (67.2%) of the Level 2 and Level 3 incidents reported this quarter occurred on the provider's premises; 12.2% occurred in the community; 10.0% occurred at the consumer's legal residence; and 10.7% occurred elsewhere or the location of the incident was unknown.

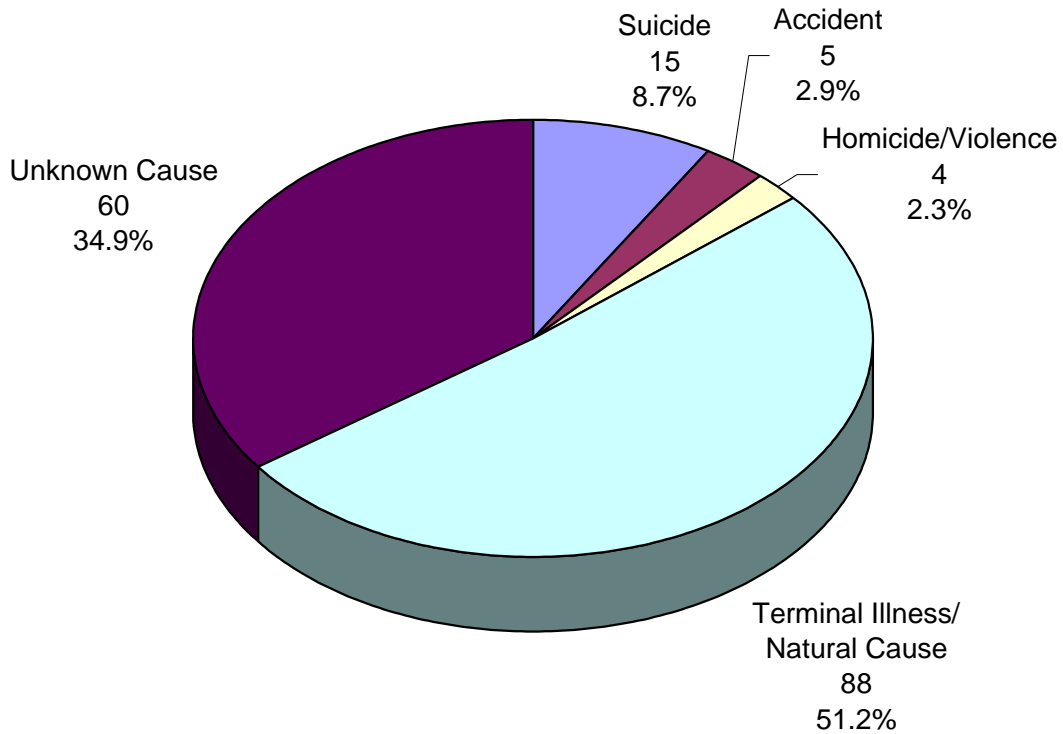


It should be noted that providers must report incidents that occur while a consumer is under their care and supervision. In these cases, the location of the incident will reflect the location where the service is provided. For example, services that are facility or office-based will likely report that the incident occurred on the provider premises. Services that are community-based will likely report that the incident occurred in other settings away from the provider premises.

Providers of periodic services also report some types of incidents that occur when the consumer is not under their care and supervision. In these cases, the location of the incident may not reflect where the service is provided. For example, a provider learns of and reports the death of a consumer that died in an auto accident while out of town.

Deaths Reported Statewide By Cause Fourth Quarter 2006

A total of 172 deaths were reported statewide this quarter for a rate of 0.64 per 1,000 active consumers¹. Over four-fifths (86.1%) of the deaths were due to terminal illness, other natural causes, or the cause was unknown at the time the death was reported. Suicide accounted for 8.7%, accidents accounted for 2.9%, and homicide/violence accounted for 2.3% of the deaths reported this quarter.

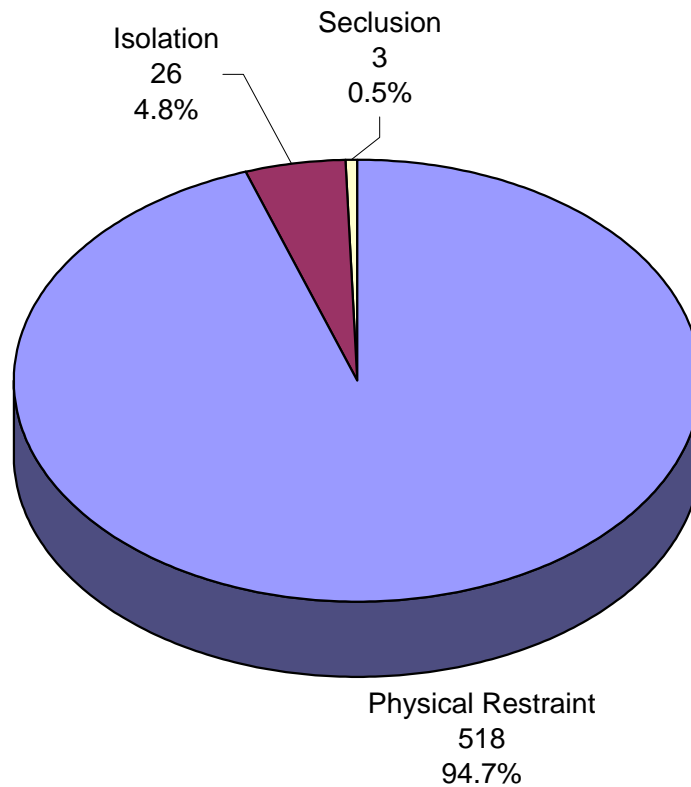


1. Active consumers are the average monthly active caseload for the quarter and are calculated by performing a distinct count of clients in the Client Services Data Warehouse with a status code of "active" each month and averaging the three months.

Incidents Involving Restrictive Interventions Fourth Quarter 2006

Statewide, a total of 534 incident reports containing a total of 547 incidents related to the use of restrictive interventions (restraint, seclusion, or isolation) were submitted this quarter for a rate of 1.99 incidents per 1,000 active consumers¹.

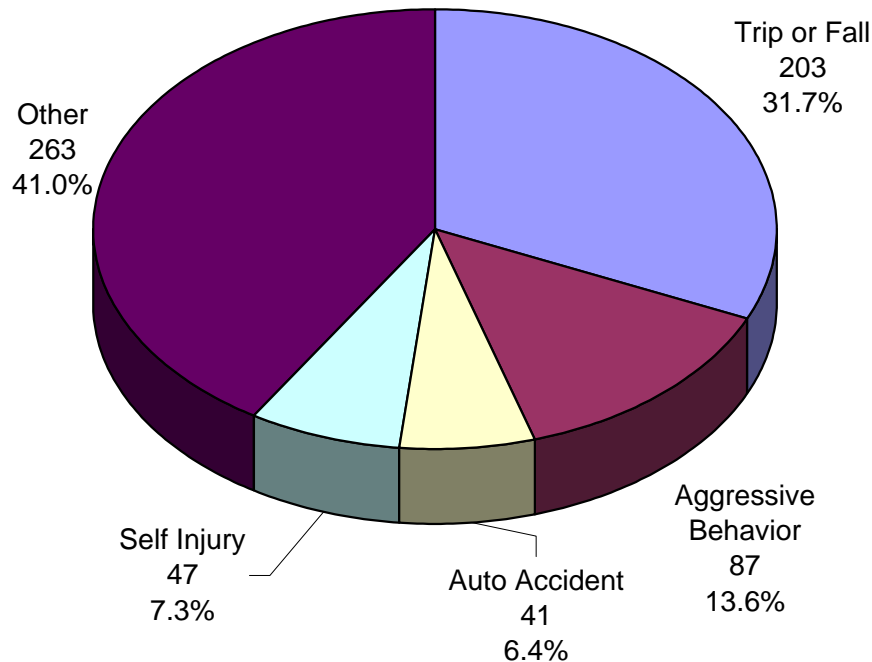
Most of the reported incidents (94.7%) involved the use of physical restraint. All of the incidents reported were Level 2 incidents.



1. Active consumers are the average monthly active caseload for the quarter and are calculated by performing a distinct count of clients in the Client Services Data Warehouse with a status code of "active" each month and averaging the three months.

Consumer Injuries Reported Fourth Quarter 2006

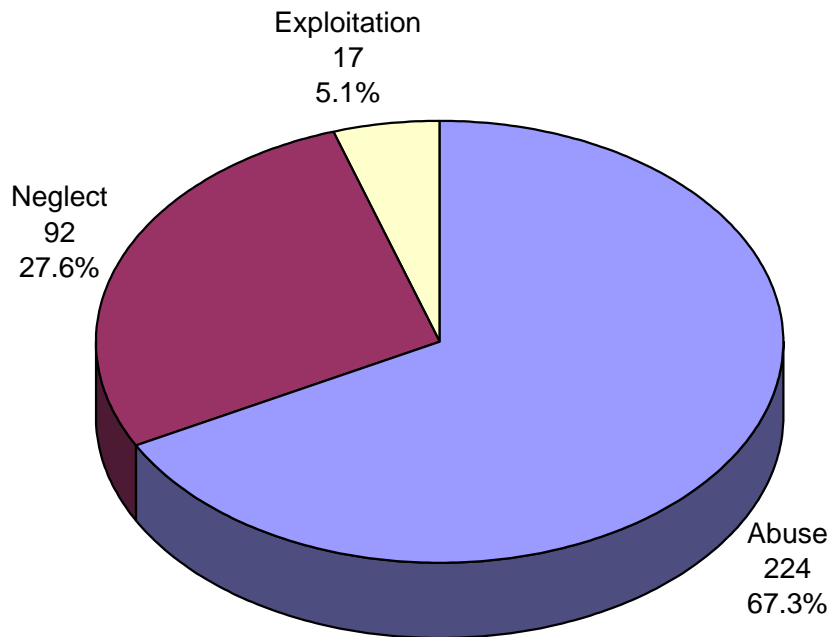
Statewide, 641 injuries requiring treatment by a licensed health care professional were reported this quarter for a rate of 2.39 incidents per 1,000 active consumers¹. Trips or Falls represented 31.7% of the total for the quarter, aggressive behavior accounted for 13.6%, auto accident was 6.4%, and self-injury was 7.3%. "Other" injuries made up 41.0% of the reported incidents. Four (4) of the incidents that were reported this quarter were Level 3 incidents (3 involved aggressive behavior and 1 was an "other" injury). The remaining 637 incidents were Level 2 incidents.



1. Active consumers are the average monthly active caseload for the quarter and are calculated by performing a distinct count of clients in the Client Services Data Warehouse with a status code of "active" each month and averaging the three months.

Allegations of Abuse, Neglect, or Exploitation Reported Fourth Quarter 2006

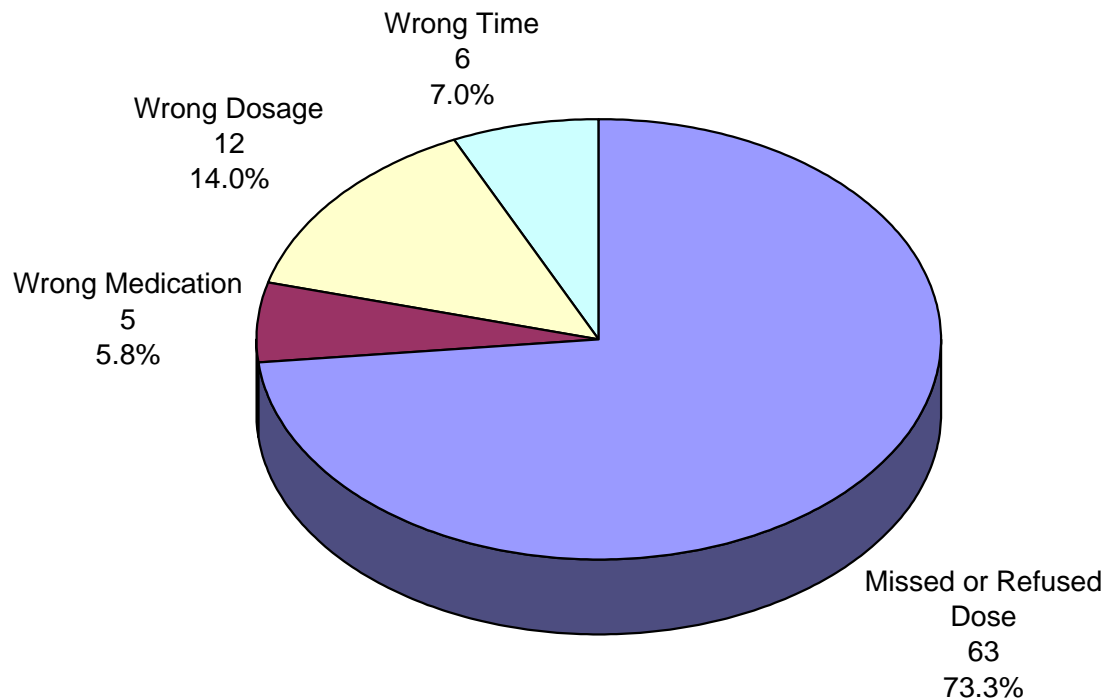
Statewide, 324 incident reports involving 333 allegations of abuse, neglect, or exploitation were submitted this quarter for a rate of 1.21 incidents per 1,000 active consumers¹. As these numbers indicate, several incident reports included more than one type of allegation (e.g. abuse and neglect) on the same report. Two-thirds (67.3%) of the reported incidents involved allegations of abuse, one-quarter (27.6%) involved allegations of neglect, and 5.1% involved allegations of exploitation. 13 (4.0%) of the reported incidents involving allegations of abuse, neglect, or exploitation this quarter were Level 3 incidents (12 abuse and 1 neglect); the remaining 311 (96.0%) incidents were Level 2 incidents.



1. Active consumers are the average monthly active caseload for the quarter and is calculated by performing a distinct count of clients in the Client Services Data Warehouse with a status code of "active" each month and averaging the three months.

Medication Errors Reported Fourth Quarter 2006

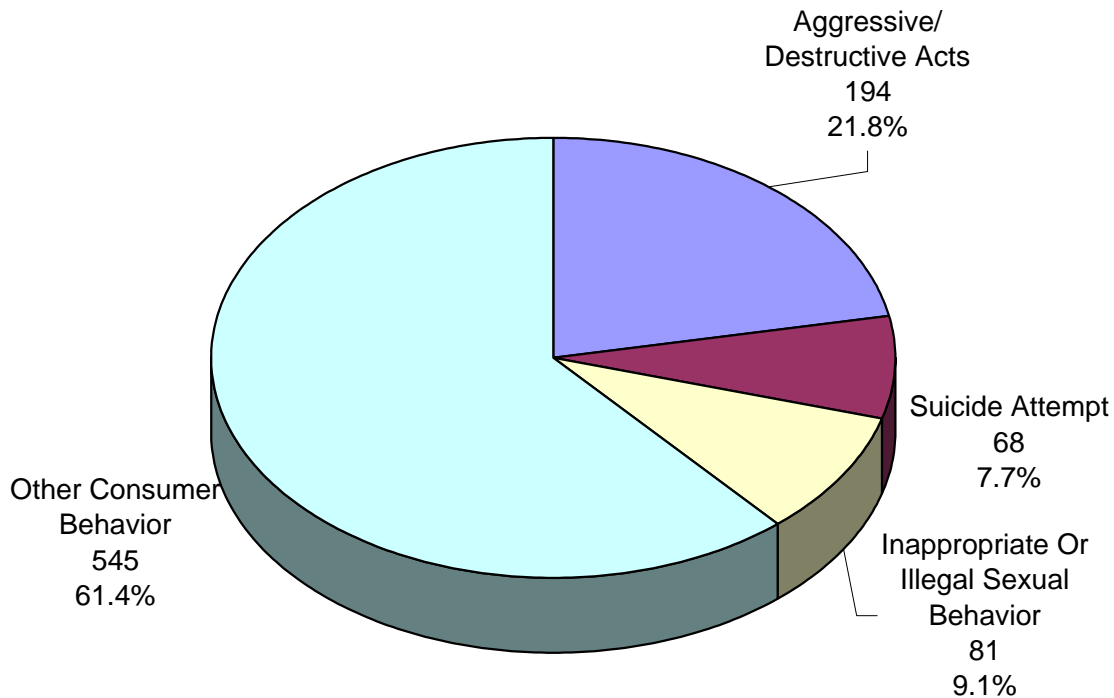
Statewide, 86 incidents involving medication errors were reported this quarter for a rate of 0.32 incidents per 1,000 active consumers¹. Almost three-quarters (73.3%) involved a missed or refused dose, 5.8% involved the administration of the wrong medication, 14.0% involved the administration of the wrong dosage, and 7.0% involved the administration of the medication at the wrong time. All of the incidents involving medication errors reported this quarter were Level 2 incidents.



1. Active consumers are the average monthly active caseload for the quarter and is calculated by performing a distinct count of clients in the Client Services Data Warehouse with a status code of "active" each month and averaging the three months.

Incidents Involving Consumer Behavior Reported Fourth Quarter 2006

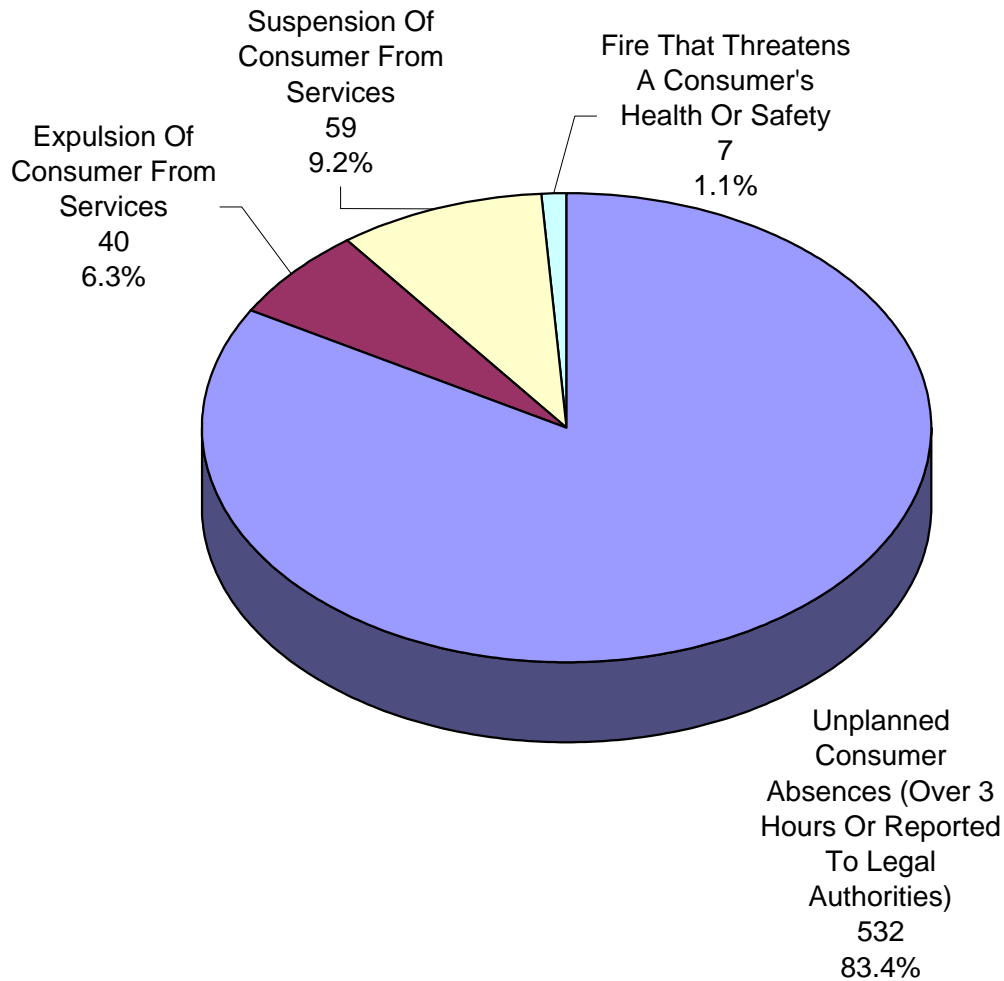
Statewide, 888 incidents involving consumer behavior were reported this quarter for a rate of 3.31 incidents per 1,000 active consumers¹. 21.8% of the reported incidents involved aggressive/destructive acts, 7.7% involved suicide attempts, 9.1% involved inappropriate or illegal sexual behavior, and almost two-thirds (61.4%) involved other consumer behavior. There were 14 Level 3 incidents reported this quarter (8 inappropriate or illegal sexual behavior, 5 aggressive/destructive acts by the consumer, and 1 suicide attempt). The remaining 874 incidents were Level 2 incidents.



1. Active consumers are the average monthly active caseload for the quarter and is calculated by performing a distinct count of clients in the Client Services Data Warehouse with a status code of "active" each month and averaging the three months.

Other Incidents Reported Fourth Quarter 2006

Statewide, 638 "other" types of incidents were reported this quarter for a rate of 2.38 incidents per 1,000 active consumers¹. Unplanned consumer absences for more than three hours or absences reported to legal authorities accounted for four-fifths (83.4%) of these incidents. Suspension of a consumer from services accounted for 9.2%, expulsion of a consumer from services accounted for 6.3%, and fires accounted for 1.1% of these other incidents. One of these incidents, a fire, was a Level 3 incident. The remaining 637 incidents were Level 2 incidents.



1. Active consumers are the average monthly active caseload for the quarter and is calculated by performing a distinct count of clients in the Client Services Data Warehouse with a status code of "active" each month and averaging the three months.

II. Local Management Entities Identified Trends

Summary of Trends Reported By LMEs

One of the purposes of reporting data on incidents each quarter is to identify trends and patterns across the state that provide shared opportunities for improvement. Common trends across Local Management Entities (LMEs) may indicate opportunities for LMEs to learn from each other. They may also point to issues that need to be addressed systematically statewide, either by the Division or with the help of the NC Council of Community Programs.

The table below lists trends or changes that were identified by LMEs during the fourth quarter of SFY 05-06 that LMEs have identified as an issue that they have been or are addressing.

For informational purposes, the column on the right (compiled from the incident data reported in Section III of this report) shows the number and percent of LMEs that experienced an increase or decrease of one or more incidents from the prior quarter. The increases and decreases noted in this column may or may not be significant or indicate a trend. These numbers are provided for comparison purposes and may help point out opportunities for further study.

LME Identified Trends		Number (Percent) Of LMEs Citing This As An Issue It Has Been Or Is Addressing (29 total)	Number (Percent) Of LMEs Whose Data Show An Increase/Decrease In Numbers Of Incidents Since Last Quarter
Reporting Compliance	Increased number of providers reporting Decreased number of providers reporting	2 (6.9%)	12 (41.4%) 13 (44.8%)
	Increased reporting of incidents Decreased reporting of incidents	3 (10%)	12 (41.4%) 17 (58.6%)
	Increase in Quarterly reporting Decrease in Quarterly reporting	1 (3.4%) 0	--
	Increase in late, under- or inaccurate reporting Decrease in late, under- or inaccurate reporting	2 (6.9%) 0	--
Specific Types of Incidents	Increase in reported deaths. Decrease in reported deaths.	0	10 (34.5%) 14 (48.3%)
	Increase in abuse/neglect allegations. Decrease in abuse/neglect allegations.	0	16 (55.2%) 9 (31.0%)
	Increased use of restrictive interventions. Decreased use of restrictive interventions.	7 (24.1%) 4 (13.8%)	6 (20.7%) 19 (65.5%)
	Increase in reported medication errors. Decrease in reported medication errors.	1 (3.4%) 1 (3.4%)	6 (20.7%) 15 (51.7%)
	Increase in consumer injuries Decrease in consumer injuries	4 (13.8%) 0	14 (48.3%) 14 (48.3%)

LME Identified Trends		Number (Percent) Of LMEs Citing This As An Issue It Has Been Or Is Addressing (29 total)	Number (Percent) Of LMEs Whose Data Show An Increase/Decrease In Numbers Of Incidents Since Last Quarter
	Increase in reported suicide attempts	1 (3.4%)	10 (34.5%)
	Decrease in reported suicide attempts	0	10 (34.5%)
	Increase in consumer behaviors	2 (6.9%)	17 (58.6%)
	Decrease in consumer behaviors	0	8 (27.6%)
	Increase in other incidents	1 (3.4%)	14 (48.3%)
	Decrease in other incidents	0	14 (48.3%)

Examples of LME Identified Opportunities for Improvement: Analyses, Strategies, Actions Taken, Evaluation, and Next Steps

LMEs are asked to report each quarter how they are analyzing incident data and using this information to improve services and supports provided to consumers. LME quarterly reports include a section to document the five steps in the Quality Improvement Process:

- (1) **analyses** of incident data for patterns and trends that may indicate an opportunity for improvement and possible causes and contributing factors that may suggest an appropriate course of action for making the improvement,
- (2) **strategies** developed to address identified problems or opportunities for improvement,
- (3) **action(s) taken** to facilitate improvement,
- (4) an **evaluation** of the effectiveness of those actions in achieving the desired results,
- (5) **next steps** being planned to sustain the desired results if actions taken were effective or to make additional incremental improvements or to try another approach if actions taken did not achieve the desired results.

The following are good examples of how this process can be used to identify and address issues. The actions and strategies below are good examples of how to address issues, using various available resources.

QI Process	SMOKY MOUNTAIN
Analyses (Trends, patterns)	Following a significant dip in the number of incidents reported last quarter, the number reported this quarter surged back to match the highest level previously reported (51 incidents in the 4 th quarter of 04-05). The number of providers reporting has remained stable.
Strategies Developed	Monitor provider policies and procedures concerning the use of planned vs. emergency restrictive interventions.
Actions	Required a plan of correction for the largest local provider of children's residential and day treatment services to comply with requirements for planned vs. emergency

QI Process	SMOKY MOUNTAIN
Taken	restrictive interventions.
Evaluation of Results of Actions Taken	As a result of a change in the above-mentioned provider's reporting of restrictive interventions, the number of reported interventions skyrocketed, thus resulting in the overall surge in incident reporting.
Next Steps	Now that we are receiving better data concerning the use of restrictive interventions, we can begin to monitor more effectively in this area.

QI Process	MECKLENBURG COUNTY
Analyses (Trends, patterns)	There were 35 more consumer AWOLs this quarter than last quarter due to Mecklenburg County Substance Abuse Services reporting as an AWOL consumers who are on an involuntary commitment and leave treatment.
Strategies Developed	The Clinical Risk Manager will go on site visits and meet with staff and consumers to discuss incidents.
Actions Taken	The Clinical Risk Manager conducted seven site visits to meet with staff and consumers to ensure incidents were being reported properly and that consumers felt safe in the environments.
Evaluation of Results of Actions Taken	Talking with consumers and staff has ensured that providers are offering appropriate care and that all incidents are being reported to the LME as required.

QI Process	LME A
Analyses (Trends, patterns)	<ol style="list-style-type: none"> 1. An 88% decrease in "Restrictive Interventions - Physical Restraint" 2. A 100% increase in alleged abuse of consumers was noted during this quarter. This increase appears significant but actually reflects occurrence of only two incidents.
Actions Taken	1. Staff interventions with consumers were found to be inappropriate and corrective measures were taken by provider agencies, and appropriate oversight agencies were notified within required timeframes. In addition, crisis plans need to be in place when serving consumers out in the community so providers will be fully aware of steps that need to be taken.
Evaluation of Results of Actions Taken	<ol style="list-style-type: none"> 1. A decrease shown in restrictive interventions due to continuation of one-on-one mentoring and a stabilization of the provider's staffing patterns. 2. The provider has stabilized their staffing patterns during the last quarter and has hired a more fully qualified staff. As well, the provider has adhered to the revisions made in consumers' service plans consistently and targeted addressing consumers' needs more effectively.
Next Steps	As providers are attempting to serve seriously disturbed consumers, staff will require additional training on how to best serve consumers who often are combative and have a tendency for behaviors to escalate quickly.

III. Detailed Data (By Local Management Entity and Statewide)

**Table 1 - Number of Providers and Percentage of Licensed Providers Submitting Incident Reports
(Fourth Quarter State Fiscal Year 2005 - 2006)**

Both licensed and unlicensed providers are required to report Level 2 and Level 3 incidents. Until statewide information is readily available on the number of unlicensed providers serving publicly funded consumers of MH/DD/SA services, comparing the numbers of providers who submitted Level 2 and Level 3 incident reports against the numbers of licensed providers in a catchment area provides some insight into the degree of reporting by providers and how widespread critical incidents are. Low numbers of providers reporting relative to the number of licensed providers in a catchment area may point to inadequate reporting of incidents.

The number of providers reporting Level 2 and Level 3 incidents relative to the number of licensed providers ranged from a low of 9.8% to a high of 49.5% with a statewide average of 25.8%.

LME	Number of Providers Submitting Level 2 and 3 Incident Reports			Maximum Number of Reports for a Single Provider	Unduplicated Providers Submitting Reports as a Percentage of Total Licensed Providers in Catchment Area	MH Licensed Providers in Catchment Area			
	Level 2	Level 3	Level 2 or 3 (Unduplicated)			Total Licensed Providers in Catchment Area	Residential Providers	Non-Residential Providers	ICF-MR Providers
Alamance-Caswell-Rockingham	20	1	21	9	16.3%	129	102	20	7
Albemarle	8	0	8	5	15.1%	53	28	21	4
Catawba	17	1	18	17	35.3%	51	29	17	5
Centerpoint	26	1	26	19	21.0%	124	85	28	11
Crossroads	48	1	48	19	49.5%	97	49	37	11
Cumberland	84	1	84	21	42.6%	197	156	30	11
Durham	20	1	20	27	12.3%	162	118	31	13
Eastpointe	35	0	35	27	16.6%	211	162	31	18
Five County	25	0	25	15	24.5%	102	73	20	9
Foothills	18	2	19	12	16.5%	115	70	34	11
Guilford	56	4	57	16	23.5%	243	192	36	15
Johnston	12	1	12	13	23.5%	51	37	9	5
Mecklenburg	87	3	90	69	30.7%	293	220	43	30
Neuse	21	1	21	5	37.5%	56	35	14	7
New River	29	1	29	21	33.3%	87	39	35	13
Onslow-Carteret	8	0	8	3	9.8%	82	53	24	5
OPC	22	3	25	8	27.5%	91	62	20	9
Pathways	39	3	39	13	16.3%	240	180	42	18
Piedmont	73	1	73	29	26.8%	272	193	58	21
Pitt	22	0	22	9	28.2%	78	52	18	8
Roanoke-Chowan	8	0	8	7	22.9%	35	22	12	1
Sandhills	87	2	88	18	36.1%	244	156	66	22
Smoky Mountain	20	1	21	7	25.6%	82	48	29	5
Southeastern Center	36	2	38	42	40.9%	93	55	29	9
Southeastern Regional	29	6	35	21	22.9%	153	92	50	11
Tideland	13	1	13	4	21.7%	60	33	19	8
Wake	67	4	71	9	26.1%	272	212	40	20
Western Highlands	50	3	51	7	26.0%	196	128	50	18
Wilson-Greene-Edgecombe-Nash	27	0	27	7	20.1%	134	109	18	7
All LMEs Reporting	1,007	44	1,032	69	25.8%	4,003	2,790	881	332
Minimum					9.8%				
Median					24.5%				
Maximum					49.5%				

Table 2 - Number of Providers and Percentage of Licensed Providers Submitting Incident Reports and Average Number of Reports Per Provider

The number and percentage of reporting providers and average number of incident reports per provider provides some insight into the level of reporting and of how concentrated the incidents are by provider.

The number of providers that submitted reports increased slightly this quarter. The average number of reports per provider decreased slightly this quarter and ranged between 1.5 and 6.2 this quarter, with the statewide average being 3.

LME	Number of Unduplicated Providers Submitting Level 2 and/or Level 3 Incident Reports				Unduplicated Providers Reporting as a Percentage of Total Licensed Providers in Catchment Area				Average Number of Reports per Provider Filing Reports			
	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr
Alamance-Caswell-Rockingham	21	3	22	21	16.8%	3.0%	17.6%	16.3%	1.7	3.7	2.8	2.3
Albemarle	7	5	16	8	13.0%	11.1%	29.6%	15.1%	2.7	1.4	1.0	1.9
Catawba	10	15	18	18	18.9%	35.7%	36.0%	35.3%	2.2	5.6	6.2	5.7
Centerpoint	27	23	27	26	22.5%	21.5%	22.0%	21.0%	4.1	4.0	5.1	5.6
Crossroads	4	38	53	48	4.3%	49.4%	55.8%	49.5%	22.3	1.8	2.7	2.6
Cumberland	82	77	73	84	37.1%	50.0%	35.8%	42.6%	2.9	2.4	3.6	3.0
Durham	21	22	29	20	14.1%	18.8%	18.1%	12.3%	3.3	3.3	3.4	3.9
Eastpointe	25	19	36	35	12.3%	12.9%	17.7%	16.6%	3.6	3.5	3.2	3.5
Five County	21	28	20	25	22.6%	34.1%	19.6%	24.5%	3.4	2.3	2.3	3.5
Foothills	20	10	24	19	17.5%	10.3%	21.2%	16.5%	1.5	2.1	2.7	3.0
Guilford	41	55	65	57	17.1%	30.4%	27.0%	23.5%	2.5	3.5	2.4	1.9
Johnston	11	19	11	12	21.2%	41.3%	21.6%	23.5%	2.7	3.2	4.5	3.3
Mecklenburg	70	72	49	90	21.8%	28.6%	16.3%	30.7%	6.1	6.8	6.2	4.0
Neuse	16	11	21	21	26.7%	22.9%	36.8%	37.5%	2.1	2.4	2.2	1.8
New River	22	24	29	29	26.8%	32.0%	34.9%	33.3%	2.2	2.4	2.0	2.6
Onslow-Carteret	13	7	8	8	16.7%	11.1%	10.3%	9.8%	2.5	2.3	2.8	1.5
OPC	25	20	20	25	29.4%	29.4%	22.7%	27.5%	1.4	1.5	1.5	1.6
Pathways	73	63	43	39	29.7%	34.6%	17.8%	16.3%	3.6	2.7	4.0	3.3
Piedmont	41	38	78	73	14.1%	17.2%	27.8%	26.8%	5.9	6.7	3.5	3.0
Pitt	26	24	16	22	33.8%	45.3%	21.1%	28.2%	2.2	1.8	4.3	2.3
Roanoke-Chowan	15	4	16	8	38.5%	13.8%	45.7%	22.9%	1.9	3.3	1.4	3.3
Sandhills	75	73	85	88	30.6%	37.6%	35.0%	36.1%	3.2	2.9	2.6	2.6
Smoky Mountain	21	19	19	21	29.2%	27.1%	23.2%	25.6%	2.0	2.1	1.4	2.4
Southeastern Center	46	38	31	38	49.5%	61.3%	33.0%	40.9%	5.7	6.3	6.9	6.2
Southeastern Regional	29	21	36	35	20.4%	20.4%	24.0%	22.9%	3.5	3.3	2.7	4.3
Tideland	11	12	16	13	17.5%	21.1%	26.2%	21.7%	2.3	2.8	1.6	1.8
Wake	33	33	34	71	12.0%	17.3%	12.5%	26.1%	1.7	1.7	2.6	1.9
Western Highlands	33	23	34	51	17.4%	14.7%	17.6%	26.0%	3.8	4.3	3.6	2.1
Wilson-Greene-Edgecombe-Nash	27	29	24	27	22.3%	33.0%	18.3%	20.1%	4.4	4.0	3.6	2.7
All LMEs Reporting	866	825	953	1,032	21.7%	26.5%	23.9%	25.8%	3.5	3.5	3.3	3.0
Minimum					4.3%	3.0%	10.3%	9.8%	1.4	1.4	1.0	1.5
Median					21.2%	27.1%	22.7%	24.5%	2.7	2.9	2.8	2.7
Maximum					49.5%	61.3%	55.8%	49.5%	22.3	6.8	6.9	6.2

Table 3 - Total Number of Incidents Reported and Rates Per 1,000 Active Consumers

This table shows the total number of Level 2 and 3 incident reports filed by local providers in each catchment area and the relative rate per 1,000 consumers on the active caseload¹. Because programs vary substantially in size, comparisons across program are more appropriately done after adjusting for these differences. Although active caseload probably represents the best measure of size, it is important to note that a few LMEs have substantial numbers of consumers from other catchment areas not on their active caseload but being served in their local residential programs. This could increase their rates.

Statewide, 3,139 incidents were reported this quarter. This is a slight increase from the prior quarter. Of this number, 3,084 (98.2%) were Level 2 and 55 (1.8%) were Level 3 incidents. The average rate of Level 2 and 3 incidents (total) reported was 11.7 per 1,000 active caseload for this quarter. This represents a slight decrease from last quarter's 12.0 average rate. There is still wide variation from program to program and between quarters for individual programs.

LME	Total Number of Incident Reports Received												Rate Per 1,000 Active Caseload For All Incidents Reported											
	1st Qtr			2nd Qtr			3rd Qtr			4th Qtr			1st Qtr			2nd Qtr			3rd Qtr			4th Qtr		
	Level 2	Level 3	Total	Level 2	Level 3	Total	Level 2	Level 3	Total	Level 2	Level 3	Total	Level 2	Level 3	Total	Level 2	Level 3	Total	Level 2	Level 3	Total	Level 2	Level 3	Total
Alamance-Caswell-Rockingham	35	0	35	11	0	11	61	1	62	48	1	49	3.8	0.0	3.8	1.2	0.0	1.2	6.1	0.1	6.2	4.6	0.1	4.7
Albemarle	18	1	19	6	1	7	16	0	16	15	0	15	5.3	0.3	5.6	1.9	0.3	2.2	5.1	0.0	5.1	4.9	0.0	4.9
Catawba	22	0	22	83	1	84	108	4	112	101	2	103	6.2	0.0	6.2	22.8	0.3	23.1	28.4	1.1	29.5	25.0	0.5	25.5
Centerpoint	110	1	111	91	1	92	134	5	139	144	2	146	8.5	0.1	8.6	6.6	0.1	6.7	9.2	0.3	9.6	9.8	0.1	9.9
Crossroads	88	1	89	68	2	70	140	3	143	124	1	125	15.1	0.2	15.3	10.9	0.3	11.2	19.8	0.4	20.2	14.8	0.1	14.9
Cumberland	237	1	238	181	1	182	262	2	264	255	1	256	40.6	0.2	40.8	29.8	0.2	30.0	41.5	0.3	41.9	39.9	0.2	40.0
Durham	69	1	70	72	1	73	99	1	100	77	1	78	11.3	0.2	11.4	10.6	0.1	10.8	16.8	0.2	16.9	15.0	0.2	15.2
Eastpointe	89	0	89	65	1	66	114	0	114	122	0	122	11.0	0.0	11.0	8.2	0.1	8.3	14.2	0.0	14.2	14.8	0.0	14.8
Five County	71	1	72	63	0	63	46	0	46	87	0	87	9.3	0.1	9.5	7.8	0.0	7.8	5.7	0.0	5.7	10.9	0.0	10.9
Foothills	29	0	29	20	1	21	64	1	65	55	2	57	4.4	0.0	4.4	2.9	0.1	3.1	8.6	0.1	8.8	7.0	0.3	7.3
Guilford	97	5	102	185	5	190	153	6	159	104	4	108	8.8	0.5	9.2	16.1	0.4	16.5	13.1	0.5	13.6	8.6	0.3	8.9
Johnston	30	0	30	59	1	60	49	0	49	39	1	40	7.8	0.0	7.8	15.0	0.3	15.3	12.2	0.0	12.2	10.4	0.3	10.7
Mecklenburg	422	2	424	486	2	488	303	0	303	356	7	363	12.6	0.1	12.6	23.3	0.1	23.4	14.1	0.0	14.1	16.2	0.3	16.5
Neuse	34	0	34	26	0	26	46	0	46	36	1	37	15.7	0.0	15.7	11.3	0.0	11.3	21.6	0.0	21.6	16.2	0.4	16.6
New River	44	5	49	55	3	58	52	5	57	75	1	76	8.4	1.0	9.4	10.7	0.6	11.3	9.6	0.9	10.5	14.0	0.2	14.2
Onslow-Carteret	29	4	33	16	0	16	22	0	22	12	0	12	4.5	0.6	5.1	2.3	0.0	2.3	2.9	0.0	2.9	1.6	0.0	1.6
OPC	32	2	34	29	1	30	29	1	30	38	3	41	5.1	0.3	5.4	4.6	0.2	4.8	4.6	0.2	4.8	6.5	0.5	7.0
Pathways	263	1	264	168	2	170	171	3	174	123	6	129	23.6	0.1	23.7	14.8	0.2	15.0	14.8	0.3	15.1	12.1	0.6	12.7
Piedmont	236	5	241	249	6	255	270	2	272	215	1	216	12.5	0.3	12.8	11.6	0.3	11.9	11.7	0.1	11.8	7.7	0.0	7.7
Pitt	58	0	58	42	0	42	68	0	68	50	0	50	11.0	0.0	11.0	7.5	0.0	7.5	10.6	0.0	10.6	7.5	0.0	7.5
Roanoke-Chowan	26	2	28	13	0	13	23	0	23	26	0	26	6.8	0.5	7.4	3.4	0.0	3.4	5.5	0.0	5.5	6.0	0.0	6.0
Sandhills	235	2	237	208	3	211	219	2	221	226	2	228	18.7	0.2	18.8	16.4	0.2	16.6	17.0	0.2	17.1	17.6	0.2	17.8
Smoky Mountain	43	0	43	40	0	40	26	0	26	50	1	51	6.2	0.0	6.2	4.9	0.0	4.9	3.2	0.0	3.2	5.4	0.1	5.5
Southeastern Center	253	7	260	232	8	240	212	3	215	233	2	235	39.1	1.1	40.2	35.9	1.2	37.2	31.5	0.4	32.0	35.1	0.3	35.4
Southeastern Regional	102	0	102	70	0	70	93	3	96	143	6	149	10.2	0.0	10.2	7.1	0.0	7.1	9.2	0.3	9.5	13.5	0.6	14.0
Tideland	25	0	25	33	0	33	25	0	25	23	1	24	4.2	0.0	4.2	5.7	0.0	5.7	4.1	0.0	4.1	3.6	0.2	3.8
Wake	54	2	56	54	2	56	85	4	89	128	6	134	3.4	0.1	3.6	3.4	0.1	3.5	5.6	0.3	5.8	9.1	0.4	9.5
Western Highlands	127	0	127	95	3	98	121	2	123	106	3	109	8.8	0.0	8.8	6.1	0.2	6.3	7.0	0.1	7.1	5.7	0.2	5.9
Wilson-Greene-Edgecombe-Nash	120	0	120	115	0	115	85	1	86	73	0	73	11.1	0.0	11.1	12.3	0.0	12.3	10.1	0.1	10.2	12.6	0.0	12.6
All LMEs Reporting	2,998	43	3,041	2,835	45	2,880	3,096	49	3,145	3,084	55	3,139	11.5	0.2	11.7	11.1	0.2	11.3	11.8	0.2	12.0	11.5	0.2	11.7
Minimum													3.4	0.0	3.6	1.2	0.0	1.2	2.9	0.0	2.9	1.6	0.0	1.6
Median													8.8	0.1	9.4	8.2	0.1	8.3	10.1	0.1	10.5	10.4	0.2	10.7
Maximum													40.6	1.1	40.8	35.9	1.2	37.2	41.5	1.1	41.9	39.9	0.6	40.0

1. Active consumers are the average monthly active caseload for the quarter and is calculated by performing a distinct count of clients in the Client Services Data Warehouse with a status code of "active" each month and averaging the three months.

Table 4 - Unduplicated Count of Consumers with Incidents, Highest and Average Number of Incident Reports Per Consumer

This table shows the total number of Level 2 and 3 incident reports filed by local providers in each catchment area, the unduplicated count of consumers involved, the highest number of incident reports for a single consumer, and the average number of incident reports for all other consumers for which an incident was reported. This data was not collected and reported prior to the 3rd Quarter of SFY06.

Statewide, 3,139 incidents involving 2,265 consumers were reported this quarter. The highest number of incident reports for a single consumer this quarter was 18. The average number of incident reports for all other consumers for which an incident was reported was 1.4.

LME	Total Number of Level 2 and 3 Incident Reports Received															
	1st Qtr				2nd Qtr				3rd Qtr				4th Qtr			
	Total Level 2 and 3 Incidents	Unduplicated Count of Consumers	Highest Number of Reports for a Single Consumer	Avg # of Incident Reports For All Other Consumers	Total Level 2 and 3 Incidents	Unduplicated Count of Consumers	Highest Number of Reports for a Single Consumer	Avg # of Incident Reports For All Other Consumers	Total Level 2 and 3 Incidents	Unduplicated Count of Consumers	Highest Number of Reports for a Single Consumer	Avg # of Incident Reports For All Other Consumers	Total Level 2 and 3 Incidents	Unduplicated Count of Consumers	Highest Number of Reports for a Single Consumer	Avg # of Incident Reports For All Other Consumers
Alamance-Caswell-Rockingham	35				11				62	59	3	1.0	49	38	4	1.2
Albemarle	19				7				16	16	1	1.0	15	12	3	1.1
Catawba	22				84				112	64	13	1.6	103	49	11	1.9
Centerpoint	111				92				139	92	5	1.5	146	118	3	1.2
Crossroads	89				70				143	99	8	1.4	125	93	4	1.3
Cumberland	238				182				264	159	8	1.6	256	142	15	1.7
Durham	70				73				100	75	6	1.3	78	63	3	1.2
Eastpointe	89				66				114	90	4	1.2	122	94	5	1.3
Five County	72				63				46	34	2	1.3	87	51	9	1.6
Foothills	29				21				65	57	5	1.1	57	52	3	1.1
Guilford	102				190				159	105	8	1.5	108	80	12	1.2
Johnston	30				60				49	25	10	1.6	40	25	4	1.5
Mecklenburg	424				488				303	203	9	1.5	363	253	7	1.4
Neuse	34				26				46	35	3	1.3	37	30	2	1.2
New River	49				58				57	53	2	1.1	76	45	5	1.6
Onslow-Carteret	33				16				22	14	6	1.2	12	10	2	1.1
OPC	34				30				30	27	3	1.0	41	40	2	1.0
Pathways	264				170				174	158	5	1.1	129	118	5	1.1
Piedmont	241				255				272	192	6	1.4	216	158	6	1.3
Pitt	58				42				68	48	4	1.4	50	46	4	1.0
Roanoke-Chowan	28				13				23	16	6	1.1	26	18	5	1.2
Sandhills	237				211				221	92	13	2.3	228	166	18	1.3
Smoky Mountain	43				40				26	25	2	1.0	51	40	6	1.2
Southeastern Center	260				240				215	116	13	1.8	235	128	12	1.8
Southeastern Regional	102				70				96	72	5	1.3	149	111	5	1.3
Tideland	25				33				25	22	3	1.0	24	20	3	1.1
Wake	56				56				89	73	8	1.1	134	111	3	1.2
Western Highlands	127				98				123	106	5	1.1	109	94	3	1.1
Wilson-Greene-Edgecombe-Nash	120				115				86	62	5	1.3	73	60	3	1.2
All LMEs Reporting	3,041				2,880				3,145	2,189	13	1.4	3,139	2,265	18	1.4

Table 5 - Total Number of Level 2 and Level 3 Incident Reports by Location of Incident

The total number of Level 2 and Level 3 incident reports by location of incident provides some insight into where these incidents are occurring. It should be noted that providers must report incidents that occur while a consumer is under their care. Therefore, the location of the incident will likely reflect the location where the service is provided. Services that are facility or office-based will likely report that the incident occurred on the provider premises. Services that are community-based will likely report that the incident occurred outside of the provider premises.

During this quarter, 67.2% of the total Level 2 and 3 incidents reported occurred on the provider's premises, 12.2% occurred in the community, 10.0% occurred in the consumer's legal residence, and 10.7% occurred elsewhere or the location was unknown.

LME	Provider Premises				Consumer's Legal Residence				Community				Other				Unknown			
	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr
Alamance-Caswell-Rockingham	20	11	37	26	4	0	15	14	2	0	5	4	2	0	3	4	7	0	3	1
Albemarle	12	4	11	9	1	1	2	4	4	2	3	1	2	0	0	1	0	0	0	0
Catawba	8	65	75	75	7	9	7	9	4	6	18	6	2	2	10	9	1	2	2	4
Centerpoint	78	55	106	101	11	13	9	13	15	9	11	19	7	15	12	8	0	0	1	5
Crossroads	62	58	100	94	12	6	10	4	12	4	16	8	1	2	15	18	2	0	2	1
Cumberland	194	149	196	199	10	5	4	11	26	19	22	30	8	9	39	16	0	0	3	0
Durham	31	35	39	26	17	10	16	18	17	19	23	21	5	7	20	13	0	2	2	0
Eastpointe	65	50	82	83	2	3	8	3	16	5	10	19	6	8	14	17	0	0	0	0
Five County	40	26	19	57	19	5	8	8	8	22	12	17	4	7	6	3	1	3	1	2
Foothills	17	8	35	33	8	8	7	6	2	2	15	15	2	1	2	0	0	2	6	3
Guilford	67	117	86	57	12	19	22	18	12	16	30	14	11	38	20	19	0	0	1	0
Johnston	21	45	41	30	3	3	1	1	0	3	1	5	6	7	5	4	0	2	1	0
Mecklenburg	337	380	220	256	24	34	13	23	39	31	33	52	24	37	34	28	0	6	3	4
Neuse	20	15	30	20	4	1	5	6	8	5	4	6	2	5	7	4	0	0	0	1
New River	30	38	36	52	8	9	12	10	8	6	8	10	3	4	1	3	0	1	0	1
Onslow-Carteret	24	11	16	9	1	1	4	2	4	2	1	0	4	2	1	1	0	0	0	0
OPC	22	18	21	27	5	3	1	7	7	9	7	5	0	0	0	0	0	0	1	2
Pathways	119	86	121	96	13	7	25	14	71	37	16	10	46	33	11	9	15	7	1	0
Piedmont	180	157	192	156	14	19	21	17	26	45	24	22	15	33	30	18	6	1	5	3
Pitt	45	29	47	35	2	2	3	3	7	7	11	9	4	4	5	3	0	0	2	0
Roanoke-Chowan	10	6	18	16	8	2	1	6	5	2	2	3	3	3	2	1	2	0	0	0
Sandhills	144	135	118	142	33	19	26	21	35	17	38	30	22	37	38	33	3	3	1	2
Smoky Mountain	19	26	15	31	7	5	3	3	14	6	4	6	1	2	3	7	2	1	1	4
Southeastern Center	171	160	157	182	34	25	14	16	26	20	17	18	27	25	23	14	2	10	4	5
Southeastern Regional	68	39	55	110	8	11	16	6	16	11	7	10	9	9	18	22	1	0	0	1
Tideland	17	17	11	10	2	6	2	7	3	4	1	0	3	6	9	5	0	0	2	2
Wake	35	33	61	78	8	13	21	32	10	5	5	17	2	4	2	5	1	1	0	2
Western Highlands	44	52	58	42	25	17	22	25	17	6	24	20	38	22	19	19	3	1	0	3
Wilson-Greene-Edgecombe-Nash	102	91	66	56	4	9	3	6	11	11	16	7	3	4	1	4	0	0	0	0
All LMEs Reporting	2,002	1,916	2,069	2,108	306	265	301	313	425	331	384	384	262	326	350	288	46	42	42	46
Percent of Total	65.8%	66.5%	65.8%	67.2%	10.1%	9.2%	9.6%	10.0%	14.0%	11.5%	12.2%	12.2%	8.6%	11.3%	11.1%	9.2%	1.5%	1.5%	1.3%	1.5%

Table 6 - Number of Level 2 Incident Reports by Location of Incident

The total number of Level 2 incident reports by location of incident provides some insight into where these incidents are occurring. It should be noted that providers must report incidents that occur while a consumer is under their care. Therefore, the location of the incident will likely reflect the location where the service is provided. Services that are facility or office-based will likely report that the incident occurred on the provider premises. Services that are community-based will likely report that the incident occurred outside of the provider premises.

During this quarter, 67.9% of the Level 2 incidents reported occurred on the provider's premises, 12.1% occurred in the community, 9.6% occurred in the consumer's legal residence, and 10.3% occurred elsewhere or the location was unknown.

LME	Provider Premises				Consumer's Legal Residence				Community				Other				Unknown			
	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr
Alamance-Caswell-Rockingham	20	11	37	26	4	0	15	13	2	0	4	4	2	0	3	4	7	0	3	1
Albemarle	12	4	11	9	1	0	2	4	3	2	3	1	2	0	0	1	0	0	0	0
Catawba	8	65	75	75	7	8	7	9	4	6	17	6	2	2	8	7	1	2	1	4
Centerpoint	78	55	106	101	11	13	6	13	14	9	9	18	7	14	12	7	0	0	1	5
Crossroads	62	58	100	94	12	4	9	4	12	4	14	8	1	2	15	17	1	0	2	1
Cumberland	194	149	196	198	10	5	3	11	25	18	21	30	8	9	39	16	0	0	3	0
Durham	31	35	39	26	17	10	16	18	16	18	22	21	5	7	20	12	0	2	2	0
Eastpointe	65	49	82	83	2	3	8	3	16	5	10	19	6	8	14	17	0	0	0	0
Five County	39	26	19	57	19	5	8	8	8	22	12	17	4	7	6	3	1	3	1	2
Foothills	17	8	35	33	8	7	7	4	2	2	14	15	2	1	2	0	0	2	6	3
Guilford	67	116	86	57	10	18	18	17	10	14	29	14	10	37	20	16	0	0	0	0
Johnston	21	45	41	30	3	3	1	0	0	3	1	5	6	6	5	4	0	2	1	0
Mecklenburg	337	380	220	254	24	34	13	22	38	29	33	50	23	37	34	27	0	6	3	3
Neuse	20	15	30	20	4	1	5	5	8	5	4	6	2	5	7	4	0	0	0	1
New River	30	38	36	51	8	8	8	10	3	5	7	10	3	4	1	3	0	0	0	1
Onslow-Carteret	21	11	16	9	1	1	4	2	4	2	1	0	3	2	1	1	0	0	0	0
OPC	22	18	21	26	4	3	1	6	6	8	6	5	0	0	0	0	0	0	1	1
Pathways	119	84	121	91	12	7	23	13	71	37	15	10	46	33	11	9	15	7	1	0
Piedmont	180	156	192	156	11	17	20	16	25	43	23	22	14	33	30	18	6	0	5	3
Pitt	45	29	47	35	2	2	3	3	7	7	11	9	4	4	5	3	0	0	2	0
Roanoke-Chowan	8	6	18	16	8	2	1	6	5	2	2	3	3	3	2	1	2	0	0	0
Sandhills	144	135	118	141	33	18	25	20	34	15	37	30	21	37	38	33	3	3	1	2
Smoky Mountain	19	26	15	30	7	5	3	3	14	6	4	6	1	2	3	7	2	1	1	4
Southeastern Center	168	158	156	182	33	25	13	15	26	20	17	17	25	22	22	14	1	7	4	5
Southeastern Regional	68	39	55	110	8	11	16	5	16	11	7	8	9	9	15	19	1	0	0	1
Tideland	17	17	11	10	2	6	2	6	3	4	1	0	3	6	9	5	0	0	2	2
Wake	35	33	61	76	6	11	18	30	10	5	4	15	2	4	2	5	1	1	0	2
Western Highlands	44	52	58	42	25	15	20	24	17	5	24	18	38	22	19	19	3	1	0	3
Wilson-Greene-Edgecombe-Nash	102	91	65	56	4	9	3	6	11	11	16	7	3	4	1	4	0	0	0	0
All LMEs Reporting	1,993	1,909	2,067	2,094	296	251	278	296	410	318	368	374	255	320	344	276	44	37	40	44
Percent of Total	66.5%	67.3%	66.7%	67.9%	9.9%	8.9%	9.0%	9.6%	13.7%	11.2%	11.9%	12.1%	8.5%	11.3%	11.1%	8.9%	1.5%	1.3%	1.3%	1.4%

Table 7 - Number of Level 3 Incident Reports by Location of Incident

The total number of Level 3 incident reports by location of incident provides some insight into where these incidents are occurring. It should be noted that providers must report incidents that occur while a consumer is under their care. Therefore, the location of the incident will likely reflect the location where the service is provided. Services that are facility or office-based will likely report that the incident occurred on the provider premises. Services that are community-based will likely report that the incident occurred outside of the provider premises.

During this quarter, 30.9% occurred in the consumer's legal residence, 25.59% of the Level 3 incidents reported occurred on the provider's premises, 18.2% occurred in the community, and 25.4% occurred elsewhere or the location was unknown.

LME	Provider Premises				Consumer's Legal Residence				Community				Other				Unknown			
	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr
Alamance-Caswell-Rockingham	0	0	0	0	0	0	0	1	0	0	1	0	0	0	0	0	0	0	0	0
Albemarle	0	0	0	0	0	1	0	0	1	0	0	0	0	0	0	0	0	0	0	0
Catawba	0	0	0	0	0	1	0	0	0	0	1	0	0	0	2	2	0	0	1	0
Centerpoint	0	0	0	0	0	0	3	0	1	0	2	1	0	1	0	1	0	0	0	0
Crossroads	0	0	0	0	0	2	1	0	0	0	2	0	0	0	0	1	1	0	0	0
Cumberland	0	0	0	1	0	0	1	0	1	1	1	0	0	0	0	0	0	0	0	0
Durham	0	0	0	0	0	0	0	0	1	1	1	0	0	0	0	1	0	0	0	0
Eastpointe	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Five County	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Foothills	0	0	0	0	0	1	0	2	0	0	1	0	0	0	0	0	0	0	0	0
Guilford	0	1	0	0	2	1	4	1	2	2	1	0	1	1	0	3	0	0	1	0
Johnston	0	0	0	0	0	0	0	1	0	0	0	0	0	1	0	0	0	0	0	0
Mecklenburg	0	0	0	2	0	0	0	1	1	2	0	2	1	0	0	1	0	0	0	1
Neuse	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0
New River	0	0	0	1	0	1	4	0	5	1	1	0	0	0	0	0	0	1	0	0
Onslow-Carteret	3	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0
OPC	0	0	0	1	1	0	0	1	1	1	1	0	0	0	0	0	0	0	0	1
Pathways	0	2	0	5	1	0	2	1	0	0	1	0	0	0	0	0	0	0	0	0
Piedmont	0	1	0	0	3	2	1	1	1	2	1	0	1	0	0	0	0	1	0	0
Pitt	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Roanoke-Chowan	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Sandhills	0	0	0	1	0	1	1	1	1	2	1	0	1	0	0	0	0	0	0	0
Smoky Mountain	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Southeastern Center	3	2	1	0	1	0	1	1	0	0	0	1	2	3	1	0	1	3	0	0
Southeastern Regional	0	0	0	0	0	0	0	1	0	0	0	2	0	0	3	3	0	0	0	0
Tideland	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0
Wake	0	0	0	2	2	2	3	2	0	0	1	2	0	0	0	0	0	0	0	0
Western Highlands	0	0	0	0	0	2	2	1	0	1	0	2	0	0	0	0	0	0	0	0
Wilson-Greene-Edgecombe-Nash	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
All LMEs Reporting	9	7	2	14	10	14	23	17	15	13	16	10	7	6	6	12	2	5	2	2
Percent of Total	20.9%	15.6%	4.1%	25.5%	23.3%	31.1%	46.9%	30.9%	34.9%	28.9%	32.7%	18.2%	16.3%	13.3%	12.2%	21.8%	4.7%	11.1%	4.1%	3.6%

Table 8 - Numbers of Reported Deaths by Cause of Death

This table summarizes the numbers of deaths reported by cause of death. Most deaths reported this quarter (86.0%) were due to terminal illness, natural causes or the cause was unknown at the time the death was reported. Suicide accounted for 8.7%, accidents accounted for 2.9%, and homicide/violence accounted for 2.3% of the deaths reported this quarter.

LME	Number of Deaths																							
	All Deaths				Suicide				Accident				Homicide/Violence				Terminal Illness/ Natural Cause				Unknown Cause			
	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr
Alamance-Caswell-Rockingham	0	0	6	4	0	0	0	0	0	0	0	0	0	0	0	0	0	0	5	4	0	0	1	0
Albemarle	2	1	1	1	0	1	0	0	1	0	0	0	0	0	0	0	1	0	1	1	0	0	0	0
Catawba	1	5	4	2	0	1	1	0	0	0	2	0	0	0	0	0	1	0	0	1	0	4	1	1
Centerpoint	2	5	8	4	0	1	0	0	1	0	4	1	0	0	0	0	1	2	2	1	0	2	2	2
Crossroads	11	3	10	6	1	0	1	1	3	0	2	0	0	0	0	0	2	2	4	5	5	1	3	0
Cumberland	3	3	12	2	0	0	0	0	1	0	1	0	0	1	1	0	2	2	6	1	0	0	4	1
Durham	4	5	11	6	0	1	0	1	1	0	0	0	0	0	0	0	2	4	7	3	1	0	4	2
Eastpointe	1	2	5	1	0	0	0	0	0	0	0	0	0	0	0	0	1	0	2	0	0	2	3	1
Five County	6	3	2	5	0	0	0	0	0	0	0	0	0	0	0	0	4	3	2	3	2	0	0	2
Foothills	4	5	11	10	0	1	1	1	0	0	0	1	0	0	0	0	2	2	8	4	2	2	2	4
Guilford	15	18	22	12	2	0	1	0	1	2	2	1	2	2	1	1	9	12	15	8	1	2	3	2
Johnston	2	5	3	2	0	1	0	1	0	0	0	0	0	0	0	0	1	0	2	0	1	4	1	1
Mecklenburg	5	9	5	11	1	0	0	1	1	1	0	0	0	0	0	0	2	3	3	5	1	5	2	5
Neuse	1	0	0	3	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	2	0	0	0	1
New River	8	8	9	9	3	1	2	0	2	0	1	0	0	0	0	0	2	4	3	4	1	3	3	5
Onslow-Carteret	3	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	2	0	0	0	0	0	0	0
OPC	4	5	4	6	1	1	0	1	1	0	1	0	0	0	0	1	0	4	3	3	2	0	0	1
Pathways	9	8	7	8	0	0	1	0	0	0	2	0	0	0	0	1	8	2	3	4	1	6	1	3
Piedmont	11	16	17	8	2	4	0	0	2	2	2	0	1	0	0	1	3	7	5	3	3	3	10	4
Pitt	1	1	2	1	0	0	0	0	0	0	0	0	0	0	0	0	1	1	2	1	0	0	0	0
Roanoke-Chowan	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2	0	0	0	0	0	0	0
Sandhills	10	8	7	12	0	0	0	0	2	2	1	0	0	0	0	0	4	4	5	4	4	2	1	8
Smoky Mountain	1	1	1	2	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	1	0	1	1	1
Southeastern Center	12	14	10	8	4	0	0	2	1	2	0	0	0	0	1	0	7	3	3	1	0	9	6	5
Southeastern Regional	3	6	22	15	0	0	2	2	0	0	1	1	0	0	0	0	3	5	17	12	0	1	2	0
Tideland	1	1	1	2	0	0	0	1	0	0	0	0	0	0	0	0	0	1	1	0	1	0	0	1
Wake	5	7	6	10	1	1	2	2	1	1	1	0	0	0	0	0	3	5	3	4	0	0	0	4
Western Highlands	7	12	7	20	0	1	1	2	0	2	0	1	0	0	1	0	4	6	5	11	3	3	0	6
Wilson-Greene-Edgecombe-Nash	3	1	2	2	0	0	0	0	0	0	1	0	0	0	0	0	2	1	0	2	1	0	1	0
All LMEs Reporting	137	152	195	172	15	14	12	15	19	12	21	5	3	3	4	4	71	73	107	88	29	50	51	60
Percent of Total	100.0%	100.0%	100.0%	100.0%	10.9%	9.2%	6.2%	8.7%	13.9%	7.9%	10.8%	2.9%	2.2%	2.0%	2.1%	2.3%	51.8%	48.0%	54.9%	51.2%	21.2%	32.9%	26.2%	34.9%

Table 9 - Rate of Reported Deaths Per 1,000 Active Consumers by Cause of Death

This table summarizes the rate of reported deaths per 1,000 active consumers¹. Evaluating rates offer a better comparison measure than the actual numbers due to variation in the size of LMEs and the number of consumers served.

Statewide, the average number of deaths this quarter was 0.64 per 1,000 active consumers. This represents a slight decrease from the prior quarter. Most of the decrease was attributed to a decrease in deaths due to accidents and terminal illness and natural causes.

LME	Rate of Deaths per 1,000 Active Consumers																							
	All Deaths				Suicide				Accident				Homicide/Violence				Terminal Illness/ Natural Cause				Unknown Cause			
	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr
Alamance-Caswell-Rockingham	0.00	0.00	0.60	0.38	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.50	0.38	0.00	0.00	0.10	0.00
Albemarle	0.59	0.31	0.32	0.32	0.00	0.31	0.00	0.00	0.29	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.29	0.00	0.32	0.32	0.00	0.00	0.00	0.00
Catawba	0.28	1.37	1.05	0.50	0.00	0.27	0.26	0.00	0.00	0.00	0.53	0.00	0.00	0.00	0.00	0.00	0.28	0.00	0.00	0.25	0.00	1.10	0.26	0.25
Centerpoint	0.16	0.36	0.55	0.27	0.00	0.07	0.00	0.00	0.08	0.00	0.28	0.07	0.00	0.00	0.00	0.00	0.08	0.15	0.14	0.07	0.00	0.15	0.14	0.14
Crossroads	1.89	0.48	1.42	0.71	0.17	0.00	0.14	0.12	0.51	0.00	0.28	0.00	0.00	0.00	0.00	0.00	0.34	0.32	0.57	0.60	0.86	0.16	0.42	0.00
Cumberland	0.51	0.49	1.90	0.31	0.00	0.00	0.00	0.00	0.17	0.00	0.16	0.00	0.00	0.16	0.16	0.00	0.34	0.33	0.95	0.16	0.00	0.00	0.63	0.16
Durham	0.65	0.74	1.86	1.17	0.00	0.15	0.00	0.19	0.16	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.33	0.59	1.18	0.58	0.16	0.00	0.68	0.39
Eastpointe	0.12	0.25	0.62	0.12	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.12	0.00	0.25	0.00	0.00	0.25	0.37	0.12
Five County	0.79	0.37	0.25	0.63	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.53	0.37	0.25	0.38	0.26	0.00	0.00	0.25
Foothills	0.61	0.73	1.49	1.28	0.00	0.15	0.14	0.13	0.00	0.00	0.00	0.13	0.00	0.00	0.00	0.00	0.30	0.29	1.08	0.51	0.30	0.29	0.27	0.51
Guilford	1.36	1.57	1.88	0.99	0.18	0.00	0.09	0.00	0.09	0.17	0.17	0.08	0.18	0.17	0.09	0.08	0.81	1.04	1.28	0.66	0.09	0.17	0.26	0.17
Johnston	0.52	1.27	0.75	0.54	0.00	0.25	0.00	0.27	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.26	0.00	0.50	0.00	0.26	1.02	0.25	0.27
Mecklenburg	0.15	0.43	0.23	0.50	0.03	0.00	0.00	0.05	0.03	0.05	0.00	0.00	0.00	0.00	0.00	0.00	0.06	0.14	0.14	0.23	0.03	0.24	0.09	0.23
Neuse	0.46	0.00	0.00	1.35	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.46	0.00	0.00	0.90	0.00	0.00	0.00	0.45
New River	1.54	1.56	1.67	1.68	0.58	0.19	0.37	0.00	0.38	0.00	0.19	0.00	0.00	0.00	0.00	0.00	0.38	0.78	0.56	0.75	0.19	0.58	0.56	0.93
Onslow-Carteret	0.46	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.15	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.31	0.00	0.00	0.00	0.00	0.00	0.00	0.00
OPC	0.63	0.80	0.63	1.02	0.16	0.16	0.00	0.17	0.16	0.00	0.16	0.00	0.00	0.00	0.00	0.17	0.00	0.64	0.48	0.51	0.32	0.00	0.00	0.17
Pathways	0.81	0.71	0.61	0.79	0.00	0.00	0.09	0.00	0.00	0.00	0.17	0.00	0.00	0.00	0.00	0.10	0.72	0.18	0.26	0.39	0.09	0.53	0.09	0.30
Piedmont	0.58	0.74	0.74	0.28	0.11	0.19	0.00	0.00	0.11	0.09	0.09	0.00	0.05	0.00	0.00	0.04	0.16	0.33	0.22	0.11	0.16	0.14	0.43	0.14
Pitt	0.19	0.18	0.31	0.15	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.19	0.18	0.31	0.15	0.00	0.00	0.00	0.00
Roanoke-Chowan	0.53	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.53	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Sandhills	0.79	0.63	0.54	0.93	0.00	0.00	0.00	0.00	0.16	0.16	0.08	0.00	0.00	0.00	0.00	0.00	0.32	0.32	0.39	0.31	0.32	0.16	0.08	0.62
Smoky Mountain	0.14	0.12	0.12	0.22	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.14	0.00	0.00	0.11	0.00	0.12	0.12	0.11
Southeastern Center	1.85	2.17	1.49	1.21	0.62	0.00	0.00	0.30	0.15	0.31	0.00	0.00	0.00	0.00	0.15	0.00	1.08	0.46	0.45	0.15	0.00	1.39	0.89	0.75
Southeastern Regional	0.30	0.61	2.17	1.41	0.00	0.00	0.20	0.19	0.00	0.00	0.10	0.09	0.00	0.00	0.00	0.00	0.30	0.51	1.68	1.13	0.00	0.10	0.20	0.00
Tideland	0.17	0.17	0.17	0.32	0.00	0.00	0.00	0.16	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.17	0.17	0.00	0.17	0.00	0.00	0.16
Wake	0.32	0.44	0.39	0.71	0.06	0.06	0.13	0.14	0.06	0.06	0.07	0.00	0.00	0.00	0.00	0.00	0.19	0.32	0.20	0.28	0.00	0.00	0.00	0.28
Western Highlands	0.48	0.78	0.40	1.08	0.00	0.06	0.06	0.11	0.00	0.13	0.00	0.05	0.00	0.00	0.06	0.00	0.28	0.39	0.29	0.60	0.21	0.19	0.00	0.33
Wilson-Greene-Edgecombe-Nash	0.28	0.11	0.24	0.35	0.00	0.00	0.00	0.00	0.00	0.00	0.12	0.00	0.00	0.00	0.00	0.00	0.18	0.11	0.00	0.35	0.09	0.00	0.12	0.00
All LMEs Reporting	0.53	0.60	0.74	0.64	0.06	0.05	0.05	0.06	0.07	0.05	0.08	0.02	0.01	0.01	0.02	0.01	0.27	0.29	0.41	0.33	0.11	0.20	0.19	0.22
Minimum	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Median	0.51	0.48	0.60	0.54	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.29	0.18	0.29	0.31	0.03	0.12	0.12	0.17
Maximum	1.89	2.17	2.17	1.68	0.62	0.31	0.37	0.30	0.51	0.31	0.53	0.13	0.18	0.17	0.16	0.17	1.08	1.04	1.68	1.13	0.86	1.39	0.89	0.93

1. Active consumers are the average monthly active caseload for the quarter and is calculated by performing a distinct count of clients in the Client Services Data Warehouse with a status code of "active" each month and averaging the three months.

Table 10 - Total Number of Level 2 and Level 3 Incidents Involving Restrictive Interventions

This table summarizes the total numbers of Level 2 and 3 incidents involving restrictive interventions reported each quarter. Level 2 incidents include (1) any emergency, unplanned use or (2) any planned use that exceeds authorized limits, is administered by an unauthorized person, results in discomfort or complaint, or requires treatment by a licensed health professional. Level 3 incidents include any restrictive intervention that results in permanent physical or psychological impairment within 7 days.

The total number of reported incidents involving restraint, isolation, and seclusion decreased this quarter. Of the reported cases, the vast majority (97%) involved the use of physical restraint.

LME	Total Number of Level 2 and 3 Incidents Involving Restrictive Interventions By Type															
	Total Unduplicated Count				Physical Restraint				Isolation				Seclusion			
	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr
Alamance-Caswell-Rockingham	5	7	5	2	5	7	5	2	0	0	0	0	0	0	0	0
Albemarle	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Catawba	5	30	22	28	5	30	21	28	0	0	1	0	0	0	0	0
Centerpoint	35	13	32	53	35	13	32	53	0	0	0	0	0	0	0	0
Crossroads	17	29	26	26	14	24	18	20	4	5	12	8	0	0	0	0
Cumberland	70	42	50	37	70	42	50	37	0	0	0	0	0	0	0	0
Durham	1	1	0	1	1	1	0	1	0	0	0	0	0	0	0	0
Eastpointe	12	7	16	14	12	7	16	14	0	0	0	0	0	0	0	0
Five County	8	7	3	2	8	7	2	2	0	0	1	0	0	0	0	0
Foothills	0	0	1	0	0	0	1	0	0	0	0	0	0	0	0	0
Guilford	12	32	23	7	12	22	23	6	0	6	5	1	0	4	2	0
Johnston	9	12	8	1	5	12	8	1	4	0	0	0	0	0	0	0
Mecklenburg	58	95	69	63	55	95	66	62	2	0	1	1	1	0	2	0
Neuse	6	4	4	0	6	4	4	0	0	0	0	0	0	0	0	0
New River	2	4	3	6	2	4	3	6	0	0	0	0	0	0	0	0
Onslow-Carteret	3	6	0	0	3	6	0	0	0	0	0	0	0	0	0	0
OPC	3	2	1	5	3	2	1	5	0	0	0	0	0	0	0	0
Pathways	43	41	34	19	40	39	25	18	3	2	9	1	0	0	0	0
Piedmont	66	62	67	39	64	61	57	37	2	1	10	2	0	0	0	0
Pitt	23	6	14	7	23	6	11	7	0	0	14	0	0	0	14	0
Roanoke-Chowan	1	0	2	1	1	0	2	1	0	0	0	0	0	0	0	0
Sandhills	41	64	93	79	41	64	93	79	0	0	0	0	0	0	0	0
Smoky Mountain	6	2	2	19	5	2	2	19	2	0	1	11	0	0	0	0
Southeastern Center	75	79	89	69	75	79	86	66	0	0	4	0	0	0	1	3
Southeastern Regional	28	19	38	31	26	18	38	29	2	1	1	2	0	0	0	0
Tideland	8	8	11	3	8	7	11	3	0	1	0	0	0	0	0	0
Wake	5	2	5	5	5	2	5	5	0	0	0	0	0	0	0	0
Western Highlands	33	31	25	16	32	28	25	16	1	2	0	0	0	1	0	0
Wilson-Greene-Edgecombe-Nash	14	4	3	1	14	4	3	1	0	0	0	0	0	0	0	0
All LMEs Reporting	589	609	646	534	570	586	608	518	20	18	59	26	1	5	19	3
Percent of Total	100.0%	100.0%	100.0%	100.0%	96.8%	96.2%	94.1%	97.0%	3.4%	3.0%	9.1%	4.9%	0.2%	0.8%	2.9%	0.6%

* Total Unduplicated Count is the number of incident reports received. This number may be less than the sum of physical restraint, isolation, and seclusion incidents if an incident involving more than one type of restrictive intervention is reported on a single incident report.

Table 11 - Rate of Level 2 and Level 3 (Total) Incidents Involving Restrictive Interventions Per 1,000 Active Consumers

This table summarizes the rates of Level 2 and 3 (total) incidents involving restrictive interventions per 1,000 active consumers¹ reported each quarter. Level 2 incidents include (1) any emergency, unplanned use or (2) any planned use that exceeds authorized limits, is administered by an unauthorized person, results in discomfort or complaint, or requires treatment by a licensed health professional. Level 3 incidents include any restrictive intervention that results in permanent physical or psychological impairment within 7 days. Evaluating rates offer a better comparison measure than the actual numbers due to variation in the size of LMEs and the number of consumers served.

Statewide the rate of Level 2 and 3 incidents involving restrictive interventions was 1.99 per 1,000 active consumers this quarter. This is a decrease over the prior quarter's rate of 2.46 per 1,000 active consumers. The wide variation in rates among area programs is likely due to reporting differences.

LME	Rate of Level 2 and 3 (Total) Incidents Involving Restrictive Interventions Per 1,000 Active Consumers															
	Total Unduplicated Count ²				Physical Restraint				Isolation				Seclusion			
	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr
Alamance-Caswell-Rockingham	0.54	0.74	0.50	0.19	0.54	0.74	0.50	0.19	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Albemarle	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Catawba	1.41	8.25	5.79	6.94	1.41	8.25	5.53	6.94	0.00	0.00	0.26	0.00	0.00	0.00	0.00	0.00
Centerpoint	2.72	0.95	2.20	3.59	2.72	0.95	2.20	3.59	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Crossroads	2.92	4.66	3.68	3.10	2.40	3.85	2.55	2.38	0.69	0.80	1.70	0.95	0.00	0.00	0.00	0.00
Cumberland	12.01	6.91	7.93	5.79	12.01	6.91	7.93	5.79	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Durham	0.16	0.15	0.00	0.19	0.16	0.15	0.00	0.19	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Eastpointe	1.49	0.88	2.00	1.70	1.49	0.88	2.00	1.70	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Five County	1.05	0.87	0.37	0.25	1.05	0.87	0.25	0.25	0.00	0.00	0.12	0.00	0.00	0.00	0.00	0.00
Foothills	0.00	0.00	0.14	0.00	0.00	0.00	0.14	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Guilford	1.08	2.79	1.96	0.58	1.08	1.92	1.96	0.50	0.00	0.52	0.43	0.08	0.00	0.35	0.17	0.00
Johnston	2.34	3.06	1.99	0.27	1.30	3.06	1.99	0.27	1.04	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Mecklenburg	1.73	4.55	3.20	2.86	1.64	4.55	3.06	2.82	0.06	0.00	0.05	0.05	0.03	0.00	0.09	0.00
Neuse	2.77	1.73	1.88	0.00	2.77	1.73	1.88	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
New River	0.38	0.78	0.56	1.12	0.38	0.78	0.56	1.12	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Onslow-Carteret	0.46	0.87	0.00	0.00	0.46	0.87	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
OPC	0.48	0.32	0.16	0.85	0.48	0.32	0.16	0.85	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Pathways	3.86	3.62	2.94	1.87	3.59	3.45	2.16	1.78	0.27	0.18	0.78	0.10	0.00	0.00	0.00	0.00
Piedmont	3.49	2.88	2.91	1.39	3.39	2.84	2.48	1.32	0.11	0.05	0.43	0.07	0.00	0.00	0.00	0.00
Pitt	4.38	1.07	2.19	1.06	4.38	1.07	1.72	1.06	0.00	0.00	2.19	0.00	0.00	0.00	2.19	0.00
Roanoke-Chowan	0.26	0.00	0.48	0.23	0.26	0.00	0.48	0.23	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Sandhills	3.26	5.05	7.21	6.15	3.26	5.05	7.21	6.15	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Smoky Mountain	0.86	0.25	0.25	2.07	0.72	0.25	0.25	2.07	0.29	0.00	0.12	1.20	0.00	0.00	0.00	0.00
Southeastern Center	11.58	12.24	13.24	10.40	11.58	12.24	12.79	9.94	0.00	0.00	0.59	0.00	0.00	0.00	0.15	0.45
Southeastern Regional	2.81	1.92	3.75	2.92	2.61	1.82	3.75	2.73	0.20	0.10	0.10	0.19	0.00	0.00	0.00	0.00
Tideland	1.35	1.38	1.82	0.47	1.35	1.20	1.82	0.47	0.00	0.17	0.00	0.00	0.00	0.00	0.00	0.00
Wake	0.32	0.13	0.33	0.35	0.32	0.13	0.33	0.35	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Western Highlands	2.28	2.01	1.44	0.87	2.22	1.81	1.44	0.87	0.07	0.13	0.00	0.00	0.00	0.06	0.00	0.00
Wilson-Greene-Edgecombe-Nash	1.29	0.43	0.36	0.17	1.29	0.43	0.36	0.17	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
All LMEs Reporting	2.27	2.39	2.46	1.99	2.19	2.30	2.31	1.93	0.08	0.07	0.22	0.10	0.00	0.02	0.07	0.01
Minimum	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Median	1.41	1.07	1.88	0.87	1.35	1.07	1.82	0.87	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Maximum	12.01	12.24	13.24	10.40	12.01	12.24	12.79	9.94	1.04	0.80	2.19	1.20	0.03	0.35	2.19	0.45

1. Active consumers are the average monthly active caseload for the quarter and is calculated by performing a distinct count of clients in the Client Services Data Warehouse with a status code of "active" each month and averaging the three months.

2. Total Unduplicated Count is the number of incident reports received. This number may be less than the sum of physical restraint, isolation, and seclusion incidents if an incident involving more than one type of restrictive intervention is reported on a single incident report.

**Table 12 - Unduplicated Count of Consumers with Level 2 and Level 3 Incidents Involving Restrictive Interventions,
Highest and Average Number of Incident Reports Per Consumer**

This table shows the total number of Level 2 and 3 incident reports involving the use of restrictive interventions filed by local providers in each catchment area, the unduplicated count of consumers involved, the highest number of incident reports for a single consumer, and the average number of incident reports for all other consumers for which an incident was reported. This data was not collected and reported prior to the 3rd Quarter of SFY06.

Statewide, 534 incidents involving 359 consumers were reported this quarter. The highest number of incident reports for a single consumer this quarter was 18. The average number of incident reports for all other consumers for which an incident was reported was 1.4.

LME	Total Number of Level 2 and 3 Incident Reports Involving the Use of Restrictive Interventions															
	1st Qtr				2nd Qtr				3rd Qtr				4th Qtr			
	Total Unduplicated Level 2 and 3 Incidents	Unduplicated Count of Consumers	Highest Number of Reports for a Single Consumer	Avg # of Incident Reports For All Other Consumers	Total Unduplicated Level 2 and 3 Incidents	Unduplicated Count of Consumers	Highest Number of Reports for a Single Consumer	Avg # of Incident Reports For All Other Consumers	Total Unduplicated Level 2 and 3 Incidents	Unduplicated Count of Consumers	Highest Number of Reports for a Single Consumer	Avg # of Incident Reports For All Other Consumers	Total Unduplicated Level 2 and 3 Incidents	Unduplicated Count of Consumers	Highest Number of Reports for a Single Consumer	Avg # of Incident Reports For All Other Consumers
Alamance-Caswell-Rockingham	5				7				5	4	2	1.0	2	2	1	1.0
Albemarle	0				0				0	0	0	0.0	0	0	0	0.0
Catawba	5				30				22	11	6	1.6	28	12	6	2.0
Centerpoint	35				13				32	22	5	1.3	53	45	3	1.1
Crossroads	17				29				26	17	4	1.4	26	18	4	1.3
Cumberland	70				42				50	36	3	1.3	37	31	4	1.1
Durham	1				1				0	0	0	0.0	1	1	1	0.0
Eastpointe	12				7				16	11	2	1.4	14	12	2	1.1
Five County	8				7				3	3	1	1.0	2	2	1	1.0
Foothills	0				0				1	1	1	0.0	0	0	0	0.0
Guilford	12				32				23	12	5	1.6	7	7	1	1.0
Johnston	9				12				8	7	2	1.0	1	1	1	0.0
Mecklenburg	58				95				69	34	6	1.9	63	41	5	1.5
Neuse	6				4				4	4	1	1.0	0	0	0	0.0
New River	2				4				3	3	1	1.0	6	3	4	1.0
Onslow-Carteret	3				6				0	0	0	0.0	0	0	0	0.0
OPC	3				2				1	1	1	0.0	5	5	1	1.0
Pathways	43				41				34	26	5	1.2	19	15	5	1.0
Piedmont	66				62				67	41	4	1.6	39	28	5	1.3
Pitt	23				6				14	12	2	1.1	7	6	2	1.0
Roanoke-Chowan	1				0				2	2	1	1.0	1	1	1	0.0
Sandhills	41				64				93	46	13	1.8	79	43	18	1.5
Smoky Mountain	6				2				2	2	1	1.0	19	11	6	1.3
Southeastern Center	75				79				89	31	13	2.5	69	30	12	2.0
Southeastern Regional	28				19				38	28	5	1.2	31	24	3	1.2
Tideland	8				8				11	9	3	1.0	3	3	1	1.0
Wake	5				2				5	5	1	1.0	5	4	2	1.0
Western Highlands	33				31				25	18	4	1.2	16	13	2	1.2
Wilson-Greene-Edgecombe-Nash	14				4				3	3	1	1.0	1	1	1	0.0
All LMEs Reporting	589				609				646	389	13	1.6	534	359	18	1.4

This data was not collected and reported prior to the 3rd Quarter.

This data was not collected and reported prior to the 3rd Quarter.

Table 13 - Level 2 Incidents Involving Restrictive Interventions

This table summarizes the numbers of Level 2 incidents involving restrictive interventions reported each quarter. Level 2 incidents involving restrictive interventions include (1) any emergency, unplanned use or (2) any planned use that exceeds authorized limits, is administered by an unauthorized person, results in discomfort or complaint, or requires treatment by a licensed health professional.

The number of incidents involving restrictive interventions that were reported this quarter decreased by 17%. Of the reported cases this quarter, nearly all (97%) involved the use of physical restraint.

LME	Number of Level 2 Incidents Involving Restrictive Interventions By Type															
	Total Unduplicated Count				Physical Restraint				Isolation				Seclusion			
	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr
Alamance-Caswell-Rockingham	5	7	5	2	5	7	5	2	0	0	0	0	0	0	0	0
Albemarle	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Catawba	5	30	22	28	5	30	21	28	0	0	1	0	0	0	0	0
Centerpoint	35	13	32	53	35	13	32	53	0	0	0	0	0	0	0	0
Crossroads	17	29	26	26	14	24	18	20	4	5	12	8	0	0	0	0
Cumberland	70	42	50	37	70	42	50	37	0	0	0	0	0	0	0	0
Durham	1	1	0	1	1	1	0	1	0	0	0	0	0	0	0	0
Eastpointe	12	7	16	14	12	7	16	14	0	0	0	0	0	0	0	0
Five County	8	7	3	2	8	7	2	2	0	0	1	0	0	0	0	0
Foothills	0	0	1	0	0	0	1	0	0	0	0	0	0	0	0	0
Guilford	12	32	23	7	12	22	23	6	0	6	5	1	0	4	2	0
Johnston	9	12	8	1	5	12	8	1	4	0	0	0	0	0	0	0
Mecklenburg	58	95	69	63	55	95	66	62	2	0	1	1	1	0	2	0
Neuse	6	4	4	0	6	4	4	0	0	0	0	0	0	0	0	0
New River	2	4	3	6	2	4	3	6	0	0	0	0	0	0	0	0
Onslow-Carteret	3	6	0	0	3	6	0	0	0	0	0	0	0	0	0	0
OPC	3	2	1	5	3	2	1	5	0	0	0	0	0	0	0	0
Pathways	43	40	34	19	40	38	25	18	3	2	9	1	0	0	0	0
Piedmont	66	62	67	39	64	61	57	37	2	1	10	2	0	0	0	0
Pitt	23	6	14	7	23	6	11	7	0	0	14	0	0	0	14	0
Roanoke-Chowan	1	0	2	1	1	0	2	1	0	0	0	0	0	0	0	0
Sandhills	41	64	93	79	41	64	93	79	0	0	0	0	0	0	0	0
Smoky Mountain	6	2	2	19	5	2	2	19	2	0	1	11	0	0	0	0
Southeastern Center	75	79	89	69	75	79	86	66	0	0	4	0	0	0	1	3
Southeastern Regional	28	19	38	31	26	18	38	29	2	1	1	2	0	0	0	0
Tideland	8	8	11	3	8	7	11	3	0	1	0	0	0	0	0	0
Wake	5	2	5	5	5	2	5	5	0	0	0	0	0	0	0	0
Western Highlands	33	31	25	16	32	28	25	16	1	2	0	0	0	1	0	0
Wilson-Greene-Edgecombe-Nash	14	4	3	1	14	4	3	1	0	0	0	0	0	0	0	0
All LMEs Reporting	589	608	646	534	570	585	608	518	20	18	59	26	1	5	19	3
Percent of Total	100.0%	100.0%	100.0%	100.0%	96.8%	96.2%	94.1%	97.0%	3.4%	3.0%	9.1%	4.9%	0.2%	0.8%	2.9%	0.6%

* Total Unduplicated Count is the number of incident reports received. This number may be less than the sum of physical restraint, isolation, and seclusion incidents if an incident involving more than one type of restrictive intervention is reported on a single incident report.

Table 14 - Rate of Level 2 Incidents Involving Restrictive Interventions Per 1,000 Active Consumers

This table summarizes the rates of Level 2 incidents involving restrictive interventions per 1,000 active consumers¹ reported each quarter. Level 2 incidents include (1) any emergency, unplanned use or (2) any planned use that exceeds authorized limits, is administered by an unauthorized person, results in discomfort or complaint, or requires treatment by a licensed health professional. Evaluating rates offer a better comparison measure than the actual numbers due to variation in the size of LMEs and the number of consumers served.

Statewide the rate of Level 2 incidents involving restrictive interventions was 1.99 per 1,000 active consumers in the second quarter. This is down from the prior quarter's rate of 2.46 per 1,000 active consumers. The wide variation in rates among area programs is likely due to reporting differences.

LME	Rate of Level 2 Incidents Involving Restrictive Interventions Per 1,000 Active Consumers															
	Total Unduplicated Count ²				Physical Restraint				Isolation				Seclusion			
	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr
Alamance-Caswell-Rockingham	0.54	0.74	0.50	0.19	0.54	0.74	0.50	0.19	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Albemarle	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Catawba	1.41	8.25	5.79	6.94	1.41	8.25	5.53	6.94	0.00	0.00	0.26	0.00	0.00	0.00	0.00	0.00
Centerpoint	2.72	0.95	2.20	3.59	2.72	0.95	2.20	3.59	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Crossroads	2.92	4.66	3.68	3.10	2.40	3.85	2.55	2.38	0.69	0.80	1.70	0.95	0.00	0.00	0.00	0.00
Cumberland	12.01	6.91	7.93	5.79	12.01	6.91	7.93	5.79	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Durham	0.16	0.15	0.00	0.19	0.16	0.15	0.00	0.19	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Eastpointe	1.49	0.88	2.00	1.70	1.49	0.88	2.00	1.70	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Five County	1.05	0.87	0.37	0.25	1.05	0.87	0.25	0.25	0.00	0.00	0.12	0.00	0.00	0.00	0.00	0.00
Foothills	0.00	0.00	0.14	0.00	0.00	0.00	0.14	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Guilford	1.08	2.79	1.96	0.58	1.08	1.92	1.96	0.50	0.00	0.52	0.43	0.08	0.00	0.35	0.17	0.00
Johnston	2.34	3.06	1.99	0.27	1.30	3.06	1.99	0.27	1.04	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Mecklenburg	1.73	4.55	3.20	2.86	1.64	4.55	3.06	2.82	0.06	0.00	0.05	0.05	0.03	0.00	0.09	0.00
Neuse	2.77	1.73	1.88	0.00	2.77	1.73	1.88	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
New River	0.38	0.78	0.56	1.12	0.38	0.78	0.56	1.12	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Onslow-Carteret	0.46	0.87	0.00	0.00	0.46	0.87	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
OPC	0.48	0.32	0.16	0.85	0.48	0.32	0.16	0.85	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Pathways	3.86	3.53	2.94	1.87	3.59	3.36	2.16	1.78	0.27	0.18	0.78	0.10	0.00	0.00	0.00	0.00
Piedmont	3.49	2.88	2.91	1.39	3.39	2.84	2.48	1.32	0.11	0.05	0.43	0.07	0.00	0.00	0.00	0.00
Pitt	4.38	1.07	2.19	1.06	4.38	1.07	1.72	1.06	0.00	0.00	2.19	0.00	0.00	0.00	2.19	0.00
Roanoke-Chowan	0.26	0.00	0.48	0.23	0.26	0.00	0.48	0.23	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Sandhills	3.26	5.05	7.21	6.15	3.26	5.05	7.21	6.15	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Smoky Mountain	0.86	0.25	0.25	2.07	0.72	0.25	0.25	2.07	0.29	0.00	0.12	1.20	0.00	0.00	0.00	0.00
Southeastern Center	11.58	12.24	13.24	10.40	11.58	12.24	12.79	9.94	0.00	0.00	0.59	0.00	0.00	0.00	0.15	0.45
Southeastern Regional	2.81	1.92	3.75	2.92	2.61	1.82	3.75	2.73	0.20	0.10	0.10	0.19	0.00	0.00	0.00	0.00
Tideland	1.35	1.38	1.82	0.47	1.35	1.20	1.82	0.47	0.00	0.17	0.00	0.00	0.00	0.00	0.00	0.00
Wake	0.32	0.13	0.33	0.35	0.32	0.13	0.33	0.35	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Western Highlands	2.28	2.01	1.44	0.87	2.22	1.81	1.44	0.87	0.07	0.13	0.00	0.00	0.00	0.06	0.00	0.00
Wilson-Greene-Edgecombe-Nash	1.29	0.43	0.36	0.17	1.29	0.43	0.36	0.17	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
All LMEs Reporting	2.27	2.39	2.46	1.99	2.19	2.30	2.31	1.93	0.08	0.07	0.22	0.10	0.00	0.02	0.07	0.01
Minimum	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Median	1.41	1.07	1.88	0.87	1.35	1.07	1.82	0.87	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Maximum	12.01	12.24	13.24	10.40	12.01	12.24	12.79	9.94	1.04	0.80	2.19	1.20	0.03	0.35	2.19	0.45

1. Active consumers are the average monthly active caseload for the quarter and is calculated by performing a distinct count of clients in the Client Services Data Warehouse with a status code of "active" each month and averaging the three months.

2. Total Unduplicated Count is the number of incident reports received. This number may be less than the sum of physical restraint, isolation, and seclusion incidents if an incident involving more than one type of restrictive intervention is reported on a single incident report.

Table 15 - Level 3 Incidents Involving Restrictive Interventions

This table summarizes the numbers of Level 3 incidents involving restrictive interventions reported each quarter. Level 3 incidents involving restrictive interventions include any restrictive intervention that results in permanent physical or psychological impairment within 7 days of the intervention.

There were no Level 3 incidents involving restraint, isolation, or seclusion reported this quarter.

LME	Number of Level 3 Restrictive Interventions By Type															
	Total Unduplicated Count				Physical Restraint				Isolation				Seclusion			
	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr
Alamance-Caswell-Rockingham	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Albemarle	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Catawba	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Centerpoint	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Crossroads	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Cumberland	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Durham	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Eastpointe	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Five County	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Foothills	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Guilford	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Johnston	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Mecklenburg	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Neuse	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
New River	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Onslow-Carteret	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
OPC	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Pathways	0	1	0	0	0	1	0	0	0	0	0	0	0	0	0	0
Piedmont	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Pitt	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Roanoke-Chowan	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Sandhills	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Smoky Mountain	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Southeastern Center	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Southeastern Regional	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Tideland	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Wake	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Western Highlands	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Wilson-Greene-Edgecombe-Nash	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
All LMEs Reporting	0	1	0	0	0	1	0	0	0	0	0	0	0	0	0	0
Percent of Total	0.0%	100.0%	0.0%	0.0%	0.0%	100.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%

* Total Unduplicated Count is the number of incident reports received. This number may be less than the sum of physical restraint, isolation, and seclusion incidents if an incident involving more than one type of restrictive intervention is reported on a single incident report.

Table 16 - Rate of Level 3 Incidents Involving Restrictive Interventions Per 1,000 Active Consumers

This table summarizes the rates of Level 3 incidents involving restrictive interventions per 1,000 active consumers¹ reported each quarter. Level 3 incidents include any restrictive intervention that results in permanent physical or psychological impairment within 7 days. Evaluating rates offer a better comparison measure than the actual numbers due to variation in the size of LMEs and the number of consumers served.

There were no Level 3 incident involving restrictive interventions this quarter.

LME	Rate of Level 3 Incidents Involving Restrictive Interventions Per 1,000 Active Consumers															
	Total Unduplicated Count ²				Physical Restraint				Isolation				Seclusion			
	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr
Alamance-Caswell-Rockingham	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Albemarle	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Catawba	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Centerpoint	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Crossroads	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Cumberland	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Durham	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Eastpointe	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Five County	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Foothills	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Guilford	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Johnston	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Mecklenburg	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Neuse	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
New River	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Onslow-Carteret	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
OPC	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Pathways	0.00	0.09	0.00	0.00	0.00	0.09	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Piedmont	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Pitt	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roanoke-Chowan	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Sandhills	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Smoky Mountain	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Southeastern Center	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Southeastern Regional	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Tideland	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Wake	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Western Highlands	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Wilson-Greene-Edgecombe-Nash	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
All LMEs Reporting	0.00	0.004	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Minimum	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Median	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Maximum	0.00	0.09	0.00	0.00	0.00	0.09	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00

1. Active consumers are the average monthly active caseload for the quarter and is calculated by performing a distinct count of clients in the Client Services Data Warehouse with a status code of "active" each month and averaging the three months.

2. Total Unduplicated Count is the number of incident reports received. This number may be less than the sum of physical restraint, isolation, and seclusion incidents if an incident involving more than one type of restrictive intervention is reported on a single incident report.

Table 17 - Total Numbers of Level 2 and Level 3 Incidents Involving Consumer Injuries

This table summarizes the total numbers of reported Level 2 and Level 3 incidents involving injuries to consumers. Level 2 incidents include any injury that requires treatment by a licensed health professional (such as MD, RN, or LPN) beyond first aid, as defined by OSHA guidelines. Level 3 incidents include any injury that results in permanent physical or psychological impairment.

Statewide, there was a total of 641 Level 2 and Level 3 incidents involving injuries reported this quarter. The number of injuries remained about the same as the prior quarter. There was a decrease in the number of injuries resulting from aggressive behavior, self-injurious behavior, and auto accidents. However, there was an offsetting increase in the number of injuries due to trip or fall and other injuries categories. Injuries due to aggressive behavior represented 13.6% of the reported injuries, self-injurious behavior represented 7.3%, trip or fall represented 31.7%, auto accident represented 6.4% and "other" injuries represented 41.0%.

LME	Total Number of Reported Level 2 and Level 3 Incidents Involving Consumer Injuries																							
	Total Reported Injuries				Aggressive Behavior				Self-Injurious Behavior				Trip or Fall				Auto Accident				Other			
	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr
Alamance-Caswell-Rockingham	8	0	23	10	0	0	10	2	0	0	2	1	4	0	6	3	0	0	1	0	4	0	4	4
Albemarle	10	3	11	2	1	0	3	0	0	0	2	0	5	1	4	1	1	1	1	1	3	1	1	0
Catawba	7	9	31	18	1	2	8	4	0	1	2	2	3	1	2	6	0	0	9	0	3	5	10	6
Centerpoint	24	24	34	29	6	1	5	4	0	4	1	2	11	7	17	14	0	1	4	0	7	11	7	9
Crossroads	22	13	40	46	6	4	8	6	0	0	2	3	10	3	10	12	0	1	4	3	6	5	16	22
Cumberland	25	29	41	48	6	4	12	9	1	6	3	1	10	10	17	15	0	0	7	3	8	9	2	20
Durham	17	19	22	12	0	2	3	1	2	1	2	0	4	3	2	8	3	0	4	1	8	13	11	2
Eastpointe	24	16	42	51	3	4	10	5	0	0	1	3	6	4	12	15	3	0	3	3	12	8	16	25
Five County	11	21	13	16	2	0	4	0	0	3	0	0	4	2	1	6	1	7	3	6	4	9	5	4
Foothills	5	6	18	15	2	0	4	2	0	1	0	0	3	4	6	4	0	0	0	0	0	1	8	9
Guilford	21	26	28	23	2	9	4	5	5	3	7	4	4	4	8	6	0	0	3	1	10	10	6	7
Johnston	4	12	4	5	0	2	0	0	0	0	1	0	0	4	0	1	2	4	0	3	2	2	3	1
Mecklenburg	81	66	45	63	26	19	14	7	7	10	5	4	15	10	9	11	3	2	1	2	30	25	16	39
Neuse	7	5	14	14	1	0	0	1	1	0	2	1	1	4	4	5	2	0	0	0	2	1	8	7
New River	9	17	18	22	0	1	2	0	0	0	2	5	7	11	5	8	0	1	1	1	2	4	8	8
Onslow	10	6	9	5	1	2	2	0	0	0	3	2	6	1	2	2	0	1	0	0	3	2	2	1
OPC	5	4	10	6	0	0	0	1	2	0	2	1	3	3	3	2	0	0	0	0	0	1	5	2
Pathways	80	44	38	28	21	12	8	2	14	1	2	2	29	14	14	13	1	1	0	2	15	16	14	9
Piedmont	54	52	54	45	9	8	7	3	2	2	9	1	14	12	9	13	5	12	10	7	24	18	19	21
Pitt	10	11	12	7	1	1	4	2	0	0	0	1	3	1	3	2	4	2	2	0	2	7	3	2
Roanoke-Chowan	8	4	2	9	0	1	0	2	0	0	0	1	7	0	1	1	0	0	0	0	1	3	1	5
Sandhills	51	36	38	48	8	4	4	7	2	1	1	4	13	13	8	17	4	1	9	3	24	17	16	17
Smoky Mountain	7	8	6	9	2	3	1	1	0	1	1	1	2	3	3	6	1	0	1	0	2	1	0	1
Southeastern Center	45	38	21	25	11	14	6	5	0	0	0	2	10	9	4	7	4	2	3	2	20	13	8	9
Southeastern Regional	23	24	9	27	2	3	1	5	0	1	0	1	2	1	3	9	2	5	1	2	17	14	4	10
Tideland	8	15	8	13	4	2	3	3	0	0	0	0	2	5	2	4	0	0	0	0	2	8	3	6
Wake	7	7	10	13	0	0	4	3	0	0	0	2	2	4	1	4	1	0	1	1	4	3	4	3
Western Highlands	24	9	26	20	2	1	5	5	2	0	2	1	9	5	9	4	0	0	0	0	11	3	10	10
Wilson-Greene-Edgecombe-Nash	16	26	18	12	4	3	3	2	0	1	1	2	3	10	1	4	1	4	0	0	8	8	13	4
All LMEs Reporting	623	550	645	641	121	102	135	87	38	36	53	47	192	149	166	203	38	45	68	41	234	218	223	263
Percent of Total	100.0%	100.0%	100.0%	100.0%	19.4%	18.5%	20.9%	13.6%	6.1%	6.5%	8.2%	7.3%	30.8%	27.1%	25.7%	31.7%	6.1%	8.2%	10.5%	6.4%	37.6%	39.6%	34.6%	41.0%

Table 18 - Rate of Reported Level 2 and Level 3 (Total) Incidents Involving Consumer Injuries Per 1,000 Active Consumers

This table summarizes the rate of reported Level 2 and Level 3 (total) incidents involving injuries to consumers per 1,000 active consumers¹. Level 2 incidents include any injury that requires treatment by a licensed health professional (such as MD, RN, or LPN) beyond first aid, as defined by OSHA guidelines. Level 3 incidents include any injury that results in permanent physical or psychological impairment. Evaluating rates offer a better comparison measure than the actual numbers due to variation in the size of LMEs and the number of consumers served.

Statewide, the average rate of Level 2 and Level 3 (total) incidents for all injuries reported this quarter was 2.39 per 1,000 active consumers. The statewide rate decreased slightly from the prior quarter.

Rate of Reported Level 2 and Level 3 (Total) Incidents Involving Consumer Injuries Per 1,000 Active Consumers																								
LME	Total Reported Injuries				Aggressive Behavior				Self-Injurious Behavior				Trip or Fall				Auto Accident				Other			
	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr
Alamance-Caswell-Rockingham	0.86	0.00	2.30	0.95	0.00	0.00	1.00	0.19	0.00	0.00	0.20	0.10	0.43	0.00	0.60	0.29	0.00	0.00	0.10	0.00	0.43	0.00	0.40	0.38
Albemarle	2.95	0.93	3.53	0.65	0.29	0.00	0.96	0.00	0.00	0.00	0.64	0.00	1.47	0.31	1.28	0.32	0.29	0.31	0.32	0.32	0.88	0.31	0.32	0.00
Catawba	1.98	2.47	8.16	4.46	0.28	0.55	2.11	0.99	0.00	0.27	0.53	0.50	0.85	0.27	0.53	1.49	0.00	0.00	2.37	0.00	0.85	1.37	2.63	1.49
Centerpoint	1.86	1.75	2.34	1.97	0.47	0.07	0.34	0.27	0.00	0.29	0.07	0.14	0.85	0.51	1.17	0.95	0.00	0.07	0.28	0.00	0.54	0.80	0.48	0.61
Crossroads	3.78	2.09	5.66	5.48	1.03	0.64	1.13	0.71	0.00	0.00	0.28	0.36	1.72	0.48	1.42	1.43	0.00	0.16	0.57	0.36	1.03	0.80	2.26	2.62
Cumberland	4.29	4.77	6.50	7.51	1.03	0.66	1.90	1.41	0.17	0.99	0.48	0.16	1.72	1.65	2.70	2.35	0.00	0.00	1.11	0.47	1.37	1.48	0.32	3.13
Durham	2.78	2.80	3.72	2.34	0.00	0.29	0.51	0.19	0.33	0.15	0.34	0.00	0.65	0.44	0.34	1.56	0.49	0.00	0.68	0.19	1.31	1.91	1.86	0.39
Eastpointe	2.97	2.01	5.24	6.18	0.37	0.50	1.25	0.61	0.00	0.00	0.12	0.36	0.74	0.50	1.50	1.82	0.37	0.00	0.37	0.36	1.49	1.00	2.00	3.03
Five County	1.44	2.60	1.60	2.00	0.26	0.00	0.49	0.00	0.00	0.37	0.00	0.00	0.53	0.25	0.12	0.75	0.13	0.87	0.37	0.75	0.53	1.11	0.62	0.50
Foothills	0.76	0.87	2.43	1.92	0.30	0.00	0.54	0.26	0.00	0.15	0.00	0.00	0.46	0.58	0.81	0.51	0.00	0.00	0.00	0.00	0.00	0.15	1.08	1.15
Guilford	1.90	2.26	2.39	1.90	0.18	0.78	0.34	0.41	0.45	0.26	0.60	0.33	0.36	0.35	0.68	0.50	0.00	0.00	0.26	0.08	0.90	0.87	0.51	0.58
Johnston	1.04	3.06	0.99	1.34	0.00	0.51	0.00	0.00	0.00	0.00	0.25	0.00	0.00	1.02	0.00	0.27	0.52	1.02	0.00	0.80	0.52	0.51	0.75	0.27
Mecklenburg	2.41	3.16	2.09	2.86	0.77	0.91	0.65	0.32	0.21	0.48	0.23	0.18	0.45	0.48	0.42	0.50	0.09	0.10	0.05	0.09	0.89	1.20	0.74	1.77
Neuse	3.23	2.17	6.57	6.29	0.46	0.00	0.00	0.45	0.46	0.00	0.94	0.45	0.46	1.73	1.88	2.24	0.92	0.00	0.00	0.00	0.92	0.43	3.76	3.14
New River	1.73	3.31	3.33	4.11	0.00	0.19	0.37	0.00	0.00	0.00	0.37	0.93	1.34	2.14	0.93	1.49	0.00	0.19	0.19	0.19	0.38	0.78	1.48	1.49
Onslow-Carteret	1.54	0.87	1.20	0.65	0.15	0.29	0.27	0.00	0.00	0.00	0.40	0.26	0.92	0.15	0.27	0.26	0.00	0.15	0.00	0.00	0.46	0.29	0.27	0.13
OPC	0.79	0.64	1.59	1.02	0.00	0.00	0.00	0.17	0.32	0.00	0.32	0.17	0.48	0.48	0.48	0.34	0.00	0.00	0.00	0.00	0.00	0.16	0.79	0.34
Pathways	7.18	3.89	3.29	2.76	1.88	1.06	0.69	0.20	1.26	0.09	0.17	0.20	2.60	1.24	1.21	1.28	0.09	0.09	0.00	0.20	1.35	1.41	1.21	0.89
Piedmont	2.86	2.42	2.35	1.60	0.48	0.37	0.30	0.11	0.11	0.09	0.39	0.04	0.74	0.56	0.39	0.46	0.26	0.56	0.43	0.25	1.27	0.84	0.83	0.75
Pitt	1.90	1.96	1.88	1.06	0.19	0.18	0.63	0.30	0.00	0.00	0.00	0.15	0.57	0.18	0.47	0.30	0.76	0.36	0.31	0.00	0.38	1.25	0.47	0.30
Roanoke-Chowan	2.11	1.03	0.48	2.09	0.00	0.26	0.00	0.46	0.00	0.00	0.00	0.23	1.84	0.00	0.24	0.23	0.00	0.00	0.00	0.00	0.26	0.77	0.24	1.16
Sandhills	4.05	2.84	2.95	3.74	0.64	0.32	0.31	0.55	0.16	0.08	0.08	0.31	1.03	1.03	0.62	1.32	0.32	0.08	0.70	0.23	1.91	1.34	1.24	1.32
Smoky Mountain	1.01	0.98	0.74	0.98	0.29	0.37	0.12	0.11	0.00	0.12	0.12	0.11	0.29	0.37	0.37	0.65	0.14	0.00	0.12	0.00	0.29	0.12	0.00	0.11
Southeastern Center	6.95	5.89	3.12	3.77	1.70	2.17	0.89	0.75	0.00	0.00	0.00	0.30	1.54	1.39	0.59	1.05	0.62	0.31	0.45	0.30	3.09	2.01	1.19	1.36
Southeastern Regional	2.30	2.43	0.89	2.54	0.20	0.30	0.10	0.47	0.00	0.10	0.00	0.09	0.20	0.10	0.30	0.85	0.20	0.51	0.10	0.19	1.70	1.42	0.40	0.94
Tideland	1.35	2.58	1.33	2.05	0.68	0.34	0.50	0.47	0.00	0.00	0.00	0.00	0.34	0.86	0.33	0.63	0.00	0.00	0.00	0.00	0.34	1.38	0.50	0.95
Wake	0.45	0.44	0.65	0.92	0.00	0.00	0.26	0.21	0.00	0.00	0.00	0.14	0.13	0.25	0.07	0.28	0.06	0.00	0.07	0.07	0.25	0.19	0.26	0.21
Western Highlands	1.66	0.58	1.50	1.08	0.14	0.06	0.29	0.27	0.14	0.00	0.12	0.05	0.62	0.32	0.52	0.22	0.00	0.00	0.00	0.00	0.76	0.19	0.58	0.54
Wilson-Greene-Edgecombe-Nash	1.48	2.78	2.14	2.07	0.37	0.32	0.36	0.35	0.00	0.11	0.12	0.35	0.28	1.07	0.12	0.69	0.09	0.43	0.00	0.00	0.74	0.85	1.54	0.69
All LMEs Reporting	2.40	2.16	2.45	2.39	0.47	0.40	0.51	0.32	0.15	0.14	0.20	0.17	0.74	0.58	0.63	0.76	0.15	0.18	0.26	0.15	0.90	0.86	0.85	0.98
Minimum	0.45	0.00	0.48	0.65	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.22	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Median	1.90	2.26	2.34	2.05	0.29	0.30	0.37	0.27	0.00	0.00	0.17	0.16	0.62	0.48	0.52	0.65	0.09	0.07	0.12	0.08	0.76	0.84	0.74	0.75
Maximum	7.18	5.89	8.16	7.51	1.88	2.17	2.11	1.41	1.26	0.99	0.94	0.93	2.60	2.14	2.70	2.35	0.92	1.02	2.37	0.80	3.09	2.01	3.76	3.14

1. Active consumers are the average monthly active caseload for the quarter and is calculated by performing a distinct count of clients in the Client Services Data Warehouse with a status code of "active" each month and averaging the three months.

Table 19 - Unduplicated Count of Consumers with Level 2 and Level 3 Incidents Involving Injuries Due To Aggressive/Destructive Behavior, Highest and Average Number of Incident Reports Per Consumer

This table shows the total number of Level 2 and 3 incident reports involving injuries due to aggressive/destructive behavior filed by local providers in each catchment area, the unduplicated count of consumers involved, the highest number of incident reports for a single consumer, and the average number of incident reports for all other consumers for which an incident was reported. This data was not collected and reported prior to the 3rd Quarter of SFY06.

Statewide, 87 incidents involving 83 consumers were reported this quarter. The highest number of incident reports for a single consumer this quarter was 3. The average number of incident reports for all other consumers for which an incident was reported was 1.0.

LME	Total Number of Level 2 and 3 Incident Reports Involving Injuries Due To Aggressive/Destructive Behavior															
	1st Qtr				2nd Qtr				3rd Qtr				4th Qtr			
	Total Level 2 and 3 Incidents	Unduplicated Count of Consumers	Highest Number of Reports for a Single Consumer	Avg # of Incident Reports For All Other Consumers	Total Level 2 and 3 Incidents	Unduplicated Count of Consumers	Highest Number of Reports for a Single Consumer	Avg # of Incident Reports For All Other Consumers	Total Level 2 and 3 Incidents	Unduplicated Count of Consumers	Highest Number of Reports for a Single Consumer	Avg # of Incident Reports For All Other Consumers	Total Level 2 and 3 Incidents	Unduplicated Count of Consumers	Highest Number of Reports for a Single Consumer	Avg # of Incident Reports For All Other Consumers
Alamance-Caswell-Rockingham	0				0				10	10	1	1.0	2	2	1	1.0
Albemarle	1				0				3	3	1	1.0	0	0	0	0.0
Catawba	1				2				8	3	6	1.0	4	4	1	1.0
Centerpoint	6				1				5	3	2	1.5	4	4	1	1.0
Crossroads	6				4				8	8	1	1.0	6	6	1	1.0
Cumberland	6				4				12	12	1	1.0	9	9	1	1.0
Durham	0				2				3	3	1	1.0	1	1	1	0.0
Eastpointe	3				4				10	10	1	1.0	5	5	1	1.0
Five County	2				0				4	4	1	1.0	0	0	0	0.0
Foothills	2				0				4	3	2	1.0	2	2	1	1.0
Guilford	2				9				4	3	2	1.0	5	5	1	1.0
Johnston	0				2				0	0	0	0.0	0	0	0	0.0
Mecklenburg	26				19				14	13	2	1.0	7	7	1	1.0
Neuse	1				0				0	0	0	0.0	1	1	1	0.0
New River	0				1				2	2	1	1.0	0	0	0	0.0
Onslow-Carteret	1				2				2	2	1	1.0	0	0	0	0.0
OPC	0				0				0	0	0	0.0	1	1	1	0.0
Pathways	21				12				8	8	1	1.0	2	2	1	1.0
Piedmont	9				8				7	7	1	1.0	3	3	1	1.0
Pitt	1				1				4	4	1	1.0	2	2	1	1.0
Roanoke-Chowan	0				1				0	0	0	0.0	2	2	1	1.0
Sandhills	8				4				4	4	1	1.0	7	7	1	1.0
Smoky Mountain	2				3				1	1	1	0.0	1	1	1	0.0
Southeastern Center	11				14				6	6	1	1.0	5	4	2	1.0
Southeastern Regional	2				3				1	1	1	0.0	5	5	1	1.0
Tideland	4				2				3	2	2	1.0	3	1	3	0.0
Wake	0				0				4	4	1	1.0	3	3	1	1.0
Western Highlands	2				1				5	5	1	1.0	5	4	2	1.0
Wilson-Greene-Edgecombe-Nash	4				3				3	3	1	1.0	2	2	1	1.0
All LMEs Reporting	121				102				135	124	6	1.0	87	83	3	1.0

Table 20 - Unduplicated Count of Consumers with Level 2 and Level 3 Incidents Involving Injuries Due To Self-Injurious Behavior, Highest and Average Number of Incident Reports Per Consumer

This table shows the total number of Level 2 and 3 incident reports involving injuries due to self-injurious behavior filed by local providers in each catchment area, the unduplicated count of consumers involved, the highest number of incident reports for a single consumer, and the average number of incident reports for all other consumers for which an incident was reported. This data was not collected and reported prior to the 3rd Quarter of SFY06.

Statewide, 47 incidents involving 45 consumers were reported this quarter. The highest number of incident reports for a single consumer this quarter was 2. The average number of incident reports for all other consumers for which an incident was reported was 1.0.

LME	Total Number of Level 2 and 3 Incident Reports Involving Injuries Due To Self-Injurious Behavior															
	1st Qtr				2nd Qtr				3rd Qtr				4th Qtr			
	Total Level 2 and 3 Incidents	Unduplicated Count of Consumers	Highest Number of Reports for a Single Consumer	Avg # of Incident Reports For All Other Consumers	Total Level 2 and 3 Incidents	Unduplicated Count of Consumers	Highest Number of Reports for a Single Consumer	Avg # of Incident Reports For All Other Consumers	Total Level 2 and 3 Incidents	Unduplicated Count of Consumers	Highest Number of Reports for a Single Consumer	Avg # of Incident Reports For All Other Consumers	Total Level 2 and 3 Incidents	Unduplicated Count of Consumers	Highest Number of Reports for a Single Consumer	Avg # of Incident Reports For All Other Consumers
Alamance-Caswell-Rockingham	0				0				2	2	1	1.0	1	1	1	0.0
Albemarle	0				0				2	2	1	1.0	0	0	0	0.0
Catawba	0				1				2	2	1	1.0	2	2	1	1.0
Centerpoint	0				4				1	1	1	0.0	2	2	1	1.0
Crossroads	0				0				2	2	1	1.0	3	3	1	1.0
Cumberland	1				6				3	3	1	1.0	1	1	1	0.0
Durham	2				1				2	2	1	1.0	0	0	0	0.0
Eastpointe	0				0				1	1	1	0.0	3	3	1	1.0
Five County	0				3				0	0	0	0.0	0	0	0	0.0
Foothills	0				1				0	0	0	0.0	0	0	0	0.0
Guilford	5				3				7	5	3	1.0	4	4	1	1.0
Johnston	0				0				1	1	1	0.0	0	0	0	0.0
Mecklenburg	7				10				5	5	1	1.0	4	4	1	1.0
Neuse	1				0				2	2	1	1.0	1	1	1	0.0
New River	0				0				2	2	1	1.0	5	5	1	1.0
Onslow-Carteret	0				0				3	1	3	0.0	2	2	1	1.0
OPC	2				0				2	2	1	1.0	1	1	1	0.0
Pathways	14				1				2	2	1	1.0	2	1	2	0.0
Piedmont	2				2				9	9	1	1.0	1	1	1	0.0
Pitt	0				0				0	0	0	0.0	1	1	1	0.0
Roanoke-Chowan	0				0				0	0	0	0.0	1	1	1	0.0
Sandhills	2				1				1	1	1	0.0	4	4	1	1.0
Smoky Mountain	0				1				1	1	1	0.0	1	1	1	0.0
Southeastern Center	0				0				0	0	0	0.0	2	2	1	1.0
Southeastern Regional	0				1				0	0	0	0.0	1	1	1	0.0
Tideland	0				0				0	0	0	0.0	0	0	0	0.0
Wake	0				0				0	0	0	0.0	2	2	1	1.0
Western Highlands	2				0				2	2	1	1.0	1	1	1	0.0
Wilson-Greene-Edgecombe-Nash	0				1				1	1	1	0.0	2	1	2	0.0
All LMEs Reporting	38				36				53	49	3	1.0	47	45	2	1.0

Table 21 - Unduplicated Count of Consumers with Level 2 and Level 3 Incidents Involving Injuries Due To Trip or Fall, Highest and Average Number of Incident Reports Per Consumer

This table shows the total number of Level 2 and 3 incident reports involving injuries due to trip or fall filed by local providers in each catchment area, the unduplicated count of consumers involved, the highest number of incident reports for a single consumer, and the average number of incident reports for all other consumers for which an incident was reported. This data was not collected and reported prior to the 3rd Quarter of SFY06.

Statewide, 203 incidents involving 189 consumers were reported this quarter. The highest number of incident reports for a single consumer this quarter was 3. The average number of incident reports for all other consumers for which an incident was reported was 1.1.

LME	Total Number of Level 2 and 3 Incident Reports Involving Injuries Due to Trip or Fall															
	1st Qtr				2nd Qtr				3rd Qtr				4th Qtr			
	Total Level 2 and 3 Incidents	Unduplicated Count of Consumers	Highest Number of Reports for a Single Consumer	Avg # of Incident Reports For All Other Consumers	Total Level 2 and 3 Incidents	Unduplicated Count of Consumers	Highest Number of Reports for a Single Consumer	Avg # of Incident Reports For All Other Consumers	Total Level 2 and 3 Incidents	Unduplicated Count of Consumers	Highest Number of Reports for a Single Consumer	Avg # of Incident Reports For All Other Consumers	Total Level 2 and 3 Incidents	Unduplicated Count of Consumers	Highest Number of Reports for a Single Consumer	Avg # of Incident Reports For All Other Consumers
Alamance-Caswell-Rockingham	4				0				6	4	2	1.3	3	3	1	1.0
Albemarle	5				1				4	4	1	1.0	1	1	1	0.0
Catawba	3				1				2	1	2	0.0	6	6	1	1.0
Centerpoint	11				7				17	10	3	1.6	14	10	2	1.3
Crossroads	10				3				10	10	1	1.0	12	12	1	1.0
Cumberland	10				10				17	15	3	1.0	15	14	2	1.0
Durham	4				3				2	2	1	1.0	8	6	2	1.2
Eastpointe	6				4				12	12	1	1.0	15	15	1	1.0
Five County	4				2				1	1	1	0.0	6	6	1	1.0
Foothills	3				4				6	6	1	1.0	4	4	1	1.0
Guilford	4				4				8	8	1	1.0	6	6	1	1.0
Johnston	0				4				0	0	0	0.0	1	1	1	0.0
Mecklenburg	15				10				9	9	1	1.0	11	11	1	1.0
Neuse	1				4				4	4	1	1.0	5	5	1	1.0
New River	7				11				5	5	1	1.0	8	8	1	1.0
Onslow-Carteret	6				1				2	2	1	1.0	2	2	1	1.0
OPC	3				3				3	3	1	1.0	2	2	1	1.0
Pathways	29				14				14	14	1	1.0	13	10	3	1.1
Piedmont	14				12				9	9	1	1.0	13	13	1	1.0
Pitt	3				1				3	3	1	1.0	2	2	1	1.0
Roanoke-Chowan	7				0				1	1	1	0.0	1	1	1	0.0
Sandhills	13				13				8	8	1	1.0	17	16	2	1.0
Smoky Mountain	2				3				3	3	1	1.0	6	6	1	1.0
Southeastern Center	10				9				4	4	1	1.0	7	6	2	1.0
Southeastern Regional	2				1				3	3	1	1.0	9	8	2	1.0
Tideland	2				5				2	2	1	1.0	4	3	2	1.0
Wake	2				4				1	1	1	0.0	4	4	1	1.0
Western Highlands	9				5				9	8	2	1.0	4	4	1	1.0
Wilson-Greene-Edgecombe-Nash	3				10				1	1	1	0.0	4	4	1	1.0
All LMEs Reporting	192				149				166	153	3	1.1	203	189	3	1.1

Table 22 - Unduplicated Count of Consumers with Level 2 and Level 3 Incidents Involving Injuries Due To Auto Accidents, Highest and Average Number of Incident Reports Per Consumer

This table shows the total number of Level 2 and 3 incident reports involving injuries due to auto accidents filed by local providers in each catchment area, the unduplicated count of consumers involved, the highest number of incident reports for a single consumer, and the average number of incident reports for all other consumers for which an incident was reported. This data was not collected and reported prior to the 3rd Quarter of SFY06.

Statewide, 41 incidents involving 41 consumers were reported this quarter. The highest number of incident reports for a single consumer this quarter was 1. The average number of incident reports for all other consumers for which an incident was reported was 1.0.

LME	Total Number of Level 2 and 3 Incident Reports Involving Injuries Due To Auto Accidents															
	1st Qtr				2nd Qtr				3rd Qtr				4th Qtr			
	Total Level 2 and 3 Incidents	Unduplicated Count of Consumers	Highest Number of Reports for a Single Consumer	Avg # of Incident Reports For All Other Consumers	Total Level 2 and 3 Incidents	Unduplicated Count of Consumers	Highest Number of Reports for a Single Consumer	Avg # of Incident Reports For All Other Consumers	Total Level 2 and 3 Incidents	Unduplicated Count of Consumers	Highest Number of Reports for a Single Consumer	Avg # of Incident Reports For All Other Consumers	Total Level 2 and 3 Incidents	Unduplicated Count of Consumers	Highest Number of Reports for a Single Consumer	Avg # of Incident Reports For All Other Consumers
Alamance-Caswell-Rockingham	0				0				1	1	1	0.0	0	0	0	0.0
Albemarle	1				1				1	1	1	0.0	1	1	1	0.0
Catawba	0				0				9	9	1	1.0	0	0	0	0.0
Centerpoint	0				1				4	4	1	1.0	0	0	0	0.0
Crossroads	0				1				4	4	1	1.0	3	3	1	1.0
Cumberland	0				0				7	7	1	1.0	3	3	1	1.0
Durham	3				0				4	4	1	1.0	1	1	1	0.0
Eastpointe	3				0				3	3	1	1.0	3	3	1	1.0
Five County	1				7				3	3	1	1.0	6	6	1	1.0
Foothills	0				0				0	0	0	0.0	0	0	0	0.0
Guilford	0				0				3	3	1	1.0	1	1	1	0.0
Johnston	2				4				0	0	0	0.0	3	3	1	1.0
Mecklenburg	3				2				1	1	1	0.0	2	2	1	1.0
Neuse	2				0				0	0	0	0.0	0	0	0	0.0
New River	0				1				1	1	1	0.0	1	1	1	0.0
Onslow-Carteret	0				1				0	0	0	0.0	0	0	0	0.0
OPC	0				0				0	0	0	0.0	0	0	0	0.0
Pathways	1				1				0	0	0	0.0	2	2	1	1.0
Piedmont	5				12				10	10	1	1.0	7	7	1	1.0
Pitt	4				2				2	2	1	1.0	0	0	0	0.0
Roanoke-Chowan	0				0				0	0	0	0.0	0	0	0	0.0
Sandhills	4				1				9	7	2	1.2	3	3	1	1.0
Smoky Mountain	1				0				1	1	1	0.0	0	0	0	0.0
Southeastern Center	4				2				3	3	1	1.0	2	2	1	1.0
Southeastern Regional	2				5				1	1	1	0.0	2	2	1	1.0
Tideland	0				0				0	0	0	0.0	0	0	0	0.0
Wake	1				0				1	1	1	0.0	1	1	1	0.0
Western Highlands	0				0				0	0	0	0.0	0	0	0	0.0
Wilson-Greene-Edgecombe-Nash	1				4				0	0	0	0.0	0	0	0	0.0
All LMEs Reporting	38				45				68	66	2	1.0	41	41	1	1.0

Table 23 - Unduplicated Count of Consumers with Level 2 and Level 3 Incidents Involving Injuries Due to Other Causes, Highest and Average Number of Incident Reports Per Consumer

This table shows the total number of Level 2 and 3 incident reports involving injuries due to other causes filed by local providers in each catchment area, the unduplicated count of consumers involved, the highest number of incident reports for a single consumer, and the average number of incident reports for all other consumers for which an incident was reported. This data was not collected and reported prior to the 3rd Quarter of SFY06.

Statewide, 263 incidents involving 244 consumers were reported this quarter. The highest number of incident reports for a single consumer this quarter was 3. The average number of incident reports for all other consumers for which an incident was reported was 1.1.

LME	Total Number of Level 2 and 3 Incident Reports Involving Injuries Due to Other Causes															
	1st Qtr				2nd Qtr				3rd Qtr				4th Qtr			
	Total Level 2 and 3 Incidents	Unduplicated Count of Consumers	Highest Number of Reports for a Single Consumer	Avg # of Incident Reports For All Other Consumers	Total Level 2 and 3 Incidents	Unduplicated Count of Consumers	Highest Number of Reports for a Single Consumer	Avg # of Incident Reports For All Other Consumers	Total Level 2 and 3 Incidents	Unduplicated Count of Consumers	Highest Number of Reports for a Single Consumer	Avg # of Incident Reports For All Other Consumers	Total Level 2 and 3 Incidents	Unduplicated Count of Consumers	Highest Number of Reports for a Single Consumer	Avg # of Incident Reports For All Other Consumers
Alamance-Caswell-Rockingham	4				0				4	4	1	1.0	4	4	1	1.0
Albemarle	3				1				1	1	1	0.0	0	0	0	0.0
Catawba	3				5				10	9	2	1.0	6	5	2	1.0
Centerpoint	7				11				7	7	1	1.0	9	9	1	1.0
Crossroads	6				5				16	15	2	1.0	22	18	2	1.2
Cumberland	8				9				2	2	1	1.0	20	20	1	1.0
Durham	8				13				11	10	2	1.0	2	2	1	1.0
Eastpointe	12				8				16	12	2	1.3	25	22	3	1.0
Five County	4				9				5	5	1	1.0	4	4	1	1.0
Foothills	0				1				8	8	1	1.0	9	9	1	1.0
Guilford	10				10				6	6	1	1.0	7	7	1	1.0
Johnston	2				2				3	2	2	1.0	1	1	1	0.0
Mecklenburg	30				25				16	16	1	1.0	39	37	2	1.0
Neuse	2				1				8	6	2	1.2	7	6	2	1.0
New River	2				4				8	8	1	1.0	8	8	1	1.0
Onslow-Carteret	3				2				2	2	1	1.0	1	1	1	0.0
OPC	0				1				5	5	1	1.0	2	2	1	1.0
Pathways	15				16				14	13	2	1.0	9	9	1	1.0
Piedmont	24				18				19	19	1	1.0	21	18	2	1.1
Pitt	2				7				3	3	1	1.0	2	2	1	1.0
Roanoke-Chowan	1				3				1	1	1	0.0	5	3	3	1.0
Sandhills	24				17				16	14	2	1.1	17	17	1	1.0
Smoky Mountain	2				1				0	0	0	0.0	1	1	1	0.0
Southeastern Center	20				13				8	7	2	1.0	9	9	1	1.0
Southeastern Regional	17				14				4	4	1	1.0	10	7	2	1.3
Tideland	2				8				3	3	1	1.0	6	6	1	1.0
Wake	4				3				4	4	1	1.0	3	3	1	1.0
Western Highlands	11				3				10	10	1	1.0	10	10	1	1.0
Wilson-Greene-Edgecombe-Nash	8				8				13	11	3	1.0	4	4	1	1.0
All LMEs Reporting	234				218				223	207	3	1.1	263	244	3	1.1

Table 24 - Numbers of Level 2 Incidents Involving Consumer Injuries

This table summarizes the numbers of reported Level 2 incidents involving injuries to consumers. Level 2 incidents include any injury that requires treatment by a licensed health professional (such as MD, RN, or LPN) beyond first aid, as defined by OSHA guidelines.

Statewide, there was a total of 637 Level 2 incidents involving injuries reported this quarter. This represents a slight decrease from the prior quarter. Injuries due to aggressive behavior represented 13.2% of the reported injuries, self-injurious behavior represented 7.4%, trip or fall represented 31.9%, auto accident represented 6.4% and "other" injuries represented 41.1%.

	Number of Reported Level 2 Incidents Involving Consumer Injuries																							
LME	Total Reported Injuries				Aggressive Behavior				Self-Injurious Behavior				Trip or Fall				Auto Accident				Other			
	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr
Alamance-Caswell-Rockingham	8	0	23	10	0	0	10	2	0	0	2	1	4	0	6	3	0	0	1	0	4	0	4	4
Albemarle	10	3	11	2	1	0	3	0	0	0	2	0	5	1	4	1	1	1	1	1	3	1	1	0
Catawba	7	9	31	18	1	2	8	4	0	1	2	2	3	1	2	6	0	0	9	0	3	5	10	6
Centerpoint	24	24	33	29	6	1	5	4	0	4	1	2	11	7	17	14	0	1	3	0	7	11	7	9
Crossroads	22	13	38	46	6	4	8	6	0	0	2	3	10	3	10	12	0	1	2	3	6	5	16	22
Cumberland	25	29	41	48	6	4	12	9	1	6	3	1	10	10	17	15	0	0	7	3	8	9	2	20
Durham	17	19	22	12	0	2	3	1	2	1	2	0	4	3	2	8	3	0	4	1	8	13	11	2
Eastpointe	24	16	42	51	3	4	10	5	0	0	1	3	6	4	12	15	3	0	3	3	12	8	16	25
Five County	11	21	13	16	2	0	4	0	0	3	0	0	4	2	1	6	1	7	3	6	4	9	5	4
Foothills	5	6	18	15	2	0	4	2	0	1	0	0	3	4	6	4	0	0	0	0	0	1	8	9
Guilford	21	26	28	22	2	9	4	5	5	3	7	4	4	4	8	6	0	0	3	1	10	10	6	6
Johnston	4	12	4	5	0	2	0	0	0	0	1	0	0	4	0	1	2	4	0	3	2	2	3	1
Mecklenburg	81	66	45	62	26	19	14	6	7	10	5	4	15	10	9	11	3	2	1	2	30	25	16	39
Neuse	7	5	14	14	1	0	0	1	1	0	2	1	1	4	4	5	2	0	0	0	2	1	8	7
New River	9	17	18	22	0	1	2	0	0	0	2	5	7	11	5	8	0	1	1	1	2	4	8	8
Onslow-Carteret	8	6	9	5	1	2	2	0	0	0	3	2	4	1	2	2	0	1	0	0	3	2	2	1
OPC	5	4	10	6	0	0	0	1	2	0	2	1	3	3	3	2	0	0	0	0	0	1	5	2
Pathways	80	44	38	27	21	12	8	1	14	1	2	2	29	14	14	13	1	1	0	2	15	16	14	9
Piedmont	54	52	54	45	9	8	7	3	2	2	9	1	14	12	9	13	5	12	10	7	24	18	19	21
Pitt	10	11	12	7	1	1	4	2	0	0	0	1	3	1	3	2	4	2	2	0	2	7	3	2
Roanoke-Chowan	8	4	2	9	0	1	0	2	0	0	0	1	7	0	1	1	0	0	0	0	1	3	1	5
Sandhills	51	36	38	48	8	4	4	7	2	1	1	4	13	13	8	17	4	1	9	3	24	17	16	17
Smoky Mountain	7	8	6	8	2	3	1	0	0	1	1	1	2	3	3	6	1	0	1	0	2	1	0	1
Southeastern Center	45	38	21	25	11	14	6	5	0	0	0	2	10	9	4	7	4	2	3	2	20	13	8	9
Southeastern Regional	23	24	9	27	2	3	1	5	0	1	0	1	2	1	3	9	2	5	1	2	17	14	4	10
Tideland	8	15	8	13	4	2	3	3	0	0	0	0	2	5	2	4	0	0	0	0	2	8	3	6
Wake	7	7	10	13	0	0	4	3	0	0	0	2	2	4	1	4	1	0	1	1	4	3	4	3
Western Highlands	24	9	26	20	2	1	5	5	2	0	2	1	9	5	9	4	0	0	0	0	11	3	10	10
Wilson-Greene-Edgecombe-Nash	16	26	18	12	4	3	3	2	0	1	1	2	3	10	1	4	1	4	0	0	8	8	13	4
All LMEs Reporting	621	550	642	637	121	102	135	84	38	36	53	47	190	149	166	203	38	45	65	41	234	218	223	262
Percent of Total	100.0%	100.0%	100.0%	100.0%	19.5%	18.5%	21.0%	13.2%	6.1%	6.5%	8.3%	7.4%	30.6%	27.1%	25.9%	31.9%	6.1%	8.2%	10.1%	6.4%	37.7%	39.6%	34.7%	41.1%

Table 25 - Rate of Reported Level 2 Incidents Involving Consumer Injuries Per 1,000 Active Consumers

This table summarizes the rate of reported Level 2 incidents involving injuries to consumers per 1,000 active consumers¹. Level 2 incidents include any injury that requires treatment by a licensed health professional (such as MD, RN, or LPN) beyond first aid, as defined by OSHA guidelines. Evaluating rates offer a better comparison measure than the actual numbers due to variation in the size of LMEs and the number of consumers served.

Statewide, the average rate of Level 2 incidents for all injuries reported this quarter was 2.37 per 1,000 active consumers. This represents a slight decrease from the prior quarter's rate.

Rate of Reported Level 2 Incidents Involving Consumer Injuries Per 1,000 Active Consumers																								
LME	Total Reported Injuries				Aggressive Behavior				Self-Injurious Behavior				Trip or Fall				Auto Accident				Other			
	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr
Alamance-Caswell-Rockingham	0.86	0.00	2.30	0.95	0.00	0.00	1.00	0.19	0.00	0.00	0.20	0.10	0.43	0.00	0.60	0.29	0.00	0.00	0.10	0.00	0.43	0.00	0.40	0.38
Albemarle	2.95	0.93	3.53	0.65	0.29	0.00	0.96	0.00	0.00	0.00	0.64	0.00	1.47	0.31	1.28	0.32	0.29	0.31	0.32	0.32	0.88	0.31	0.32	0.00
Catawba	1.98	2.47	8.16	4.46	0.28	0.55	2.11	0.99	0.00	0.27	0.53	0.50	0.85	0.27	0.53	1.49	0.00	0.00	2.37	0.00	0.85	1.37	2.63	1.49
Centerpoint	1.86	1.75	2.27	1.97	0.47	0.07	0.34	0.27	0.00	0.29	0.07	0.14	0.85	0.51	1.17	0.95	0.00	0.07	0.21	0.00	0.54	0.80	0.48	0.61
Crossroads	3.78	2.09	5.38	5.48	1.03	0.64	1.13	0.71	0.00	0.00	0.28	0.36	1.72	0.48	1.42	1.43	0.00	0.16	0.28	0.36	1.03	0.80	2.26	2.62
Cumberland	4.29	4.77	6.50	7.51	1.03	0.66	1.90	1.41	0.17	0.99	0.48	0.16	1.72	1.65	2.70	2.35	0.00	0.00	1.11	0.47	1.37	1.48	0.32	3.13
Durham	2.78	2.80	3.72	2.34	0.00	0.29	0.51	0.19	0.33	0.15	0.34	0.00	0.65	0.44	0.34	1.56	0.49	0.00	0.68	0.19	1.31	1.91	1.86	0.39
Eastpointe	2.97	2.01	5.24	6.18	0.37	0.50	1.25	0.61	0.00	0.00	0.12	0.36	0.74	0.50	1.50	1.82	0.37	0.00	0.37	0.36	1.49	1.00	2.00	3.03
Five County	1.44	2.60	1.60	2.00	0.26	0.00	0.49	0.00	0.00	0.37	0.00	0.00	0.53	0.25	0.12	0.75	0.13	0.87	0.37	0.75	0.53	1.11	0.62	0.50
Foothills	0.76	0.87	2.43	1.92	0.30	0.00	0.54	0.26	0.00	0.15	0.00	0.00	0.46	0.58	0.81	0.51	0.00	0.00	0.00	0.00	0.00	0.15	1.08	1.15
Guilford	1.90	2.26	2.39	1.82	0.18	0.78	0.34	0.41	0.45	0.26	0.60	0.33	0.36	0.35	0.68	0.50	0.00	0.00	0.26	0.08	0.90	0.87	0.51	0.50
Johnston	1.04	3.06	0.99	1.34	0.00	0.51	0.00	0.00	0.00	0.00	0.25	0.00	0.00	1.02	0.00	0.27	0.52	1.02	0.00	0.80	0.52	0.51	0.75	0.27
Mecklenburg	2.41	3.16	2.09	2.82	0.77	0.91	0.65	0.27	0.21	0.48	0.23	0.18	0.45	0.48	0.42	0.50	0.09	0.10	0.05	0.09	0.89	1.20	0.74	1.77
Neuse	3.23	2.17	6.57	6.29	0.46	0.00	0.00	0.45	0.46	0.00	0.94	0.45	0.46	1.73	1.88	2.24	0.92	0.00	0.00	0.00	0.92	0.43	3.76	3.14
New River	1.73	3.31	3.33	4.11	0.00	0.19	0.37	0.00	0.00	0.00	0.37	0.93	1.34	2.14	0.93	1.49	0.00	0.19	0.19	0.19	0.38	0.78	1.48	1.49
Onslow-Carteret	1.23	0.87	1.20	0.65	0.15	0.29	0.27	0.00	0.00	0.00	0.40	0.26	0.62	0.15	0.27	0.26	0.00	0.15	0.00	0.00	0.46	0.29	0.27	0.13
OPC	0.79	0.64	1.59	1.02	0.00	0.00	0.00	0.17	0.32	0.00	0.32	0.17	0.48	0.48	0.48	0.34	0.00	0.00	0.00	0.00	0.00	0.16	0.79	0.34
Pathways	7.18	3.89	3.29	2.66	1.88	1.06	0.69	0.10	1.26	0.09	0.17	0.20	2.60	1.24	1.21	1.28	0.09	0.09	0.00	0.20	1.35	1.41	1.21	0.89
Piedmont	2.86	2.42	2.35	1.60	0.48	0.37	0.30	0.11	0.11	0.09	0.39	0.04	0.74	0.56	0.39	0.46	0.26	0.56	0.43	0.25	1.27	0.84	0.83	0.75
Pitt	1.90	1.96	1.88	1.06	0.19	0.18	0.63	0.30	0.00	0.00	0.00	0.15	0.57	0.18	0.47	0.30	0.76	0.36	0.31	0.00	0.38	1.25	0.47	0.30
Roanoke-Chowan	2.11	1.03	0.48	2.09	0.00	0.26	0.00	0.46	0.00	0.00	0.00	0.23	1.84	0.00	0.24	0.23	0.00	0.00	0.00	0.00	0.26	0.77	0.24	1.16
Sandhills	4.05	2.84	2.95	3.74	0.64	0.32	0.31	0.55	0.16	0.08	0.08	0.31	1.03	1.03	0.62	1.32	0.32	0.08	0.70	0.23	1.91	1.34	1.24	1.32
Smoky Mountain	1.01	0.98	0.74	0.87	0.29	0.37	0.12	0.00	0.00	0.12	0.12	0.11	0.29	0.37	0.37	0.65	0.14	0.00	0.12	0.00	0.29	0.12	0.00	0.11
Southeastern Center	6.95	5.89	3.12	3.77	1.70	2.17	0.89	0.75	0.00	0.00	0.00	0.30	1.54	1.39	0.59	1.05	0.62	0.31	0.45	0.30	3.09	2.01	1.19	1.36
Southeastern Regional	2.30	2.43	0.89	2.54	0.20	0.30	0.10	0.47	0.00	0.10	0.00	0.09	0.20	0.10	0.30	0.85	0.20	0.51	0.10	0.19	1.70	1.42	0.40	0.94
Tideland	1.35	2.58	1.33	2.05	0.68	0.34	0.50	0.47	0.00	0.00	0.00	0.00	0.34	0.86	0.33	0.63	0.00	0.00	0.00	0.00	0.34	1.38	0.50	0.95
Wake	0.45	0.44	0.65	0.92	0.00	0.00	0.26	0.21	0.00	0.00	0.00	0.14	0.13	0.25	0.07	0.28	0.06	0.00	0.07	0.07	0.25	0.19	0.26	0.21
Western Highlands	1.66	0.58	1.50	1.08	0.14	0.06	0.29	0.27	0.14	0.00	0.12	0.05	0.62	0.32	0.52	0.22	0.00	0.00	0.00	0.00	0.76	0.19	0.58	0.54
Wilson-Greene-Edgecombe-Nash	1.48	2.78	2.14	2.07	0.37	0.32	0.36	0.35	0.00	0.11	0.12	0.35	0.28	1.07	0.12	0.69	0.09	0.43	0.00	0.00	0.74	0.85	1.54	0.69
All LMEs Reporting	2.39	2.16	2.44	2.37	0.47	0.40	0.51	0.31	0.15	0.14	0.20	0.17	0.73	0.58	0.63	0.76	0.15	0.18	0.25	0.15	0.90	0.86	0.85	0.98
Minimum	0.45	0.00	0.48	0.65	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.22	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Median	1.90	2.26	2.30	2.05	0.29	0.30	0.37	0.27	0.00	0.00	0.17	0.16	0.62	0.48	0.52	0.65	0.09	0.07	0.12	0.08	0.76	0.84	0.74	0.75
Maximum	7.18	5.89	8.16	7.51	1.88	2.17	2.11	1.41	1.26	0.99	0.94	0.93	2.60	2.14	2.70	2.35	0.92	1.02	2.37	0.80	3.09	2.01	3.76	3.14

1. Active consumers are the average monthly active caseload for the quarter and is calculated by performing a distinct count of clients in the Client Services Data Warehouse with a status code of "active" each month and averaging the three months.

Table 26 - Numbers of Level 3 Incidents Involving Consumer Injuries

This table summarizes the numbers of reported Level 3 incidents involving injuries to consumers. Level 3 incidents include any injury that results in permanent physical or psychological impairment.

Statewide, there were four Level 3 incidents involving injuries that were reported this quarter. Three injuries were due to aggressive behavior and one injury was categorized as "other".

	Number of Reported Level 3 Incidents Involving Consumer Injuries																							
LME	Total Reported Injuries				Aggressive Behavior				Self-Injurious Behavior				Trip or Fall				Auto Accident				Other			
	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr
Alamance-Caswell-Rockingham	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Albemarle	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Catawba	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Centerpoint	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0
Crossroads	0	0	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2	0	0	0	0	0
Cumberland	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Durham	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Eastpointe	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Five County	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Foothills	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Guilford	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1
Johnston	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Mecklenburg	0	0	0	1	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Neuse	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
New River	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Onslow-Carteret	2	0	0	0	0	0	0	0	0	0	0	0	2	0	0	0	0	0	0	0	0	0	0	0
OPC	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Pathways	0	0	0	1	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Piedmont	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Pitt	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Roanoke-Chowan	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Sandhills	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Smoky Mountain	0	0	0	1	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Southeastern Center	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Southeastern Regional	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Tideland	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Wake	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Western Highlands	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Wilson-Greene-Edgecombe-Nash	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
All LMEs Reporting	2	0	3	4	0	0	0	3	0	0	0	0	2	0	0	0	0	0	3	0	0	0	0	1
Percent of Total	100.0%	0.0%	100.0%	100.0%	0.0%	0.0%	0.0%	75.0%	0.0%	0.0%	0.0%	0.0%	100.0%	0.0%	0.0%	0.0%	0.0%	0.0%	100.0%	0.0%	0.0%	0.0%	25.0%	

Table 27 - Rate of Reported Level 3 Incidents Involving Consumer Injuries Per 1,000 Active Consumers

This table summarizes the rate of reported Level 3 incidents involving injuries to consumers per 1,000 active consumers¹. Level 3 incidents include any injury that results in permanent physical or psychological impairment. Evaluating rates offer a better comparison measure than the actual numbers due to variation in the size of LMEs and the number of consumers served.

Statewide, there were four Level 3 incidents involving injuries reported this quarter. The average rate of Level 3 incidents for injuries reported this quarter was 0.01 per 1,000 active consumers.

Rate of Reported Level 3 Incidents Involving Consumer Injuries Per 1,000 Active Consumers																								
LME	Total Reported Injuries				Aggressive Behavior				Self-Injurious Behavior				Trip or Fall				Auto Accident				Other			
	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr
Alamance-Caswell-Rockingham	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Albemarle	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Catawba	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Centerpoint	0.00	0.00	0.07	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.07	0.00	0.00	0.00	0.00	0.00
Crossroads	0.00	0.00	0.28	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.28	0.00	0.00	0.00	0.00	0.00	0.00
Cumberland	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Durham	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Eastpointe	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Five County	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Foothills	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Guilford	0.00	0.00	0.00	0.08	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.08
Johnston	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Mecklenburg	0.00	0.00	0.00	0.05	0.00	0.00	0.00	0.05	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Neuse	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
New River	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Onslow-Carteret	0.31	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.31	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
OPC	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Pathways	0.00	0.00	0.00	0.10	0.00	0.00	0.00	0.10	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Piedmont	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Pitt	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roanoke-Chowan	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Sandhills	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Smoky Mountain	0.00	0.00	0.00	0.11	0.00	0.00	0.00	0.11	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Southeastern Center	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Southeastern Regional	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Tideland	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Wake	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Western Highlands	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Wilson-Greene-Edgecombe-Nash	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
All LMEs Reporting	0.01	0.00	0.01	0.01	0.00	0.00	0.00	0.01	0.00	0.00	0.00	0.00	0.01	0.00	0.00	0.00	0.00	0.00	0.01	0.00	0.00	0.00	0.00	0.00
Minimum	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Median	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Maximum	0.31	0.00	0.28	0.11	0.00	0.00	0.00	0.11	0.00	0.00	0.00	0.00	0.31	0.00	0.00	0.00	0.00	0.00	0.28	0.00	0.00	0.00	0.00	0.08

1. Active consumers are the average monthly active caseload for the quarter and is calculated by performing a distinct count of clients in the Client Services Data Warehouse with a status code of "active" each month and averaging the three months.

Table 28 - Total Numbers of Level 2 and Level 3 Incidents Involving Reported Allegations of Abuse, Neglect or Exploitation of Consumers

This table summarizes the total numbers of Level 2 and Level 3 incidents involving reported allegations of abuse, neglect, or exploitation of consumers. Level 2 incidents include any allegation of abuse, neglect or exploitation of a consumer by staff or other adult, including inappropriate touching or sexual behavior. Level 3 incidents include any allegation of abuse, neglect or exploitation of a consumer that involves permanent physical or psychological impairment, or arrest.

This quarter there was an unduplicated total of 324 Level 2 and 3 incidents involving allegations of abuse, neglect, or exploitation. This represents a slight increase over the number reported last quarter. Two-thirds (69.1%) of the reported incidents this quarter involved allegations of abuse, one-quarter (28.4%) of the reported incidents involved allegations of neglect, and 5.2% of the reported incidents involved allegations of exploitation.

LME	Total Level 2 and Level 3 Incidents Involving Reported Allegations of Abuse, Neglect, or Exploitation															
	Total Reported Allegations (Unduplicated) ¹				Alleged Abuse				Alleged Neglect				Alleged Exploitation			
	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr
Alamance-Caswell-Rockingham	2	0	7	2	2	0	5	1	0	0	1	1	0	0	1	0
Albemarle	2	1	0	1	1	1	0	1	1	0	0	0	0	0	0	0
Catawba	3	4	7	8	2	4	5	8	1	0	2	0	0	0	0	0
Centerpoint	15	4	0	0	14	3	0	0	1	1	0	0	0	0	0	0
Crossroads	17	4	21	22	12	4	10	19	4	0	11	2	3	0	1	2
Cumberland	31	24	25	27	26	15	18	18	3	6	7	7	2	3	0	2
Durham	10	8	13	8	6	6	10	7	3	0	3	1	1	2	0	0
Eastpointe	27	10	6	11	9	8	4	7	18	2	1	4	0	0	1	0
Five County	9	11	6	6	7	9	4	6	2	2	1	0	0	0	1	0
Foothills	11	7	15	8	7	6	9	6	4	1	3	2	0	0	3	0
Guilford	5	16	8	15	5	9	5	11	0	7	2	3	0	0	3	1
Johnston	1	2	1	2	1	2	0	2	0	0	1	0	0	0	0	0
Mecklenburg	25	23	39	26	20	17	34	19	3	5	3	6	2	1	2	1
Neuse	10	6	9	4	6	6	5	2	3	1	4	2	2	0	0	0
New River	8	1	3	4	7	0	1	2	1	1	0	3	0	0	2	0
Onslow-Carteret	3	1	1	1	3	1	1	0	0	0	0	1	0	0	0	0
OPC	3	0	2	3	3	0	2	1	0	0	0	0	0	0	0	2
Pathways	30	21	30	11	20	14	20	8	8	6	7	3	2	1	3	0
Piedmont	33	32	34	34	22	19	20	23	10	13	14	10	1	0	0	1
Pitt	2	2	4	2	0	2	4	1	2	0	0	1	0	0	0	0
Roanoke-Chowan	15	2	2	8	13	2	2	3	1	0	0	5	1	0	0	0
Sandhills	67	54	33	42	38	33	21	24	38	18	12	19	4	3	2	2
Smoky Mountain	13	8	5	10	8	3	4	6	6	4	1	5	1	1	0	0
Southeastern Center	16	11	9	11	8	8	9	11	8	3	1	0	0	2	0	0
Southeastern Regional	6	5	4	7	5	3	2	4	1	2	2	3	0	0	0	0
Tideland	6	3	4	3	4	2	4	2	3	1	0	0	0	0	0	1
Wake	7	3	8	29	4	2	2	20	2	1	0	5	1	0	6	4
Western Highlands	24	14	19	16	11	10	17	9	11	4	4	9	2	0	1	1
Wilson-Greene-Edgecombe-Nash	5	4	2	3	5	4	1	3	0	3	1	0	0	0	0	0
All LMEs Reporting	406	281	317	324	269	193	219	224	134	81	81	92	22	13	26	17
Percent of Total	100.0%	100.0%	100.0%	100.0%	66.3%	68.7%	69.1%	69.1%	33.0%	28.8%	25.6%	28.4%	5.4%	4.6%	8.2%	5.2%

1. Total Unduplicated Count is the number of incident reports received. This number may be less than the sum of alleged abuse, neglect, and exploitation incidents if more than one type of allegation is reported on a single incident report.

Table 29 - Rates of Reported Level 2 and Level 3 (Total) Incidents Involving Allegations of Abuse, Neglect, or Exploitation per 1,000 Active Consumers

This table summarizes the rates of reported Level 2 and Level 3 (total) incidents involving allegations of abuse, neglect, or exploitation per 1,000 active consumers¹. Level 2 incidents include any allegation of abuse, neglect or exploitation of a consumer by staff or other adult, including inappropriate touching or sexual behavior. Level 3 incidents include any allegation of abuse, neglect or exploitation of a consumer that involves permanent physical or psychological impairment, or arrest. Evaluating rates offer a better comparison measure than the actual numbers due to variation in the size of LMEs and the number of consumers served.

The average rate of reported Level 2 and Level 3 incidents involving allegations of abuse, neglect, or exploitation statewide was 1.21 per 1,000 active consumers this quarter which is the same as last quarter's rate.

LME	Rate of Reported Level 2 and Level 3 Incidents Involving Allegations of Abuse, Neglect, or Exploitation Per 1,000 Active Consumers															
	Total Reported Allegations (Unduplicated) ²				Alleged Abuse				Alleged Neglect				Alleged Exploitation			
	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr
Alamance-Caswell-Rockingham	0.21	0.00	0.70	0.19	0.21	0.00	0.50	0.10	0.00	0.00	0.10	0.10	0.00	0.00	0.10	0.00
Albemarle	0.59	0.31	0.00	0.32	0.29	0.31	0.00	0.32	0.29	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Catawba	0.85	1.10	1.84	1.98	0.56	1.10	1.32	1.98	0.28	0.00	0.53	0.00	0.00	0.00	0.00	0.00
Centerpoint	1.17	0.29	0.00	0.00	1.09	0.22	0.00	0.00	0.08	0.07	0.00	0.00	0.00	0.00	0.00	0.00
Crossroads	2.92	0.64	2.97	2.62	2.06	0.64	1.42	2.26	0.69	0.00	1.56	0.24	0.51	0.00	0.14	0.24
Cumberland	5.32	3.95	3.96	4.22	4.46	2.47	2.85	2.82	0.51	0.99	1.11	1.09	0.34	0.49	0.00	0.31
Durham	1.64	1.18	2.20	1.56	0.98	0.88	1.69	1.36	0.49	0.00	0.51	0.19	0.16	0.29	0.00	0.00
Eastpointe	3.34	1.26	0.75	1.33	1.11	1.00	0.50	0.85	2.23	0.25	0.12	0.48	0.00	0.00	0.12	0.00
Five County	1.18	1.36	0.74	0.75	0.92	1.11	0.49	0.75	0.26	0.25	0.12	0.00	0.00	0.00	0.12	0.00
Foothills	1.67	1.02	2.03	1.02	1.07	0.87	1.22	0.77	0.61	0.15	0.41	0.26	0.00	0.00	0.41	0.00
Guilford	0.45	1.39	0.68	1.24	0.45	0.78	0.43	0.91	0.00	0.61	0.17	0.25	0.00	0.00	0.26	0.08
Johnston	0.26	0.51	0.25	0.54	0.26	0.51	0.00	0.54	0.00	0.00	0.25	0.00	0.00	0.00	0.00	0.00
Mecklenburg	0.74	1.10	1.81	1.18	0.60	0.81	1.58	0.86	0.09	0.24	0.14	0.27	0.06	0.05	0.09	0.05
Neuse	4.62	2.60	4.23	1.80	2.77	2.60	2.35	0.90	1.39	0.43	1.88	0.90	0.92	0.00	0.00	0.00
New River	1.54	0.19	0.56	0.75	1.34	0.00	0.19	0.37	0.19	0.19	0.00	0.56	0.00	0.00	0.37	0.00
Onslow-Carteret	0.46	0.15	0.13	0.13	0.46	0.15	0.13	0.00	0.00	0.00	0.00	0.13	0.00	0.00	0.00	0.00
OPC	0.48	0.00	0.32	0.51	0.48	0.00	0.32	0.17	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.34
Pathways	2.69	1.86	2.60	1.09	1.79	1.24	1.73	0.79	0.72	0.53	0.61	0.30	0.18	0.09	0.26	0.00
Piedmont	1.75	1.49	1.48	1.21	1.16	0.88	0.87	0.82	0.53	0.60	0.61	0.36	0.05	0.00	0.00	0.04
Pitt	0.38	0.36	0.63	0.30	0.00	0.36	0.63	0.15	0.38	0.00	0.00	0.15	0.00	0.00	0.00	0.00
Roanoke-Chowan	3.95	0.52	0.48	1.86	3.42	0.52	0.48	0.70	0.26	0.00	0.00	1.16	0.26	0.00	0.00	0.00
Sandhills	5.33	4.26	2.56	3.27	3.02	2.60	1.63	1.87	3.02	1.42	0.93	1.48	0.32	0.24	0.16	0.16
Smoky Mountain	1.87	0.98	0.61	1.09	1.15	0.37	0.49	0.65	0.86	0.49	0.12	0.54	0.14	0.12	0.00	0.00
Southeastern Center	2.47	1.70	1.34	1.66	1.24	1.24	1.34	1.66	1.24	0.46	0.15	0.00	0.00	0.31	0.00	0.00
Southeastern Regional	0.60	0.51	0.40	0.66	0.50	0.30	0.20	0.38	0.10	0.20	0.20	0.28	0.00	0.00	0.00	0.00
Tideland	1.02	0.52	0.66	0.47	0.68	0.34	0.66	0.32	0.51	0.17	0.00	0.00	0.00	0.00	0.00	0.16
Wake	0.45	0.19	0.52	2.05	0.25	0.13	0.13	1.41	0.13	0.06	0.00	0.35	0.06	0.00	0.39	0.28
Western Highlands	1.66	0.91	1.10	0.87	0.76	0.65	0.98	0.49	0.76	0.26	0.23	0.49	0.14	0.00	0.06	0.05
Wilson-Greene-Edgecombe-Nash	0.46	0.43	0.24	0.52	0.46	0.43	0.12	0.52	0.00	0.32	0.12	0.00	0.00	0.00	0.00	0.00
All LMEs Reporting	1.56	1.10	1.21	1.21	1.04	0.76	0.83	0.83	0.52	0.32	0.31	0.34	0.08	0.05	0.10	0.06
Minimum	0.21	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Median	1.18	0.91	0.70	1.09	0.92	0.64	0.50	0.75	0.29	0.19	0.14	0.25	0.00	0.00	0.00	0.00
Maximum	5.33	4.26	4.23	4.22	4.46	2.60	2.85	2.82	3.02	1.42	1.88	1.48	0.92	0.49	0.41	0.34

1. Active consumers are the average monthly active caseload for the quarter and is calculated by performing a distinct count of clients in the Client Services Data Warehouse with a status code of "active" each month and averaging the three months.

2. Total Unduplicated Count is the number of incident reports received. This number may be less than the sum of alleged abuse, neglect, and exploitation incidents if more than one type of allegation is reported on a single incident report.

Table 30 - Unduplicated Count of Consumers with Level 2 and Level 3 Incidents Involving Allegations of Abuse, Neglect, and Exploitation, Highest and Average Number of Incident Reports Per Consumer

This table shows the total number of Level 2 and 3 incident reports involving allegations of abuse, neglect, and exploitation filed by local providers in each catchment area, the unduplicated count of consumers involved, the highest number of incident reports for a single consumer, and the average number of incident reports for all other consumers for which an incident was reported. This data was not collected and reported prior to the 3rd Quarter of SFY06.

Statewide, 324 incidents involving 309 consumers were reported this quarter. The highest number of incident reports for a single consumer this quarter was 3. The average number of incident reports for all other consumers for which an incident was reported was 1.0.

LME	Total Number of Level 2 and 3 Incident Reports Involving Allegations of Abuse, Neglect, and Exploitation															
	1st Qtr				2nd Qtr				3rd Qtr				4th Qtr			
	Total Level 2 and 3 Incidents	Unduplicated Count of Consumers	Highest Number of Reports for a Single Consumer	Avg # of Incident Reports For All Other Consumers	Total Level 2 and 3 Incidents	Unduplicated Count of Consumers	Highest Number of Reports for a Single Consumer	Avg # of Incident Reports For All Other Consumers	Total Level 2 and 3 Incidents	Unduplicated Count of Consumers	Highest Number of Reports for a Single Consumer	Avg # of Incident Reports For All Other Consumers	Total Level 2 and 3 Incidents	Unduplicated Count of Consumers	Highest Number of Reports for a Single Consumer	Avg # of Incident Reports For All Other Consumers
Alamance-Caswell-Rockingham	2				0				7	7	1	1.0	2	2	1	1.0
Albemarle	2				1				0	0	0	0.0	1	1	1	0.0
Catawba	3				4				7	5	3	1.0	8	6	3	1.0
Centerpoint	15				4				0	0	0	0.0	0	0	0	0.0
Crossroads	17				4				21	20	2	1.0	22	19	2	1.1
Cumberland	31				24				25	22	3	1.0	27	27	1	1.0
Durham	10				8				13	11	3	1.0	8	8	1	1.0
Eastpointe	27				10				6	6	1	1.0	11	11	1	1.0
Five County	9				11				6	6	1	1.0	6	6	1	1.0
Foothills	11				7				15	15	1	1.0	8	8	1	1.0
Guilford	5				16				8	8	1	1.0	15	13	2	1.1
Johnston	1				2				1	1	1	0.0	2	2	1	1.0
Mecklenburg	25				23				39	39	1	1.0	26	26	1	1.0
Neuse	10				6				9	9	1	1.0	4	4	1	1.0
New River	8				1				3	3	1	1.0	4	4	1	1.0
Onslow-Carteret	3				1				1	1	1	0.0	1	1	1	0.0
OPC	3				0				2	2	1	1.0	3	3	1	1.0
Pathways	30				21				30	29	2	1.0	11	11	1	1.0
Piedmont	33				32				34	33	2	1.0	34	32	2	1.0
Pitt	2				2				4	4	1	1.0	2	1	2	0.0
Roanoke-Chowan	15				2				2	2	1	1.0	8	7	2	1.0
Sandhills	67				54				33	31	2	1.0	42	40	2	1.0
Smoky Mountain	13				8				5	5	1	1.0	10	9	2	1.0
Southeastern Center	16				11				9	9	1	1.0	11	11	1	1.0
Southeastern Regional	6				5				4	4	1	1.0	7	7	1	1.0
Tideland	6				3				4	4	1	1.0	3	3	1	1.0
Wake	7				3				8	8	1	1.0	29	29	1	1.0
Western Highlands	24				14				19	19	1	1.0	16	16	1	1.0
Wilson-Greene-Edgecombe-Nash	5				4				2	2	1	1.0	3	2	2	1.0
All LMEs Reporting	406				281				317	305	3	1.0	324	309	3	1.0

Table 31 - Numbers of Level 2 Incidents Involving Reported Allegations of Abuse, Neglect or Exploitation of Consumers

This table summarizes the numbers of Level 2 incidents involving reported allegations of abuse, neglect, or exploitation of consumers. Level 2 incidents include any allegation of abuse, neglect or exploitation of a consumer by staff or other adult, including inappropriate touching or sexual behavior.

There were 311 Level 2 incident reports involving allegations of abuse, neglect, or exploitation that were submitted this quarter. Two-thirds (68.2%) of the reported incidents involved allegations of abuse, one-quarter (29.3%) of the reported incidents involved allegations of neglect, and 5.5% of the reported incidents involved allegations of exploitation.

LME	Level 2 Incidents Involving Reported Allegations of Abuse, Neglect, or Exploitation															
	Total Reported Allegations (Unduplicated)*				Alleged Abuse				Alleged Neglect				Alleged Exploitation			
	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr
Alamance-Caswell-Rockingham	2	0	7	2	2	0	5	1	0	0	1	1	0	0	1	0
Albemarle	2	1	0	1	1	1	0	1	1	0	0	0	0	0	0	0
Catawba	3	4	6	6	2	4	4	6	1	0	2	0	0	0	0	0
Centerpoint	15	4	0	0	14	3	0	0	1	1	0	0	0	0	0	0
Crossroads	17	4	21	22	12	4	10	19	4	0	11	2	3	0	1	2
Cumberland	31	24	25	27	26	15	18	18	3	6	7	7	2	3	0	2
Durham	10	8	13	8	6	6	10	7	3	0	3	1	1	2	0	0
Eastpointe	27	10	6	11	9	8	4	7	18	2	1	4	0	0	1	0
Five County	9	11	6	6	7	9	4	6	2	2	1	0	0	0	1	0
Foothills	11	7	15	8	7	6	9	6	4	1	3	2	0	0	3	0
Guilford	5	16	8	14	5	9	5	10	0	7	2	3	0	0	3	1
Johnston	1	2	1	2	1	2	0	2	0	0	1	0	0	0	0	0
Mecklenburg	25	23	39	24	20	17	34	17	3	5	3	6	2	1	2	1
Neuse	10	6	9	4	6	6	5	2	3	1	4	2	2	0	0	0
New River	8	1	3	3	7	0	1	1	1	1	0	3	0	0	2	0
Onslow-Carteret	2	1	1	1	2	1	1	0	0	0	0	1	0	0	0	0
OPC	3	0	2	3	3	0	2	1	0	0	0	0	0	0	0	2
Pathways	29	21	30	11	19	14	20	8	8	6	7	3	2	1	3	0
Piedmont	33	32	34	34	22	19	20	23	10	13	14	10	1	0	0	1
Pitt	2	2	4	2	0	2	4	1	2	0	0	1	0	0	0	0
Roanoke-Chowan	15	2	2	8	13	2	2	3	1	0	0	5	1	0	0	0
Sandhills	67	52	32	40	38	32	20	22	38	18	12	19	4	2	2	2
Smoky Mountain	13	8	5	10	8	3	4	6	6	4	1	5	1	1	0	0
Southeastern Center	16	11	9	11	8	8	9	11	8	3	1	0	0	2	0	0
Southeastern Regional	6	5	4	5	5	3	2	3	1	2	2	2	0	0	0	0
Tideland	6	3	4	3	4	2	4	2	3	1	0	0	0	0	0	1
Wake	7	3	8	26	4	2	2	17	2	1	0	5	1	0	6	4
Western Highlands	24	14	19	16	11	10	17	9	11	4	4	9	2	0	1	1
Wilson-Greene-Edgecombe-Nash	5	4	2	3	5	4	1	3	0	3	1	0	0	0	0	0
All LMEs Reporting	404	279	315	311	267	192	217	212	134	81	81	91	22	12	26	17
Percent of Total	100.0%	100.0%	100.0%	100.0%	66.1%	68.8%	68.9%	68.2%	33.2%	29.0%	25.7%	29.3%	5.4%	4.3%	8.3%	5.5%

* Total Unduplicated Count is the number of incident reports received. This number may be less than the sum of alleged abuse, neglect, and exploitation incidents if more than one type of allegation is reported on a single incident report.

Table 32 - Rates of Reported Level 2 Incidents Involving Allegations of Abuse, Neglect, or Exploitation per 1,000 Active Consumers

This table summarizes the rates of reported Level 2 incidents involving allegations of abuse, neglect, or exploitation per 1,000 active consumers¹. Level 2 incidents include any allegation of abuse, neglect or exploitation of a consumer by staff or other adult, including inappropriate touching or sexual behavior. Evaluating rates offer a better comparison measure than the actual numbers due to variation in the size of LMEs and the number of consumers served.

The average rate of reported Level 2 incidents involving allegations of abuse, neglect, or exploitation statewide was 1.16 per 1,000 active caseload this quarter. This represents a slight decrease from last quarter's rate.

LME	Rate of Reported Level 2 Incidents Involving Allegations of Abuse, Neglect, or Exploitation Per 1,000 Active Consumers															
	Total Reported Allegations (Unduplicated) ²				Alleged Abuse				Alleged Neglect				Alleged Exploitation			
	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr
Alamance-Caswell-Rockingham	0.21	0.00	0.70	0.19	0.21	0.00	0.50	0.10	0.00	0.00	0.10	0.10	0.00	0.00	0.10	0.00
Albemarle	0.59	0.31	0.00	0.32	0.29	0.31	0.00	0.32	0.29	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Catawba	0.85	1.10	1.58	1.49	0.56	1.10	1.05	1.49	0.28	0.00	0.53	0.00	0.00	0.00	0.00	0.00
Centerpoint	1.17	0.29	0.00	0.00	1.09	0.22	0.00	0.00	0.08	0.07	0.00	0.00	0.00	0.00	0.00	0.00
Crossroads	2.92	0.64	2.97	2.62	2.06	0.64	1.42	2.26	0.69	0.00	1.56	0.24	0.51	0.00	0.14	0.24
Cumberland	5.32	3.95	3.96	4.22	4.46	2.47	2.85	2.82	0.51	0.99	1.11	1.09	0.34	0.49	0.00	0.31
Durham	1.64	1.18	2.20	1.56	0.98	0.88	1.69	1.36	0.49	0.00	0.51	0.19	0.16	0.29	0.00	0.00
Eastpointe	3.34	1.26	0.75	1.33	1.11	1.00	0.50	0.85	2.23	0.25	0.12	0.48	0.00	0.00	0.12	0.00
Five County	1.18	1.36	0.74	0.75	0.92	1.11	0.49	0.75	0.26	0.25	0.12	0.00	0.00	0.00	0.12	0.00
Foothills	1.67	1.02	2.03	1.02	1.07	0.87	1.22	0.77	0.61	0.15	0.41	0.26	0.00	0.00	0.41	0.00
Guilford	0.45	1.39	0.68	1.16	0.45	0.78	0.43	0.83	0.00	0.61	0.17	0.25	0.00	0.00	0.26	0.08
Johnston	0.26	0.51	0.25	0.54	0.26	0.51	0.00	0.54	0.00	0.00	0.25	0.00	0.00	0.00	0.00	0.00
Mecklenburg	0.74	1.10	1.81	1.09	0.60	0.81	1.58	0.77	0.09	0.24	0.14	0.27	0.06	0.05	0.09	0.05
Neuse	4.62	2.60	4.23	1.80	2.77	2.60	2.35	0.90	1.39	0.43	1.88	0.90	0.92	0.00	0.00	0.00
New River	1.54	0.19	0.56	0.56	1.34	0.00	0.19	0.19	0.19	0.19	0.00	0.56	0.00	0.00	0.37	0.00
Onslow-Carteret	0.31	0.15	0.13	0.13	0.31	0.15	0.13	0.00	0.00	0.00	0.00	0.13	0.00	0.00	0.00	0.00
OPC	0.48	0.00	0.32	0.51	0.48	0.00	0.32	0.17	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.34
Pathways	2.60	1.86	2.60	1.09	1.70	1.24	1.73	0.79	0.72	0.53	0.61	0.30	0.18	0.09	0.26	0.00
Piedmont	1.75	1.49	1.48	1.21	1.16	0.88	0.87	0.82	0.53	0.60	0.61	0.36	0.05	0.00	0.00	0.04
Pitt	0.38	0.36	0.63	0.30	0.00	0.36	0.63	0.15	0.38	0.00	0.00	0.15	0.00	0.00	0.00	0.00
Roanoke-Chowan	3.95	0.52	0.48	1.86	3.42	0.52	0.48	0.70	0.26	0.00	0.00	1.16	0.26	0.00	0.00	0.00
Sandhills	5.33	4.10	2.48	3.12	3.02	2.52	1.55	1.71	3.02	1.42	0.93	1.48	0.32	0.16	0.16	0.16
Smoky Mountain	1.87	0.98	0.61	1.09	1.15	0.37	0.49	0.65	0.86	0.49	0.12	0.54	0.14	0.12	0.00	0.00
Southeastern Center	2.47	1.70	1.34	1.66	1.24	1.24	1.34	1.66	1.24	0.46	0.15	0.00	0.00	0.31	0.00	0.00
Southeastern Regional	0.60	0.51	0.40	0.47	0.50	0.30	0.20	0.28	0.10	0.20	0.20	0.19	0.00	0.00	0.00	0.00
Tideland	1.02	0.52	0.66	0.47	0.68	0.34	0.66	0.32	0.51	0.17	0.00	0.00	0.00	0.00	0.00	0.16
Wake	0.45	0.19	0.52	1.84	0.25	0.13	0.13	1.20	0.13	0.06	0.00	0.35	0.06	0.00	0.39	0.28
Western Highlands	1.66	0.91	1.10	0.87	0.76	0.65	0.98	0.49	0.76	0.26	0.23	0.49	0.14	0.00	0.06	0.05
Wilson-Greene-Edgecombe-Nash	0.46	0.43	0.24	0.52	0.46	0.43	0.12	0.52	0.00	0.32	0.12	0.00	0.00	0.00	0.00	0.00
All LMEs Reporting	1.55	1.09	1.20	1.16	1.03	0.75	0.83	0.79	0.52	0.32	0.31	0.34	0.08	0.05	0.10	0.06
Minimum	0.21	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Median	1.18	0.91	0.70	1.09	0.92	0.64	0.50	0.75	0.29	0.19	0.14	0.24	0.00	0.00	0.00	0.00
Maximum	5.33	4.10	4.23	4.22	4.46	2.60	2.85	2.82	3.02	1.42	1.88	1.48	0.92	0.49	0.41	0.34

1. Active consumers are the average monthly active caseload for the quarter and is calculated by performing a distinct count of clients in the Client Services Data Warehouse with a status code of "active" each month and averaging the three months.

2. Total Unduplicated Count is the number of incident reports received. This number may be less than the sum of alleged abuse, neglect, and exploitation incidents if more than one type of allegation is reported on a single incident report.

Table 33 - Numbers of Level 3 Incidents Involving Reported Allegations of Abuse, Neglect or Exploitation of Consumers

This table summarizes the numbers of Level 3 incidents involving reported allegations of abuse, neglect, or exploitation of consumers. Level 3 incidents include any allegation of abuse, neglect or exploitation of a consumer that involves permanent physical or psychological impairment, or arrest.

There were 13 Level 3 incidents reported this quarter. 12 incidents involved allegations of abuse, and 1 incident involved allegations of neglect.

LME	Level 3 Incidents Involving Reported Allegations of Abuse, Neglect, or Exploitation															
	Total Reported Allegations (Unduplicated)*				Alleged Abuse				Alleged Neglect				Alleged Exploitation			
	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr
Alamance-Caswell-Rockingham	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Albemarle	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Catawba	0	0	1	2	0	0	1	2	0	0	0	0	0	0	0	0
Centerpoint	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Crossroads	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Cumberland	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Durham	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Eastpointe	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Five County	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Foothills	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Guilford	0	0	0	1	0	0	0	1	0	0	0	0	0	0	0	0
Johnston	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Mecklenburg	0	0	0	2	0	0	0	2	0	0	0	0	0	0	0	0
Neuse	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
New River	0	0	0	1	0	0	0	1	0	0	0	0	0	0	0	0
Onslow	1	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0
OPC	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Pathways	1	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0
Piedmont	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Pitt	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Roanoke-Chowan	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Sandhills	0	2	1	2	0	1	1	2	0	0	0	0	0	1	0	0
Smoky Mountain	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Southeastern Center	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Southeastern Regional	0	0	0	2	0	0	0	1	0	0	0	1	0	0	0	0
Tideland	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Wake	0	0	0	3	0	0	0	3	0	0	0	0	0	0	0	0
Western Highlands	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Wilson-Greene-Edgecombe-Nash	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
All LMEs Reporting	2	2	2	13	2	1	2	12	0	0	0	1	0	1	0	0
Percent of Total	100.0%	100.0%	100.0%	100.0%	100.0%	50.0%	100.0%	92.3%	0.0%	0.0%	0.0%	7.7%	0.0%	50.0%	0.0%	0.0%

* Total Unduplicated Count is the number of incident reports received. This number may be less than the sum of alleged abuse, neglect, and exploitation incidents if more than one type of allegation is reported on a single incident report.

Table 34 - Rates of Reported Level 3 Incidents Involving Allegations of Abuse, Neglect, or Exploitation per 1,000 Active Consumers

This table summarizes the rates of reported Level 3 incidents involving allegations of abuse, neglect, or exploitation per 1,000 active consumers¹. Level 3 incidents include any allegation of abuse, neglect or exploitation of a consumer that involves permanent physical or psychological impairment, or arrest. Evaluating rates offer a better comparison measure than the actual numbers due to variation in the size of LMEs and the number of consumers served.

There were 13 Level 3 incidents involving allegations of abuse or neglect this quarter for an overall rate of 0.05 incident per 1,000 active consumers.

LME	Rate of Reported Level 3 Incidents Involving Allegations of Abuse, Neglect, or Exploitation Per 1,000 Active Consumers															
	Total Reported Allegations (Unduplicated) ²				Alleged Abuse				Alleged Neglect				Alleged Exploitation			
	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr
Alamance-Caswell-Rockingham	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Albemarle	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Catawba	0.00	0.00	0.26	0.50	0.00	0.00	0.26	0.50	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Centerpoint	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Crossroads	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Cumberland	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Durham	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Eastpointe	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Five County	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Foothills	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Guilford	0.00	0.00	0.00	0.08	0.00	0.00	0.00	0.08	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Johnston	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Mecklenburg	0.00	0.00	0.00	0.09	0.00	0.00	0.00	0.09	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Neuse	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
New River	0.00	0.00	0.00	0.19	0.00	0.00	0.00	0.19	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Onslow	0.15	0.00	0.00	0.00	0.15	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
OPC	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Pathways	0.09	0.00	0.00	0.00	0.09	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Piedmont	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Pitt	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roanoke-Chowan	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Sandhills	0.00	0.16	0.08	0.16	0.00	0.08	0.08	0.16	0.00	0.00	0.00	0.00	0.00	0.08	0.00	0.00
Smoky Mountain	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Southeastern Center	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Southeastern Regional	0.00	0.00	0.00	0.19	0.00	0.00	0.00	0.09	0.00	0.00	0.00	0.09	0.00	0.00	0.00	0.00
Tideland	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Wake	0.00	0.00	0.00	0.21	0.00	0.00	0.00	0.21	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Western Highlands	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Wilson-Greene-Edgecombe-Nash	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
All LMEs Reporting	0.01	0.01	0.01	0.05	0.01	0.00	0.01	0.04	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Minimum	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Median	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Maximum	0.15	0.16	0.26	0.50	0.15	0.08	0.26	0.50	0.00	0.00	0.00	0.09	0.00	0.08	0.00	0.00

1. Active consumers are the average monthly active caseload for the quarter and is calculated by performing a distinct count of clients in the Client Services Data Warehouse with a status code of "active" each month and averaging the three months.

2. Total Unduplicated Count is the number of incident reports received. This number may be less than the sum of alleged abuse, neglect, and exploitation incidents if more than one type of allegation is reported on a single incident report.

Table 35 - Total Numbers of Reported Level 2 and Level 3 Incidents Involving Medication Errors

This table summarizes the total numbers of reported Level 2 and Level 3 incidents involving medication errors. Level 2 incidents include any medication error that threatens the consumer's health or safety (as determined by the physician or pharmacist notified of the error). Level 3 incidents include any medication error that results in permanent physical or psychological impairment.

There was a total of 86 Level 2 and Level 3 incidents related to medication errors this quarter. This represents a decrease from the prior quarter. Three-quarters (73.3%) of the incidents were due to a missed dose (includes refusals), 14.0% were due to the wrong dosage administered, 5.8% were due to the wrong medication administered, and 7.0% were due to the wrong time of administration.

LME	Total Reported Level 2 and Level 3 Incidents Involving Medication Errors																			
	Total Medication Errors Reported				Wrong Dosage Administered				Wrong Medication Administered				Wrong Time of Administration				Missed Dose (Includes Refusals)			
	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr
Alamance-Caswell-Rockingham	5	1	4	1	1	0	0	0	2	1	1	0	0	0	1	0	2	0	2	1
Albemarle	3	0	3	0	1	0	2	0	0	0	0	0	0	0	0	0	2	0	1	0
Catawba	3	7	11	5	1	0	2	1	0	1	0	0	0	0	1	0	2	6	8	4
Centerpoint	0	16	2	0	0	1	1	0	0	4	1	0	0	0	0	0	0	11	0	0
Crossroads	2	4	6	4	1	0	1	0	0	0	0	1	0	0	0	1	1	4	5	2
Cumberland	16	0	11	10	0	0	0	0	0	0	1	0	0	0	2	2	16	0	8	8
Durham	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0
Eastpointe	0	1	2	4	0	0	0	0	0	0	0	1	0	1	0	0	0	0	2	3
Five County	1	2	2	1	0	1	0	0	0	0	1	0	0	0	0	0	1	1	1	1
Foothills	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1
Guilford	1	6	1	5	1	0	0	0	0	1	0	0	0	0	0	0	0	5	1	5
Johnston	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Mecklenburg	23	29	4	2	2	1	1	0	1	1	0	0	2	1	0	0	18	26	3	2
Neuse	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0
New River	5	14	4	4	1	3	1	2	0	2	0	0	3	0	2	1	1	9	1	1
Onslow-Carteret	1	1	0	0	0	0	0	0	0	1	0	0	0	0	0	0	1	0	0	0
OPC	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Pathways	5	7	7	8	1	0	2	3	0	0	2	0	1	0	0	2	3	7	3	3
Piedmont	11	16	13	11	2	1	2	2	1	1	3	1	0	0	1	0	8	14	7	8
Pitt	0	1	6	5	0	0	0	2	0	0	0	0	0	0	1	0	0	1	5	3
Roanoke-Chowan	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Sandhills	7	2	8	3	2	0	0	0	1	1	2	2	0	0	0	0	4	1	6	1
Smoky Mountain	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1
Southeastern Center	24	10	7	11	6	0	6	0	0	2	0	0	4	3	0	0	14	5	1	11
Southeastern Regional	2	1	3	3	0	0	0	0	0	0	2	0	0	0	1	0	2	1	0	3
Tideland	0	0	1	1	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	1
Wake	0	0	10	0	0	0	8	0	0	0	0	0	0	0	0	0	0	0	2	0
Western Highlands	4	0	4	3	1	0	0	2	0	0	0	0	0	0	1	0	3	0	3	1
Wilson-Greene-Edgecombe-Nash	2	8	5	3	0	0	0	0	0	0	0	0	0	0	0	0	2	8	5	3
All LMEs Reporting	115	127	115	86	20	7	26	12	5	15	14	5	10	5	10	6	80	100	65	63
Percent of Total	100.0%	100.0%	100.0%	100.0%	17.4%	5.5%	22.6%	14.0%	4.3%	11.8%	12.2%	5.8%	8.7%	3.9%	8.7%	7.0%	69.6%	78.7%	56.5%	73.3%

Table 36 - Rate of Total Reported Level 2 and Level 3 Incidents Involving Medication Errors Per 1,000 Active Consumers

This table summarizes the rate of total reported Level 2 and Level 3 incidents involving medication errors per 1,000 active consumers¹. Level 2 incidents include any medication error that threatens the consumer's health or safety (as determined by the physician or pharmacist notified of the error). Level 3 incidents include any medication error that results in permanent physical or psychological impairment. Evaluating rates offer a better comparison measure than the actual numbers due to variation in the size of LMEs and the number of consumers served.

Based on the reported data, this quarter there were 0.32 Level 2 and Level 3 incidents involving medication errors per 1,000 active consumers statewide. This is slightly lower than the prior quarter's 0.44 rate per 1,000 active consumers.

LME	Rate of Total Reported Level 2 and Level 3 Incidents Involving Medication Errors Per 1,000 Active Consumers																			
	Total Medication Errors Reported				Wrong Dosage Administered				Wrong Medication Administered				Wrong Time of Administration				Missed Dose (Includes Refusals)			
	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr
Alamance-Caswell-Rockingham	0.54	0.11	0.40	0.10	0.11	0.00	0.00	0.00	0.21	0.11	0.10	0.00	0.00	0.00	0.10	0.00	0.21	0.00	0.20	0.10
Albemarle	0.88	0.00	0.96	0.00	0.29	0.00	0.64	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.59	0.00	0.32	0.00
Catawba	0.85	1.92	2.90	1.24	0.28	0.00	0.53	0.25	0.00	0.27	0.00	0.00	0.00	0.00	0.26	0.00	0.56	1.65	2.11	0.99
Centerpoint	0.00	1.16	0.14	0.00	0.00	0.07	0.07	0.00	0.00	0.29	0.07	0.00	0.00	0.00	0.00	0.00	0.00	0.80	0.00	0.00
Crossroads	0.34	0.64	0.85	0.48	0.17	0.00	0.14	0.00	0.00	0.00	0.00	0.12	0.00	0.00	0.00	0.12	0.17	0.64	0.71	0.24
Cumberland	2.74	0.00	1.74	1.56	0.00	0.00	0.00	0.00	0.00	0.00	0.16	0.00	0.00	0.00	0.32	0.31	2.74	0.00	1.27	1.25
Durham	0.00	0.00	0.17	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.17	0.00
Eastpointe	0.00	0.13	0.25	0.48	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.12	0.00	0.13	0.00	0.00	0.00	0.00	0.25	0.36
Five County	0.13	0.25	0.25	0.13	0.00	0.12	0.00	0.00	0.00	0.00	0.12	0.00	0.00	0.00	0.00	0.00	0.13	0.12	0.12	0.13
Foothills	0.00	0.00	0.00	0.13	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.13
Guilford	0.09	0.52	0.09	0.41	0.09	0.00	0.00	0.00	0.00	0.09	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.44	0.09	0.41
Johnston	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Mecklenburg	0.68	1.39	0.19	0.09	0.06	0.05	0.05	0.00	0.03	0.05	0.00	0.00	0.06	0.05	0.00	0.00	0.54	1.25	0.14	0.09
Neuse	0.00	0.43	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.43	0.00	0.00
New River	0.96	2.73	0.74	0.75	0.19	0.58	0.19	0.37	0.00	0.39	0.00	0.00	0.58	0.00	0.37	0.19	0.19	1.75	0.19	0.19
Onslow-Carteret	0.15	0.15	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.15	0.00	0.00	0.00	0.00	0.00	0.00	0.15	0.00	0.00	0.00
OPC	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Pathways	0.45	0.62	0.61	0.79	0.09	0.00	0.17	0.30	0.00	0.00	0.17	0.00	0.09	0.00	0.00	0.20	0.27	0.62	0.26	0.30
Piedmont	0.58	0.74	0.57	0.39	0.11	0.05	0.09	0.07	0.05	0.05	0.13	0.04	0.00	0.00	0.04	0.00	0.42	0.65	0.30	0.28
Pitt	0.00	0.18	0.94	0.75	0.00	0.00	0.00	0.30	0.00	0.00	0.00	0.00	0.00	0.00	0.16	0.00	0.00	0.18	0.78	0.45
Roanoke-Chowan	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Sandhills	0.56	0.16	0.62	0.23	0.16	0.00	0.00	0.00	0.08	0.08	0.16	0.16	0.00	0.00	0.00	0.00	0.32	0.08	0.47	0.08
Smoky Mountain	0.00	0.00	0.00	0.11	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.11
Southeastern Center	3.71	1.55	1.04	1.66	0.93	0.00	0.89	0.00	0.00	0.31	0.00	0.00	0.62	0.46	0.00	0.00	2.16	0.77	0.15	1.66
Southeastern Regional	0.20	0.10	0.30	0.28	0.00	0.00	0.00	0.00	0.00	0.00	0.20	0.00	0.00	0.00	0.10	0.00	0.20	0.10	0.00	0.28
Tideland	0.00	0.00	0.17	0.16	0.00	0.00	0.00	0.00	0.00	0.00	0.17	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.16
Wake	0.00	0.00	0.65	0.00	0.00	0.00	0.52	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.13	0.00
Western Highlands	0.28	0.00	0.23	0.16	0.07	0.00	0.00	0.11	0.00	0.00	0.00	0.00	0.00	0.00	0.06	0.00	0.21	0.00	0.17	0.05
Wilson-Greene-Edgecombe-Nash	0.18	0.85	0.59	0.52	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.18	0.85	0.59	0.52
All LMEs Reporting	0.44	0.50	0.44	0.32	0.08	0.03	0.10	0.04	0.02	0.06	0.05	0.02	0.04	0.02	0.04	0.02	0.31	0.39	0.25	0.23
Minimum	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Median	0.15	0.15	0.25	0.16	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.15	0.08	0.15	0.13
Maximum	3.71	2.73	2.90	1.66	0.93	0.58	0.89	0.37	0.21	0.39	0.20	0.16	0.62	0.46	0.37	0.31	2.74	1.75	2.11	1.66

1. Active consumers are the average monthly active caseload for the quarter and is calculated by performing a distinct count of clients in the Client Services Data Warehouse with a status code of "active" each month and averaging the three months.

Table 37 - Unduplicated Count of Consumers with Level 2 and Level 3 Incidents Involving Medication Errors Related To Wrong Dosage Administered, Highest and Average Number of Incident Reports Per Consumer

This table shows the total number of Level 2 and 3 incident reports involving medication errors related to wrong dosage administered filed by local providers in each catchment area, the unduplicated count of consumers involved, the highest number of incident reports for a single consumer, and the average number of incident reports for all other consumers for which an incident was reported. This data was not collected and reported prior to the 3rd Quarter of SFY06.

Statewide, 12 incidents involving 10 consumers were reported this quarter. The highest number of incident reports for a single consumer this quarter was 2. The average number of incident reports for all other consumers for which an incident was reported was 1.1.

LME	Total Number of Level 2 and 3 Incident Reports Involving Medication Errors Related to Wrong Dosage Administered															
	1st Qtr				2nd Qtr				3rd Qtr				4th Qtr			
	Total Level 2 and 3 Incidents	Unduplicated Count of Consumers	Highest Number of Reports for a Single Consumer	Avg # of Incident Reports For All Other Consumers	Total Level 2 and 3 Incidents	Unduplicated Count of Consumers	Highest Number of Reports for a Single Consumer	Avg # of Incident Reports For All Other Consumers	Total Level 2 and 3 Incidents	Unduplicated Count of Consumers	Highest Number of Reports for a Single Consumer	Avg # of Incident Reports For All Other Consumers	Total Level 2 and 3 Incidents	Unduplicated Count of Consumers	Highest Number of Reports for a Single Consumer	Avg # of Incident Reports For All Other Consumers
Alamance-Caswell-Rockingham	1				0				0	0	0	0.0	0	0	0	0.0
Albemarle	1				0				2	2	1	1.0	0	0	0	0.0
Catawba	1				0				2	2	1	1.0	1	1	1	0.0
Centerpoint	0				1				1	1	1	0.0	0	0	0	0.0
Crossroads	1				0				1	1	1	0.0	0	0	0	0.0
Cumberland	0				0				0	0	0	0.0	0	0	0	0.0
Durham	0				0				0	0	0	0.0	0	0	0	0.0
Eastpointe	0				0				0	0	0	0.0	0	0	0	0.0
Five County	0				1				0	0	0	0.0	0	0	0	0.0
Foothills	0				0				0	0	0	0.0	0	0	0	0.0
Guilford	1				0				0	0	0	0.0	0	0	0	0.0
Johnston	0				0				0	0	0	0.0	0	0	0	0.0
Mecklenburg	2				1				1	1	1	0.0	0	0	0	0.0
Neuse	0				0				0	0	0	0.0	0	0	0	0.0
New River	1				3				1	1	1	0.0	2	2	1	1.0
Onslow-Carteret	0				0				0	0	0	0.0	0	0	0	0.0
OPC	0				0				0	0	0	0.0	0	0	0	0.0
Pathways	1				0				2	2	1	1.0	3	3	1	1.0
Piedmont	2				1				2	2	1	1.0	2	1	2	0.0
Pitt	0				0				0	0	0	0.0	2	1	2	0.0
Roanoke-Chowan	0				0				0	0	0	0.0	0	0	0	0.0
Sandhills	2				0				0	0	0	0.0	0	0	0	0.0
Smoky Mountain	0				0				0	0	0	0.0	0	0	0	0.0
Southeastern Center	6				0				6	6	1	1.0	0	0	0	0.0
Southeastern Regional	0				0				0	0	0	0.0	0	0	0	0.0
Tideland	0				0				0	0	0	0.0	0	0	0	0.0
Wake	0				0				8	1	8	0.0	0	0	0	0.0
Western Highlands	1				0				0	0	0	0.0	2	2	1	1.0
Wilson-Greene-Edgecombe-Nash	0				0				0	0	0	0.0	0	0	0	0.0
All LMEs Reporting	20				7				26	19	8	1.0	12	10	2	1.1

Table 38 - Unduplicated Count of Consumers with Level 2 and Level 3 Incidents Involving Medication Errors Related to Wrong Medication, Highest and Average Number of Incident Reports Per Consumer

This table shows the total number of Level 2 and 3 incident reports involving medication errors related to the wrong medication administered filed by local providers in each catchment area, the unduplicated count of consumers involved, the highest number of incident reports for a single consumer, and the average number of incident reports for all other consumers for which an incident was reported. This data was not collected and reported prior to the 3rd Quarter of SFY06.

Statewide, 5 incidents involving 5 consumers were reported this quarter. The highest number of incident reports for a single consumer this quarter was 1. The average number of incident reports for all other consumers for which an incident was reported was 1.0.

LME	Total Number of Level 2 and 3 Incident Reports Involving Medication Errors Related to the Wrong Medication Administered															
	1st Qtr				2nd Qtr				3rd Qtr				4th Qtr			
	Total Level 2 and 3 Incidents	Unduplicated Count of Consumers	Highest Number of Reports for a Single Consumer	Avg # of Incident Reports For All Other Consumers	Total Level 2 and 3 Incidents	Unduplicated Count of Consumers	Highest Number of Reports for a Single Consumer	Avg # of Incident Reports For All Other Consumers	Total Level 2 and 3 Incidents	Unduplicated Count of Consumers	Highest Number of Reports for a Single Consumer	Avg # of Incident Reports For All Other Consumers	Total Level 2 and 3 Incidents	Unduplicated Count of Consumers	Highest Number of Reports for a Single Consumer	Avg # of Incident Reports For All Other Consumers
Alamance-Caswell-Rockingham	2				1				1	1	1	0.0	0	0	0	0.0
Albemarle	0				0				0	0	0	0.0	0	0	0	0.0
Catawba	0				1				0	0	0	0.0	0	0	0	0.0
Centerpoint	0				4				1	1	1	0.0	0	0	0	0.0
Crossroads	0				0				0	0	0	0.0	1	1	1	0.0
Cumberland	0				0				1	1	1	0.0	0	0	0	0.0
Durham	0				0				0	0	0	0.0	0	0	0	0.0
Eastpointe	0				0				0	0	0	0.0	1	1	1	0.0
Five County	0				0				1	1	1	0.0	0	0	0	0.0
Foothills	0				0				0	0	0	0.0	0	0	0	0.0
Guilford	0				1				0	0	0	0.0	0	0	0	0.0
Johnston	0				0				0	0	0	0.0	0	0	0	0.0
Mecklenburg	1				1				0	0	0	0.0	0	0	0	0.0
Neuse	0				0				0	0	0	0.0	0	0	0	0.0
New River	0				2				0	0	0	0.0	0	0	0	0.0
Onslow-Carteret	0				1				0	0	0	0.0	0	0	0	0.0
OPC	0				0				0	0	0	0.0	0	0	0	0.0
Pathways	0				0				2	2	1	1.0	0	0	0	0.0
Piedmont	1				1				3	3	1	1.0	1	1	1	0.0
Pitt	0				0				0	0	0	0.0	0	0	0	0.0
Roanoke-Chowan	0				0				0	0	0	0.0	0	0	0	0.0
Sandhills	1				1				2	2	1	1.0	2	2	1	1.0
Smoky Mountain	0				0				0	0	0	0.0	0	0	0	0.0
Southeastern Center	0				2				0	0	0	0.0	0	0	0	0.0
Southeastern Regional	0				0				2	2	1	1.0	0	0	0	0.0
Tideland	0				0				1	1	1	0.0	0	0	0	0.0
Wake	0				0				0	0	0	0.0	0	0	0	0.0
Western Highlands	0				0				0	0	0	0.0	0	0	0	0.0
Wilson-Greene-Edgecombe-Nash	0				0				0	0	0	0.0	0	0	0	0.0
All LMEs Reporting	5				15				14	14	1	1.0	5	5	1	1.0

This data was not collected and reported prior to the 3rd Quarter.

Table 39 - Unduplicated Count of Consumers with Level 2 and Level 3 Incidents Involving Medication Errors Related to Wrong Time of Administration, Highest and Average Number of Incident Reports Per Consumer

This table shows the total number of Level 2 and 3 incident reports involving medication errors related to the wrong time of administration filed by local providers in each catchment area, the unduplicated count of consumers involved, the highest number of incident reports for a single consumer, and the average number of incident reports for all other consumers for which an incident was reported. This data was not collected and reported prior to the 3rd Quarter of SFY06.

Statewide, 6 incidents involving 6 consumers were reported this quarter. The highest number of incident reports for a single consumer this quarter was 1. The average number of incident reports for all other consumers for which an incident was reported was 1.0.

LME	Total Number of Level 2 and 3 Incident Reports Involving Medication Errors Related to the Wrong Time of Administration															
	1st Qtr				2nd Qtr				3rd Qtr				4th Qtr			
	Total Level 2 and 3 Incidents	Unduplicated Count of Consumers	Highest Number of Reports for a Single Consumer	Avg # of Incident Reports For All Other Consumers	Total Level 2 and 3 Incidents	Unduplicated Count of Consumers	Highest Number of Reports for a Single Consumer	Avg # of Incident Reports For All Other Consumers	Total Level 2 and 3 Incidents	Unduplicated Count of Consumers	Highest Number of Reports for a Single Consumer	Avg # of Incident Reports For All Other Consumers	Total Level 2 and 3 Incidents	Unduplicated Count of Consumers	Highest Number of Reports for a Single Consumer	Avg # of Incident Reports For All Other Consumers
Alamance-Caswell-Rockingham	0				0				1	1	1	0.0	0	0	0	0.0
Albemarle	0				0				0	0	0	0.0	0	0	0	0.0
Catawba	0				0				1	1	1	0.0	0	0	0	0.0
Centerpoint	0				0				0	0	0	0.0	0	0	0	0.0
Crossroads	0				0				0	0	0	0.0	1	1	1	0.0
Cumberland	0				0				2	2	1	1.0	2	2	1	1.0
Durham	0				0				0	0	0	0.0	0	0	0	0.0
Eastpointe	0				1				0	0	0	0.0	0	0	0	0.0
Five County	0				0				0	0	0	0.0	0	0	0	0.0
Foothills	0				0				0	0	0	0.0	0	0	0	0.0
Guilford	0				0				0	0	0	0.0	0	0	0	0.0
Johnston	0				0				0	0	0	0.0	0	0	0	0.0
Mecklenburg	2				1				0	0	0	0.0	0	0	0	0.0
Neuse	0				0				0	0	0	0.0	0	0	0	0.0
New River	3				0				2	2	1	1.0	1	1	1	0.0
Onslow-Carteret	0				0				0	0	0	0.0	0	0	0	0.0
OPC	0				0				0	0	0	0.0	0	0	0	0.0
Pathways	1				0				0	0	0	0.0	2	2	1	1.0
Piedmont	0				0				1	1	1	0.0	0	0	0	0.0
Pitt	0				0				1	1	1	0.0	0	0	0	0.0
Roanoke-Chowan	0				0				0	0	0	0.0	0	0	0	0.0
Sandhills	0				0				0	0	0	0.0	0	0	0	0.0
Smoky Mountain	0				0				0	0	0	0.0	0	0	0	0.0
Southeastern Center	4				3				0	0	0	0.0	0	0	0	0.0
Southeastern Regional	0				0				1	1	1	0.0	0	0	0	0.0
Tideland	0				0				0	0	0	0.0	0	0	0	0.0
Wake	0				0				0	0	0	0.0	0	0	0	0.0
Western Highlands	0				0				1	1	1	0.0	0	0	0	0.0
Wilson-Greene-Edgecombe-Nash	0				0				0	0	0	0.0	0	0	0	0.0
All LMEs Reporting	10				5				10	10	1	1.0	6	6	1	1.0

Table 40 - Unduplicated Count of Consumers with Level 2 and Level 3 Incidents Involving Medication Errors Related to Missed/Refused Dosage, Highest and Average Number of Incident Reports Per Consumer

This table shows the total number of Level 2 and 3 incident reports involving medication errors related to a missed or refused dosage filed by local providers in each catchment area, the unduplicated count of consumers involved, the highest number of incident reports for a single consumer, and the average number of incident reports for all other consumers for which an incident was reported. This data was not collected and reported prior to the 3rd Quarter of SFY06.

Statewide, 63 incidents involving 58 consumers were reported this quarter. The highest number of incident reports for a single consumer this quarter was 3. The average number of incident reports for all other consumers for which an incident was reported was 1.1.

LME	Total Number of Level 2 and 3 Incident Reports Involving Medication Errors Related to a Missed or Refused Dosage															
	1st Qtr				2nd Qtr				3rd Qtr				4th Qtr			
	Total Level 2 and 3 Incidents	Unduplicated Count of Consumers	Highest Number of Reports for a Single Consumer	Avg # of Incident Reports For All Other Consumers	Total Level 2 and 3 Incidents	Unduplicated Count of Consumers	Highest Number of Reports for a Single Consumer	Avg # of Incident Reports For All Other Consumers	Total Level 2 and 3 Incidents	Unduplicated Count of Consumers	Highest Number of Reports for a Single Consumer	Avg # of Incident Reports For All Other Consumers	Total Level 2 and 3 Incidents	Unduplicated Count of Consumers	Highest Number of Reports for a Single Consumer	Avg # of Incident Reports For All Other Consumers
Alamance-Caswell-Rockingham	2				0				2	2	1	1.0	1	1	1	0.0
Albemarle	2				0				1	1	1	0.0	0	0	0	0.0
Catawba	2				6				8	2	5	3.0	4	4	1	1.0
Centerpoint	0				11				0	0	0	0.0	0	0	0	0.0
Crossroads	1				4				5	4	2	1.0	2	2	1	1.0
Cumberland	16				0				8	4	3	1.7	8	8	1	1.0
Durham	0				0				1	1	1	0.0	0	0	0	0.0
Eastpointe	0				0				2	2	1	1.0	3	3	1	1.0
Five County	1				1				1	1	1	0.0	1	1	1	0.0
Foothills	0				0				0	0	0	0.0	1	1	1	0.0
Guilford	0				5				1	1	1	0.0	5	4	2	1.0
Johnston	0				0				0	0	0	0.0	0	0	0	0.0
Mecklenburg	18				26				3	3	1	1.0	2	2	1	1.0
Neuse	0				1				0	0	0	0.0	0	0	0	0.0
New River	1				9				1	1	1	0.0	1	1	1	0.0
Onslow-Carteret	1				0				0	0	0	0.0	0	0	0	0.0
OPC	0				0				0	0	0	0.0	0	0	0	0.0
Pathways	3				7				3	3	1	1.0	3	2	2	1.0
Piedmont	8				14				7	3	5	1.0	8	5	3	1.3
Pitt	0				1				5	4	2	1.0	3	3	1	1.0
Roanoke-Chowan	0				0				0	0	0	0.0	0	0	0	0.0
Sandhills	4				1				6	4	2	1.3	1	1	1	0.0
Smoky Mountain	0				0				0	0	0	0.0	1	1	1	0.0
Southeastern Center	14				5				1	1	1	0.0	11	11	1	1.0
Southeastern Regional	2				1				0	0	0	0.0	3	3	1	1.0
Tideland	0				0				0	0	0	0.0	1	1	1	0.0
Wake	0				0				2	2	1	1.0	0	0	0	0.0
Western Highlands	3				0				3	3	1	1.0	1	1	1	0.0
Wilson-Greene-Edgecombe-Nash	2				8				5	2	3	2.0	3	3	1	1.0
All LMEs Reporting	80				100				65	44	5	1.4	63	58	3	1.1

Table 41 - Numbers of Reported Level 2 Incidents Involving Medication Errors

This table summarizes the numbers of reported Level 2 incidents involving medication errors. Level 2 incidents include any medication error that threatens the consumer's health or safety (as determined by the physician or pharmacist notified of the error).

Three-quarters (73.3%) of the Level 2 incidents involving medication errors reported this quarter were due to a missed dose (includes refusals), 14.0% were due to wrong dosage administered, 5.8% were due to wrong medication administered, and 7.0% were due to wrong time of administration.

LME	Reported Level 2 Incidents Involving Medication Errors																			
	Total Medication Errors Reported				Wrong Dosage Administered				Wrong Medication Administered				Wrong Time of Administration				Missed Dose (Includes Refusals)			
	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr
Alamance-Caswell-Rockingham	5	1	4	1	1	0	0	0	2	1	1	0	0	0	1	0	2	0	2	1
Albemarle	3	0	3	0	1	0	2	0	0	0	0	0	0	0	0	0	2	0	1	0
Catawba	3	7	11	5	1	0	2	1	0	1	0	0	0	0	1	0	2	6	8	4
Centerpoint	0	16	2	0	0	1	1	0	0	4	1	0	0	0	0	0	0	11	0	0
Crossroads	2	4	6	4	1	0	1	0	0	0	0	1	0	0	0	1	1	4	5	2
Cumberland	16	0	11	10	0	0	0	0	0	0	1	0	0	0	2	2	16	0	8	8
Durham	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0
Eastpointe	0	1	2	4	0	0	0	0	0	0	0	1	0	1	0	0	0	0	2	3
Five County	1	2	2	1	0	1	0	0	0	0	1	0	0	0	0	0	1	1	1	1
Foothills	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1
Guilford	1	6	1	5	1	0	0	0	0	1	0	0	0	0	0	0	0	5	1	5
Johnston	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Mecklenburg	23	29	4	2	2	1	1	0	1	1	0	0	2	1	0	0	18	26	3	2
Neuse	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0
New River	5	14	4	4	1	3	1	2	0	2	0	0	3	0	2	1	1	9	1	1
Onslow-Carteret	1	1	0	0	0	0	0	0	0	1	0	0	0	0	0	0	1	0	0	0
OPC	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Pathways	5	7	7	8	1	0	2	3	0	0	2	0	1	0	0	2	3	7	3	3
Piedmont	11	16	13	11	2	1	2	2	1	1	3	1	0	0	1	0	8	14	7	8
Pitt	0	1	6	5	0	0	0	2	0	0	0	0	0	0	1	0	0	1	5	3
Roanoke-Chowan	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Sandhills	7	2	8	3	2	0	0	0	1	1	2	2	0	0	0	0	4	1	6	1
Smoky Mountain	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1
Southeastern Center	24	10	7	11	6	0	6	0	0	2	0	0	4	3	0	0	14	5	1	11
Southeastern Regional	2	1	3	3	0	0	0	0	0	0	2	0	0	0	1	0	2	1	0	3
Tideland	0	0	1	1	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	1
Wake	0	0	10	0	0	0	8	0	0	0	0	0	0	0	0	0	0	0	2	0
Western Highlands	4	0	4	3	1	0	0	2	0	0	0	0	0	0	1	0	3	0	3	1
Wilson-Greene-Edgecombe-Nash	2	8	5	3	0	0	0	0	0	0	0	0	0	0	0	0	2	8	5	3
All LMEs Reporting	115	127	115	86	20	7	26	12	5	15	14	5	10	5	10	6	80	100	65	63
Percent of Total	100.0%	100.0%	100.0%	100.0%	17.4%	5.5%	22.6%	14.0%	4.3%	11.8%	12.2%	5.8%	8.7%	3.9%	8.7%	7.0%	69.6%	78.7%	56.5%	73.3%

Table 42 - Rate of Reported Level 2 Incidents Involving Medication Errors Per 1,000 Active Consumers

This table summarizes the rate of reported Level 2 incidents involving medication errors per 1,000 active consumers¹. Level 2 incidents include any medication error that threatens the consumer's health or safety (as determined by the physician or pharmacist notified of the error). Evaluating rates offer a better comparison measure than the actual numbers due to variation in the size of LMEs and the number of consumers served.

Based on the reported data, statewide there were 0.32 Level 2 incidents involving medication errors per 1,000 active consumers this quarter. This represents a decrease from the prior quarter's rate.

LME	Rate of Reported Level 2 Incidents Involving Medication Errors Per 1,000 Active Consumers																			
	Total Medication Errors Reported				Wrong Dosage Administered				Wrong Medication Administered				Wrong Time of Administration				Missed Dose (Includes Refusals)			
	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr
Alamance-Caswell-Rockingham	0.54	0.11	0.40	0.10	0.11	0.00	0.00	0.00	0.21	0.11	0.10	0.00	0.00	0.00	0.10	0.00	0.21	0.00	0.20	0.10
Albemarle	0.88	0.00	0.96	0.00	0.29	0.00	0.64	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.59	0.00	0.32	0.00
Catawba	0.85	1.92	2.90	1.24	0.28	0.00	0.53	0.25	0.00	0.27	0.00	0.00	0.00	0.00	0.26	0.00	0.56	1.65	2.11	0.99
Centerpoint	0.00	1.16	0.14	0.00	0.00	0.07	0.07	0.00	0.00	0.29	0.07	0.00	0.00	0.00	0.00	0.00	0.00	0.80	0.00	0.00
Crossroads	0.34	0.64	0.85	0.48	0.17	0.00	0.14	0.00	0.00	0.00	0.00	0.12	0.00	0.00	0.00	0.12	0.17	0.64	0.71	0.24
Cumberland	2.74	0.00	1.74	1.56	0.00	0.00	0.00	0.00	0.00	0.00	0.16	0.00	0.00	0.00	0.32	0.31	2.74	0.00	1.27	1.25
Durham	0.00	0.00	0.17	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.17	0.00
Eastpointe	0.00	0.13	0.25	0.48	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.12	0.00	0.13	0.00	0.00	0.00	0.00	0.25	0.36
Five County	0.13	0.25	0.25	0.13	0.00	0.12	0.00	0.00	0.00	0.00	0.12	0.00	0.00	0.00	0.00	0.00	0.13	0.12	0.12	0.13
Foothills	0.00	0.00	0.00	0.13	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.13
Guilford	0.09	0.52	0.09	0.41	0.09	0.00	0.00	0.00	0.00	0.09	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.44	0.09	0.41
Johnston	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Mecklenburg	0.68	1.39	0.19	0.09	0.06	0.05	0.05	0.00	0.03	0.05	0.00	0.00	0.06	0.05	0.00	0.00	0.54	1.25	0.14	0.09
Neuse	0.00	0.43	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.43	0.00	0.00
New River	0.96	2.73	0.74	0.75	0.19	0.58	0.19	0.37	0.00	0.39	0.00	0.00	0.58	0.00	0.37	0.19	0.19	1.75	0.19	0.19
Onslow-Carteret	0.15	0.15	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.15	0.00	0.00	0.00	0.00	0.00	0.00	0.15	0.00	0.00	0.00
OPC	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Pathways	0.45	0.62	0.61	0.79	0.09	0.00	0.17	0.30	0.00	0.00	0.17	0.00	0.09	0.00	0.00	0.20	0.27	0.62	0.26	0.30
Piedmont	0.58	0.74	0.57	0.39	0.11	0.05	0.09	0.07	0.05	0.05	0.13	0.04	0.00	0.00	0.04	0.00	0.42	0.65	0.30	0.28
Pitt	0.00	0.18	0.94	0.75	0.00	0.00	0.00	0.30	0.00	0.00	0.00	0.00	0.00	0.00	0.16	0.00	0.00	0.18	0.78	0.45
Roanoke-Chowan	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Sandhills	0.56	0.16	0.62	0.23	0.16	0.00	0.00	0.00	0.08	0.08	0.16	0.16	0.00	0.00	0.00	0.00	0.32	0.08	0.47	0.08
Smoky Mountain	0.00	0.00	0.00	0.11	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.11
Southeastern Center	3.71	1.55	1.04	1.66	0.93	0.00	0.89	0.00	0.00	0.31	0.00	0.00	0.62	0.46	0.00	0.00	2.16	0.77	0.15	1.66
Southeastern Regional	0.20	0.10	0.30	0.28	0.00	0.00	0.00	0.00	0.00	0.00	0.20	0.00	0.00	0.00	0.10	0.00	0.20	0.10	0.00	0.28
Tideland	0.00	0.00	0.17	0.16	0.00	0.00	0.00	0.00	0.00	0.00	0.17	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.16
Wake	0.00	0.00	0.65	0.00	0.00	0.00	0.52	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.13	0.00
Western Highlands	0.28	0.00	0.23	0.16	0.07	0.00	0.00	0.11	0.00	0.00	0.00	0.00	0.00	0.00	0.06	0.00	0.21	0.00	0.17	0.05
Wilson-Greene-Edgecombe-Nash	0.18	0.85	0.59	0.52	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.18	0.85	0.59	0.52
All LMEs Reporting	0.44	0.50	0.44	0.32	0.08	0.03	0.10	0.04	0.02	0.06	0.05	0.02	0.04	0.02	0.04	0.02	0.31	0.39	0.25	0.23
Minimum	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Median	0.15	0.15	0.25	0.16	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.15	0.08	0.15	0.13
Maximum	3.71	2.73	2.90	1.66	0.93	0.58	0.89	0.37	0.21	0.39	0.20	0.16	0.62	0.46	0.37	0.31	2.74	1.75	2.11	1.66

1. Active consumers are the average monthly active caseload for the quarter and is calculated by performing a distinct count of clients in the Client Services Data Warehouse with a status code of "active" each month and averaging the three months.

Table 43 - Numbers of Reported Level 3 Incidents Involving Medication Errors

This table summarizes the numbers of reported Level 3 incidents involving medication errors. Level 3 incidents include any medication error that results in permanent physical or psychological impairment.

There were no Level 3 incidents involving medication errors reported this quarter.

LME	Reported Level 3 Incidents Involving Medication Errors																			
	Total Medication Errors Reported				Wrong Dosage Administered				Wrong Medication Administered				Wrong Time of Administration				Missed Dose (Includes Refusals)			
	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr
Alamance-Caswell-Rockingham	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Albemarle	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Catawba	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Centerpoint	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Crossroads	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Cumberland	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Durham	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Eastpointe	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Five County	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Foothills	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Guilford	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Johnston	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Mecklenburg	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Neuse	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
New River	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Onslow-Carteret	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
OPC	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Pathways	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Piedmont	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Pitt	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Roanoke-Chowan	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Sandhills	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Smoky Mountain	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Southeastern Center	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Southeastern Regional	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Tideland	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Wake	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Western Highlands	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Wilson-Greene-Edgecombe-Nash	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
All LMEs Reporting	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Percent of Total	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%

Table 44 - Rate of Reported Level 3 Incidents Involving Medication Errors Per 1,000 Active Consumers

This table summarizes the rate of reported Level 3 incidents involving medication errors per 1,000 active consumers¹. Level 3 incidents include any medication error that results in permanent physical or psychological impairment. Evaluating rates offer a better comparison measure than the actual numbers due to variation in the size of LMEs and the number of consumers served.

There were no Level 3 incidents involving medication errors reported this quarter.

Rate of Reported Level 3 Incidents Involving Medication Errors Per 1,000 Active Consumers																				
LME	Total Medication Errors Reported				Wrong Dosage Administered				Wrong Medication Administered				Wrong Time of Administration				Missed Dose (Includes Refusals)			
	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr
Alamance-Caswell-Rockingham	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Albemarle	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Catawba	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Centerpoint	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Crossroads	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Cumberland	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Durham	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Eastpointe	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Five County	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Foothills	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Guilford	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Johnston	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Mecklenburg	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Neuse	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
New River	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Onslow-Carteret	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
OPC	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Pathways	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Piedmont	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Pitt	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roanoke-Chowan	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Sandhills	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Smoky Mountain	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Southeastern Center	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Southeastern Regional	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Tideland	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Wake	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Western Highlands	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Wilson-Greene-Edgecombe-Nash	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
All LMEs Reporting	0.000	0.000	0.00	0.00	0.000	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.000	0.00	0.00	0.00	0.000	0.00	0.00	0.00
Minimum	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Median	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Maximum	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00

1. Active consumers are the average monthly active caseload for the quarter and is calculated by performing a distinct count of clients in the Client Services Data Warehouse with a status code of "active" each month and averaging the three months.

Table 45 - Total Numbers of Reported Level 2 and Level 3 Incidents Involving Consumer Behavior

This table summarizes the total numbers of reported Level 2 and Level 3 incidents involving consumer behavior. Level 2 incidents include any suicide attempt, and any sexual behavior, aggressive/destructive act, or other consumer behavior that involves a report to law enforcement, a complaint to an oversight agency, or a potentially serious threat to the health or safety of self or others. Level 3 incidents include any suicide attempt that results in permanent physical or psychological impairment; any sexual behavior that results in death, permanent physical or psychological impairment, arrest of the consumer, or public scrutiny (as determined by the host LME); and any aggressive/destructive act or other consumer behavior reported to law enforcement or an oversight agency that results in death, permanent physical or psychological impairment, or public scrutiny (as determined by the host LME).

There were 888 Level 2 and Level 3 incidents involving consumer behavior this quarter. Almost two-thirds (61.4%) of these incidents involved "other consumer behavior". Almost one-fifth (21.8%) involved "aggressive/destructive acts by the consumer". "Inappropriate or illegal sexual behavior" accounted for 9.1% of the reported incidents this quarter, and suicide attempts accounted for 7.7% of the reported incidents.

	Total Numbers of Level 2 and Level 3 Incidents Involving Consumer Behavior																			
LME	Total Incidents Involving Consumer Behavior				Suicide Attempt				Inappropriate or Illegal Sexual Behavior				Aggressive/Destructive Acts By Consumer				Other Consumer Behavior			
	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr
Alamance-Caswell-Rockingham	8	0	15	19	0	0	2	2	0	0	0	0	1	0	2	1	7	0	11	16
Albemarle	0	1	2	11	0	0	0	0	0	0	0	3	0	0	2	0	0	1	0	8
Catawba	2	15	13	22	1	7	0	4	0	0	0	1	0	6	6	0	1	2	7	17
Centerpoint	19	17	21	31	3	3	6	2	1	1	3	1	5	5	5	7	10	8	7	21
Crossroads	18	26	58	32	0	2	7	0	1	1	3	1	8	5	12	5	9	18	36	26
Cumberland	75	44	82	86	1	4	2	2	1	2	3	2	69	35	8	14	4	3	69	68
Durham	19	20	24	27	2	2	3	7	2	2	4	1	0	5	3	9	15	11	14	10
Eastpointe	17	30	31	44	3	2	5	2	1	0	2	15	1	9	2	0	12	19	22	27
Five County	27	14	16	35	6	1	1	2	5	0	0	0	2	0	7	23	14	13	8	10
Foothills	3	1	4	4	0	1	2	2	2	0	0	0	0	0	1	0	1	0	1	2
Guilford	24	33	38	34	1	4	3	1	1	5	0	1	3	7	14	15	19	17	21	17
Johnston	4	11	12	11	0	2	1	1	0	0	0	0	0	1	7	7	4	8	4	3
Mecklenburg	153	163	87	84	0	9	5	5	9	12	12	10	13	8	14	18	131	134	56	51
Neuse	8	5	13	13	0	0	0	1	0	0	0	0	0	1	10	10	8	4	3	2
New River	10	8	13	14	1	1	4	2	0	0	0	1	3	4	4	4	6	3	5	7
Onslow-Carteret	12	1	12	5	1	0	1	0	0	0	0	0	0	0	5	0	11	1	6	5
OPC	11	11	8	14	2	0	0	1	0	0	2	6	4	5	6	4	5	6	0	3
Pathways	77	30	37	37	2	3	3	2	11	6	5	7	21	18	16	6	43	3	13	22
Piedmont	36	41	41	41	2	3	10	7	0	2	5	10	5	10	0	0	29	26	26	24
Pitt	11	16	36	22	0	0	0	2	1	0	1	1	4	3	6	4	6	13	29	15
Roanoke-Chowan	2	2	6	8	0	1	0	1	0	0	0	1	2	0	2	4	0	1	4	2
Sandhills	37	46	44	46	1	7	9	1	2	7	0	2	8	9	11	17	26	23	24	26
Smoky Mountain	14	18	9	10	0	2	1	0	1	0	2	3	6	5	1	6	7	11	5	1
Southeastern Center	74	73	64	67	5	5	2	3	2	1	0	9	15	17	12	6	52	50	50	49
Southeastern Regional	32	6	15	41	0	0	2	6	0	0	0	3	12	4	0	9	20	2	13	23
Tideland	7	9	1	4	0	0	0	0	0	3	0	1	1	0	0	0	6	6	1	3
Wake	22	19	35	44	6	4	8	12	2	0	3	1	6	12	1	15	8	3	23	16
Western Highlands	53	44	67	45	2	2	0	0	3	3	6	1	3	2	5	8	45	37	56	36
Wilson-Greene-Edgecombe-Nash	85	63	50	37	0	2	0	0	2	0	2	0	8	4	0	2	75	57	48	35
All LMEs Reporting	860	767	854	888	39	67	77	68	47	45	53	81	200	175	162	194	574	480	562	545
Percent of Total	100.0%	100.0%	100.0%	100.0%	4.5%	8.7%	9.0%	7.7%	5.5%	5.9%	6.2%	9.1%	23.3%	22.8%	19.0%	21.8%	66.7%	62.6%	65.8%	61.4%

Table 46 - Rate of Total Reported Level 2 and Level 3 Incidents Involving Consumer Behavior Per 1,000 Active Consumers

This table summarizes the rate of total reported Level 2 and Level 3 incidents involving consumer behavior per 1,000 active consumers¹. Level 2 incidents include any suicide attempt, and any sexual behavior, aggressive/destructive act, or other consumer behavior that involves a report to law enforcement, a complaint to an oversight agency, or a potentially serious threat to the health or safety of self or others. Level 3 incidents include any suicide attempt that results in permanent physical or psychological impairment; any sexual behavior that results in death, permanent physical or psychological impairment, arrest of the consumer, or public scrutiny (as determined by the host LME); and any aggressive/destructive act or other consumer behavior reported to law enforcement or an oversight agency that results in death, permanent physical or psychological impairment, or public scrutiny (as determined by the host LME). Evaluating rates offer a better comparison measure than the actual numbers due to variation in the size of LMEs and the number of consumers served.

Based on the reported data, statewide there were 3.31 Level 2 and Level 3 incidents involving consumer behavior per 1,000 active consumers this quarter. This is a slight increase over last quarter's rate of 3.25 per 1,000 active consumers.

LME	Rate of Total Level 2 and Level 3 Incidents Involving Consumer Behavior Per 1,000 Active Consumers																			
	Total Incidents Involving Consumer Behavior				Suicide Attempt				Inappropriate or Illegal Sexual Behavior				Aggressive/Destructive Acts By Consumer				Other Consumer Behavior			
	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr
Alamance-Caswell-Rockingham	0.86	0.00	1.50	1.81	0.00	0.00	0.20	0.19	0.00	0.00	0.00	0.00	0.11	0.00	0.20	0.10	0.75	0.00	1.10	1.52
Albemarle	0.00	0.31	0.64	3.56	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.97	0.00	0.00	0.64	0.00	0.00	0.31	0.00	2.59
Catawba	0.56	4.12	3.42	5.45	0.28	1.92	0.00	0.99	0.00	0.00	0.00	0.25	0.00	1.65	1.58	0.00	0.28	0.55	1.84	4.21
Centerpoint	1.48	1.24	1.45	2.10	0.23	0.22	0.41	0.14	0.08	0.07	0.21	0.07	0.39	0.36	0.34	0.47	0.78	0.58	0.48	1.42
Crossroads	3.09	4.18	8.21	3.81	0.00	0.32	0.99	0.00	0.17	0.16	0.42	0.12	1.37	0.80	1.70	0.60	1.54	2.89	5.09	3.10
Cumberland	12.86	7.24	13.00	13.45	0.17	0.66	0.32	0.31	0.17	0.33	0.48	0.31	11.83	5.76	1.27	2.19	0.69	0.49	10.94	10.64
Durham	3.11	2.95	4.06	5.26	0.33	0.29	0.51	1.36	0.33	0.29	0.68	0.19	0.00	0.74	0.51	1.75	2.45	1.62	2.37	1.95
Eastpointe	2.11	3.77	3.87	5.33	0.37	0.25	0.62	0.24	0.12	0.00	0.25	1.82	0.12	1.13	0.25	0.00	1.49	2.39	2.74	3.27
Five County	3.54	1.73	1.97	4.38	0.79	0.12	0.12	0.25	0.66	0.00	0.00	0.00	0.26	0.00	0.86	2.88	1.84	1.61	0.99	1.25
Foothills	0.46	0.15	0.54	0.51	0.00	0.15	0.27	0.26	0.30	0.00	0.00	0.00	0.00	0.00	0.14	0.00	0.15	0.00	0.14	0.26
Guilford	2.17	2.87	3.25	2.81	0.09	0.35	0.26	0.08	0.09	0.44	0.00	0.08	0.27	0.61	1.20	1.24	1.72	1.48	1.79	1.40
Johnston	1.04	2.80	2.98	2.94	0.00	0.51	0.25	0.27	0.00	0.00	0.00	0.00	0.00	0.25	1.74	1.87	1.04	2.04	0.99	0.80
Mecklenburg	4.55	7.81	4.04	3.82	0.00	0.43	0.23	0.23	0.27	0.57	0.56	0.45	0.39	0.38	0.65	0.82	3.90	6.42	2.60	2.32
Neuse	3.70	2.17	6.10	5.84	0.00	0.00	0.00	0.45	0.00	0.00	0.00	0.00	0.00	0.43	4.70	4.49	3.70	1.73	1.41	0.90
New River	1.92	1.56	2.41	2.61	0.19	0.19	0.74	0.37	0.00	0.00	0.00	0.19	0.58	0.78	0.74	0.75	1.15	0.58	0.93	1.31
Onslow-Carteret	1.85	0.15	1.60	0.65	0.15	0.00	0.13	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.67	0.00	1.70	0.15	0.80	0.65
OPC	1.74	1.75	1.27	2.38	0.32	0.00	0.00	0.17	0.00	0.00	0.32	1.02	0.63	0.80	0.95	0.68	0.79	0.96	0.00	0.51
Pathways	6.91	2.65	3.20	3.65	0.18	0.27	0.26	0.20	0.99	0.53	0.43	0.69	1.88	1.59	1.39	0.59	3.86	0.27	1.13	2.17
Piedmont	1.90	1.91	1.78	1.46	0.11	0.14	0.43	0.25	0.00	0.09	0.22	0.36	0.26	0.47	0.00	0.00	1.53	1.21	1.13	0.85
Pitt	2.10	2.85	5.64	3.32	0.00	0.00	0.00	0.30	0.19	0.00	0.16	0.15	0.76	0.53	0.94	0.60	1.14	2.31	4.54	2.26
Roanoke-Chowan	0.53	0.52	1.45	1.86	0.00	0.26	0.00	0.23	0.00	0.00	0.00	0.23	0.53	0.00	0.48	0.93	0.00	0.26	0.96	0.46
Sandhills	2.94	3.63	3.41	3.58	0.08	0.55	0.70	0.08	0.16	0.55	0.00	0.16	0.64	0.71	0.85	1.32	2.07	1.81	1.86	2.03
Smoky Mountain	2.01	2.21	1.11	1.09	0.00	0.25	0.12	0.00	0.14	0.00	0.25	0.33	0.86	0.61	0.12	0.65	1.01	1.35	0.61	0.11
Southeastern Center	11.43	11.31	9.52	10.09	0.77	0.77	0.30	0.45	0.31	0.15	0.00	1.36	2.32	2.63	1.78	0.90	8.03	7.75	7.44	7.38
Southeastern Regional	3.21	0.61	1.48	3.86	0.00	0.00	0.20	0.56	0.00	0.00	0.00	0.28	1.20	0.41	0.00	0.85	2.00	0.20	1.28	2.16
Tideland	1.18	1.55	0.17	0.63	0.00	0.00	0.00	0.00	0.00	0.52	0.00	0.16	0.17	0.00	0.00	0.00	1.02	1.03	0.17	0.47
Wake	1.40	1.20	2.29	3.11	0.38	0.25	0.52	0.85	0.13	0.00	0.20	0.07	0.38	0.76	0.07	1.06	0.51	0.19	1.50	1.13
Western Highlands	3.67	2.85	3.86	2.44	0.14	0.13	0.00	0.00	0.21	0.19	0.35	0.05	0.21	0.13	0.29	0.43	3.12	2.39	3.23	1.95
Wilson-Greene-Edgecombe-Nash	7.84	6.73	5.94	6.39	0.00	0.21	0.00	0.00	0.18	0.00	0.24	0.00	0.74	0.43	0.00	0.35	6.91	6.09	5.70	6.04
All LMEs Reporting	3.31	3.01	3.25	3.31	0.15	0.26	0.29	0.25	0.18	0.18	0.20	0.30	0.77	0.69	0.62	0.72	2.21	1.88	2.14	2.03
Minimum	0.00	0.00	0.17	0.51	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.11
Median	2.10	2.21	2.98	3.32	0.09	0.22	0.23	0.23	0.12	0.00	0.00	0.16	0.38	0.47	0.65	0.65	1.49	1.21	1.28	1.52
Maximum	12.86	11.31	13.00	13.45	0.79	1.92	0.99	1.36	0.99	0.57	0.68	1.82	11.83	5.76	4.70	4.49	8.03	7.75	10.94	10.64

1. Active consumers are the average monthly active caseload for the quarter and is calculated by performing a distinct count of clients in the Client Services Data Warehouse with a status code of "active" each month and averaging the three months.

Table 47 - Unduplicated Count of Consumers with Level 2 and Level 3 Incidents Involving Consumer Behavior Related To Suicide Attempts, Highest and Average Number of Incident Reports Per Consumer

This table shows the total number of Level 2 and 3 incident reports involving consumer behavior related to suicide attempts filed by local providers in each catchment area, the unduplicated count of consumers involved, the highest number of incident reports for a single consumer, and the average number of incident reports for all other consumers for which an incident was reported. This data was not collected and reported prior to the 3rd Quarter of SFY06.

Statewide, 68 incidents involving 67 consumers were reported this quarter. The highest number of incident reports for a single consumer this quarter was 2. The average number of incident reports for all other consumers for which an incident was reported was 1.0.

LME	Total Number of Level 2 and 3 Incident Reports Involving Consumer Behavior Related to Suicide Attempts															
	1st Qtr				2nd Qtr				3rd Qtr				4th Qtr			
	Total Level 2 and 3 Incidents	Unduplicated Count of Consumers	Highest Number of Reports for a Single Consumer	Avg # of Incident Reports For All Other Consumers	Total Level 2 and 3 Incidents	Unduplicated Count of Consumers	Highest Number of Reports for a Single Consumer	Avg # of Incident Reports For All Other Consumers	Total Level 2 and 3 Incidents	Unduplicated Count of Consumers	Highest Number of Reports for a Single Consumer	Avg # of Incident Reports For All Other Consumers	Total Level 2 and 3 Incidents	Unduplicated Count of Consumers	Highest Number of Reports for a Single Consumer	Avg # of Incident Reports For All Other Consumers
Alamance-Caswell-Rockingham	0				0				2	2	1	1.0	2	1	2	0.0
Albemarle	0				0				0	0	0	0.0	0	0	0	0.0
Catawba	1				7				0	0	0	0.0	4	4	1	1.0
Centerpoint	3				3				6	5	2	1.0	2	2	1	1.0
Crossroads	0				2				7	6	2	1.0	0	0	0	0.0
Cumberland	1				4				2	2	1	1.0	2	2	1	1.0
Durham	2				2				3	3	1	1.0	7	7	1	1.0
Eastpointe	3				2				5	4	2	1.0	2	2	1	1.0
Five County	6				1				1	1	1	0.0	2	2	1	1.0
Foothills	0				1				2	1	2	0.0	2	2	1	1.0
Guilford	1				4				3	2	2	1.0	1	1	1	0.0
Johnston	0				2				1	1	1	0.0	1	1	1	0.0
Mecklenburg	0				9				5	5	1	1.0	5	5	1	1.0
Neuse	0				0				0	0	0	0.0	1	1	1	0.0
New River	1				1				4	4	1	1.0	2	2	1	1.0
Onslow-Carteret	1				0				1	1	1	0.0	0	0	0	0.0
OPC	2				0				0	0	0	0.0	1	1	1	0.0
Pathways	2				3				3	3	1	1.0	2	2	1	1.0
Piedmont	2				3				10	10	1	1.0	7	7	1	1.0
Pitt	0				0				0	0	0	0.0	2	2	1	1.0
Roanoke-Chowan	0				1				0	0	0	0.0	1	1	1	0.0
Sandhills	1				7				9	8	2	1.0	1	1	1	0.0
Smoky Mountain	0				2				1	1	1	0.0	0	0	0	0.0
Southeastern Center	5				5				2	2	1	1.0	3	3	1	1.0
Southeastern Regional	0				0				2	2	1	1.0	6	6	1	1.0
Tideland	0				0				0	0	0	0.0	0	0	0	0.0
Wake	6				4				8	8	1	1.0	12	12	1	1.0
Western Highlands	2				2				0	0	0	0.0	0	0	0	0.0
Wilson-Greene-Edgecombe-Nash	0				2				0	0	0	0.0	0	0	0	0.0
All LMEs Reporting	39				67				77	71	2	1.1	68	67	2	1.0

This data was not collected and reported prior to the 3rd Quarter.

Table 48 - Unduplicated Count of Consumers with Level 2 and Level 3 Incidents Involving Consumer Behavior Related To Inappropriate or Illegal Sexual Activity, Highest and Average Number of Incident Reports Per Consumer

This table shows the total number of Level 2 and 3 incident reports involving consumer behavior related to inappropriate or illegal sexual activity filed by local providers in each catchment area, the unduplicated count of consumers involved, the highest number of incident reports for a single consumer, and the average number of incident reports for all other consumers for which an incident was reported. This data was not collected and reported prior to the 3rd Quarter of SFY06.

Statewide, 81 incidents involving 76 consumers were reported this quarter. The highest number of incident reports for a single consumer this quarter was 3. The average number of incident reports for all other consumers for which an incident was reported was 1.0.

LME	Total Number of Level 2 and 3 Incident Reports Involving Consumer Behavior Related to Inappropriate or Illegal Sexual Activity															
	1st Qtr				2nd Qtr				3rd Qtr				4th Qtr			
	Total Level 2 and 3 Incidents	Unduplicated Count of Consumers	Highest Number of Reports for a Single Consumer	Avg # of Incident Reports For All Other Consumers	Total Level 2 and 3 Incidents	Unduplicated Count of Consumers	Highest Number of Reports for a Single Consumer	Avg # of Incident Reports For All Other Consumers	Total Level 2 and 3 Incidents	Unduplicated Count of Consumers	Highest Number of Reports for a Single Consumer	Avg # of Incident Reports For All Other Consumers	Total Level 2 and 3 Incidents	Unduplicated Count of Consumers	Highest Number of Reports for a Single Consumer	Avg # of Incident Reports For All Other Consumers
Alamance-Caswell-Rockingham	0				0				0	0	0	0.0	0	0	0	0.0
Albemarle	0				0				0	0	0	0.0	3	1	3	0.0
Catawba	0				0				0	0	0	0.0	1	1	1	0.0
Centerpoint	1				1				3	2	2	1.0	1	1	1	0.0
Crossroads	1				1				3	3	1	1.0	1	1	1	0.0
Cumberland	1				2				3	3	1	1.0	2	2	1	1.0
Durham	2				2				4	4	1	1.0	1	1	1	0.0
Eastpointe	1				0				2	1	2	0.0	15	12	3	1.1
Five County	5				0				0	0	0	0.0	0	0	0	0.0
Foothills	2				0				0	0	0	0.0	0	0	0	0.0
Guilford	1				5				0	0	0	0.0	1	1	1	0.0
Johnston	0				0				0	0	0	0.0	0	0	0	0.0
Mecklenburg	9				12				12	12	1	1.0	10	10	1	1.0
Neuse	0				0				0	0	0	0.0	0	0	0	0.0
New River	0				0				0	0	0	0.0	1	1	1	0.0
Onslow-Carteret	0				0				0	0	0	0.0	0	0	0	0.0
OPC	0				0				2	2	1	1.0	6	6	1	1.0
Pathways	11				6				5	5	1	1.0	7	7	1	1.0
Piedmont	0				2				5	5	1	1.0	10	10	1	1.0
Pitt	1				0				1	1	1	0.0	1	1	1	0.0
Roanoke-Chowan	0				0				0	0	0	0.0	1	1	1	0.0
Sandhills	2				7				0	0	0	0.0	2	2	1	1.0
Smoky Mountain	1				0				2	1	2	0.0	3	3	1	1.0
Southeastern Center	2				1				0	0	0	0.0	9	9	1	1.0
Southeastern Regional	0				0				0	0	0	0.0	3	3	1	1.0
Tideland	0				3				0	0	0	0.0	1	1	1	0.0
Wake	2				0				3	3	1	1.0	1	1	1	0.0
Western Highlands	3				3				6	6	1	1.0	1	1	1	0.0
Wilson-Greene-Edgecombe-Nash	2				0				2	2	1	1.0	0	0	0	0.0
All LMEs Reporting	47				45				53	50	2	1.0	81	76	3	1.0

Table 49 - Unduplicated Count of Consumers with Level 2 and Level 3 Incidents Involving Aggressive or Destructive Consumer Behavior, Highest and Average Number of Incident Reports Per Consumer

This table shows the total number of Level 2 and 3 incident reports involving aggressive or destructive consumer behavior filed by local providers in each catchment area, the unduplicated count of consumers involved, the highest number of incident reports for a single consumer, and the average number of incident reports for all other consumers for which an incident was reported. This data was not collected and reported prior to the 3rd Quarter of SFY06.

Statewide, 194 incidents involving 175 consumers were reported this quarter. The highest number of incident reports for a single consumer this quarter was 3. The average number of incident reports for all other consumers for which an incident was reported was 1.1.


LME	Total Number of Level 2 and 3 Incident Reports Involving Aggressive or Destructive Consumer Behavior															
	1st Qtr				2nd Qtr				3rd Qtr				4th Qtr			
	Total Level 2 and 3 Incidents	Unduplicated Count of Consumers	Highest Number of Reports for a Single Consumer	Avg # of Incident Reports For All Other Consumers	Total Level 2 and 3 Incidents	Unduplicated Count of Consumers	Highest Number of Reports for a Single Consumer	Avg # of Incident Reports For All Other Consumers	Total Level 2 and 3 Incidents	Unduplicated Count of Consumers	Highest Number of Reports for a Single Consumer	Avg # of Incident Reports For All Other Consumers	Total Level 2 and 3 Incidents	Unduplicated Count of Consumers	Highest Number of Reports for a Single Consumer	Avg # of Incident Reports For All Other Consumers
Alamance-Caswell-Rockingham	1				0				2	2	1	1.0	1	1	1	0.0
Albemarle	0				0				2	2	1	1.0	0	0	0	0.0
Catawba	0				6				6	3	3	1.5	0	0	0	0.0
Centerpoint	5				5				5	4	2	1.0	7	7	1	1.0
Crossroads	8				5				12	7	4	1.3	5	3	2	1.5
Cumberland	69				35				8	8	1	1.0	14	12	2	1.1
Durham	0				5				3	3	1	1.0	9	8	2	1.0
Eastpointe	1				9				2	2	1	1.0	0	0	0	0.0
Five County	2				0				7	6	2	1.0	23	18	3	1.2
Foothills	0				0				1	1	1	0.0	0	0	0	0.0
Guilford	3				7				14	13	2	1.0	15	14	2	1.0
Johnston	0				1				7	5	3	1.0	7	7	1	1.0
Mecklenburg	13				8				14	14	1	1.0	18	18	1	1.0
Neuse	0				1				10	9	2	1.0	10	8	2	1.1
New River	3				4				4	4	1	1.0	4	4	1	1.0
Onslow-Carteret	0				0				5	5	1	1.0	0	0	0	0.0
OPC	4				5				6	6	1	1.0	4	4	1	1.0
Pathways	21				18				16	13	4	1.0	6	6	1	1.0
Piedmont	5				10				0	0	0	0.0	0	0	0	0.0
Pitt	4				3				6	4	2	1.3	4	4	1	1.0
Roanoke-Chowan	2				0				2	2	1	1.0	4	3	2	1.0
Sandhills	8				9				11	10	2	1.0	17	15	2	1.1
Smoky Mountain	6				5				1	1	1	0.0	6	6	1	1.0
Southeastern Center	15				17				12	12	1	1.0	6	6	1	1.0
Southeastern Regional	12				4				0	0	0	0.0	9	9	1	1.0
Tideland	1				0				0	0	0	0.0	0	0	0	0.0
Wake	6				12				1	1	1	0.0	15	13	2	1.1
Western Highlands	3				2				5	5	1	1.0	8	7	2	1.0
Wilson-Greene-Edgecombe-Nash	8				4				0	0	0	0.0	2	2	1	1.0
All LMEs Reporting	200				175				162	142	4	1.1	194	175	3	1.1

**Table 50 - Unduplicated Count of Consumers with Level 2 and Level 3 Incidents Involving Other Consumer Behaviors,
Highest and Average Number of Incident Reports Per Consumer**

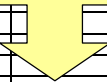
This table shows the total number of Level 2 and 3 incident reports involving other consumer behaviors filed by local providers in each catchment area, the unduplicated count of consumers involved, the highest number of incident reports for a single consumer, and the average number of incident reports for all other consumers for which an incident was reported. This data was not collected and reported prior to the 3rd Quarter of SFY06.


Statewide, 545 incidents involving 444 consumers were reported this quarter. The highest number of incident reports for a single consumer this quarter was 10. The average number of incident reports for all other consumers for which an incident was reported was 1.2.

LME	Total Number of Level 2 and 3 Incident Reports Involving Other Consumer Behaviors															
	1st Qtr				2nd Qtr				3rd Qtr				4th Qtr			
	Total Level 2 and 3 Incidents	Unduplicated Count of Consumers	Highest Number of Reports for a Single Consumer	Avg # of Incident Reports For All Other Consumers	Total Level 2 and 3 Incidents	Unduplicated Count of Consumers	Highest Number of Reports for a Single Consumer	Avg # of Incident Reports For All Other Consumers	Total Level 2 and 3 Incidents	Unduplicated Count of Consumers	Highest Number of Reports for a Single Consumer	Avg # of Incident Reports For All Other Consumers	Total Level 2 and 3 Incidents	Unduplicated Count of Consumers	Highest Number of Reports for a Single Consumer	Avg # of Incident Reports For All Other Consumers
Alamance-Caswell-Rockingham	7				0				11	10	2	1.0	16	13	3	1.1
Albemarle	0				1				0	0	0	0.0	8	8	1	1.0
Catawba	1				2				7	7	1	1.0	17	7	3	2.3
Centerpoint	10				8				7	5	3	1.0	21	15	2	1.4
Crossroads	9				18				36	29	3	1.2	26	23	2	1.1
Cumberland	4				3				69	53	6	1.2	68	40	10	1.5
Durham	15				11				14	13	2	1.0	10	9	2	1.0
Eastpointe	12				19				22	21	2	1.0	27	22	3	1.1
Five County	14				13				8	8	1	1.0	10	6	3	1.4
Foothills	1				0				1	1	1	0.0	2	2	1	1.0
Guilford	19				17				21	17	3	1.1	17	14	2	1.2
Johnston	4				8				4	4	1	1.0	3	3	1	1.0
Mecklenburg	131				134				56	56	1	1.0	51	51	1	1.0
Neuse	8				4				3	3	1	1.0	2	2	1	1.0
New River	6				3				5	4	2	1.0	7	7	1	1.0
Onslow-Carteret	11				1				6	5	2	1.0	5	3	2	1.5
OPC	5				6				0	0	0	0.0	3	3	1	1.0
Pathways	43				3				13	12	2	1.0	22	21	2	1.0
Piedmont	29				26				26	24	2	1.0	24	19	4	1.1
Pitt	6				13				29	20	4	1.3	15	14	2	1.0
Roanoke-Chowan	0				1				4	4	1	1.0	2	2	1	1.0
Sandhills	26				23				24	21	2	1.1	26	24	3	1.0
Smoky Mountain	7				11				5	5	1	1.0	1	1	1	0.0
Southeastern Center	52				50				50	28	5	1.7	49	38	5	1.2
Southeastern Regional	20				2				13	7	4	1.5	23	20	2	1.1
Tideland	6				6				1	1	1	0.0	3	3	1	1.0
Wake	8				3				23	23	1	1.0	16	16	1	1.0
Western Highlands	45				37				56	46	5	1.1	36	29	3	1.2
Wilson-Greene-Edgecombe-Nash	75				57				48	35	3	1.3	35	29	3	1.1
All LMEs Reporting	574				480				562	462	6	1.2	545	444	10	1.2



This data was not collected and reported prior to the 3rd Quarter.





This data was not collected and reported prior to the 3rd Quarter.

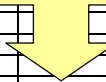


Table 51 - Numbers of Reported Level 2 Incidents Involving Consumer Behavior

This table summarizes the numbers of reported Level 2 incidents involving consumer behavior. Level 2 incidents include any suicide attempt, and any sexual behavior, aggressive/destructive act, or other consumer behavior that involves a report to law enforcement, a complaint to an oversight agency, or a potentially serious threat to the health or safety of self or others.

There was a total of 874 Level 2 incidents involving consumer behavior this quarter. Almost two-thirds (62.4%) of these incidents involved "other consumer behavior", almost one-fifth (21.6%) of these incidents involved "aggressive/destructive acts by consumers", inappropriate or illegal sexual behavior accounted for 8.4% of the reported incidents, and suicide attempts accounted for 7.7% of the reported incidents this quarter.

LME	Numbers of Level 2 Incidents Involving Consumer Behavior																			
	Total Incidents Involving Consumer Behavior				Suicide Attempt				Inappropriate or Illegal Sexual Behavior				Aggressive/Destructive Acts By Consumer				Other Consumer Behavior			
	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr
Alamance-Caswell-Rockingham	8	0	15	18	0	0	2	2	0	0	0	0	1	0	2	0	7	0	11	16
Albemarle	0	1	2	11	0	0	0	0	0	0	0	3	0	0	2	0	0	1	0	8
Catawba	2	15	13	22	1	7	0	4	0	0	0	1	0	6	6	0	1	2	7	17
Centerpoint	19	17	21	30	3	3	6	2	1	1	3	1	5	5	5	6	10	8	7	21
Crossroads	18	25	57	32	0	1	7	0	1	1	3	1	8	5	12	5	9	18	35	26
Cumberland	75	44	82	85	1	4	2	2	1	2	3	1	69	35	8	14	4	3	69	68
Durham	19	20	23	27	2	2	3	7	2	2	4	1	0	5	2	9	15	11	14	10
Eastpointe	17	30	31	44	3	2	5	2	1	0	2	15	1	9	2	0	12	19	22	27
Five County	26	14	16	35	6	1	1	2	4	0	0	0	2	0	7	23	14	13	8	10
Foothills	3	1	4	4	0	1	2	2	2	0	0	0	0	0	1	0	1	0	1	2
Guilford	24	33	36	34	1	4	3	1	1	5	0	1	3	7	12	15	19	17	21	17
Johnston	4	11	12	11	0	2	1	1	0	0	0	0	0	1	7	7	4	8	4	3
Mecklenburg	153	162	87	81	0	9	5	5	9	12	12	9	13	7	14	16	131	134	56	51
Neuse	8	5	13	13	0	0	0	1	0	0	0	0	0	1	10	10	8	4	3	2
New River	10	8	11	14	1	1	2	2	0	0	0	1	3	4	4	4	6	3	5	7
Onslow-Carteret	12	1	12	5	1	0	1	0	0	0	0	0	0	0	5	0	11	1	6	5
OPC	11	11	8	13	2	0	0	1	0	0	2	5	4	5	6	4	5	6	0	3
Pathways	77	29	37	33	2	3	3	2	11	5	5	3	21	18	16	6	43	3	13	22
Piedmont	36	41	41	41	2	3	10	7	0	2	5	10	5	10	0	0	29	26	26	24
Pitt	11	16	36	22	0	0	0	2	1	0	1	1	4	3	6	4	6	13	29	15
Roanoke-Chowan	0	2	6	8	0	1	0	1	0	0	0	1	0	0	2	4	0	1	4	2
Sandhills	37	46	44	46	1	7	9	1	2	7	0	2	8	9	11	17	26	23	24	26
Smoky Mountain	14	18	9	9	0	2	1	0	1	0	2	2	6	5	1	6	7	11	5	1
Southeastern Center	72	71	62	67	4	5	2	3	2	1	0	9	15	17	10	6	51	48	50	49
Southeastern Regional	32	6	15	40	0	0	2	5	0	0	0	3	12	4	0	9	20	2	13	23
Tideland	7	9	1	4	0	0	0	0	0	3	0	1	1	0	0	0	6	6	1	3
Wake	22	19	34	43	6	4	8	12	2	0	3	1	6	12	1	14	8	3	22	16
Western Highlands	53	44	67	45	2	2	0	0	3	3	6	1	3	2	5	8	45	37	56	36
Wilson-Greene-Edgecombe-Nash	85	63	50	37	0	2	0	0	2	0	2	0	8	4	0	2	75	57	48	35
All LMEs Reporting	855	762	845	874	38	66	75	67	46	44	53	73	198	174	157	189	573	478	560	545
Percent of Total	100.0%	100.0%	100.0%	100.0%	4.4%	8.7%	8.9%	7.7%	5.4%	5.8%	6.3%	8.4%	23.2%	22.8%	18.6%	21.6%	67.0%	62.7%	66.3%	62.4%

Table 52 - Rate of Reported Level 2 Incidents Involving Consumer Behavior Per 1,000 Active Consumers

This table summarizes the rate of reported Level 2 incidents involving consumer behavior per 1,000 active consumers¹. Level 2 incidents include any suicide attempt, and any sexual behavior, aggressive/destructive act, or other consumer behavior that involves a report to law enforcement, a complaint to an oversight agency, or a potentially serious threat to the health or safety of self or others. Evaluating rates offer a better comparison measure than the actual numbers due to variation in the size of LMEs and the number of consumers served.

Statewide, there were 3.25 Level 2 incidents per 1,000 active consumers reported this quarter involving consumer behavior. This is about the same as last quarter's rate of 3.21 Level 2 incidents per 1,000 active consumers.

LME	Rate of Level 2 Incidents Involving Consumer Behavior Per 1,000 Active Consumers																			
	Total Incidents Involving Consumer Behavior				Suicide Attempt				Inappropriate or Illegal Sexual Behavior				Aggressive/Destructive Acts By Consumer				Other Consumer Behavior			
	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr
Alamance-Caswell-Rockingham	0.86	0.00	1.50	1.71	0.00	0.00	0.20	0.19	0.00	0.00	0.00	0.00	0.11	0.00	0.20	0.00	0.75	0.00	1.10	1.52
Albemarle	0.00	0.31	0.64	3.56	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.97	0.00	0.00	0.64	0.00	0.00	0.31	0.00	2.59
Catawba	0.56	4.12	3.42	5.45	0.28	1.92	0.00	0.99	0.00	0.00	0.00	0.25	0.00	1.65	1.58	0.00	0.28	0.55	1.84	4.21
Centerpoint	1.48	1.24	1.45	2.03	0.23	0.22	0.41	0.14	0.08	0.07	0.21	0.07	0.39	0.36	0.34	0.41	0.78	0.58	0.48	1.42
Crossroads	3.09	4.02	8.07	3.81	0.00	0.16	0.99	0.00	0.17	0.16	0.42	0.12	1.37	0.80	1.70	0.60	1.54	2.89	4.95	3.10
Cumberland	12.86	7.24	13.00	13.30	0.17	0.66	0.32	0.31	0.17	0.33	0.48	0.16	11.83	5.76	1.27	2.19	0.69	0.49	10.94	10.64
Durham	3.11	2.95	3.89	5.26	0.33	0.29	0.51	1.36	0.33	0.29	0.68	0.19	0.00	0.74	0.34	1.75	2.45	1.62	2.37	1.95
Eastpointe	2.11	3.77	3.87	5.33	0.37	0.25	0.62	0.24	0.12	0.00	0.25	1.82	0.12	1.13	0.25	0.00	1.49	2.39	2.74	3.27
Five County	3.41	1.73	1.97	4.38	0.79	0.12	0.12	0.25	0.53	0.00	0.00	0.00	0.26	0.00	0.86	2.88	1.84	1.61	0.99	1.25
Foothills	0.46	0.15	0.54	0.51	0.00	0.15	0.27	0.26	0.30	0.00	0.00	0.00	0.00	0.00	0.14	0.00	0.15	0.00	0.14	0.26
Guilford	2.17	2.87	3.07	2.81	0.09	0.35	0.26	0.08	0.09	0.44	0.00	0.08	0.27	0.61	1.02	1.24	1.72	1.48	1.79	1.40
Johnston	1.04	2.80	2.98	2.94	0.00	0.51	0.25	0.27	0.00	0.00	0.00	0.00	0.00	0.25	1.74	1.87	1.04	2.04	0.99	0.80
Mecklenburg	4.55	7.76	4.04	3.68	0.00	0.43	0.23	0.23	0.27	0.57	0.56	0.41	0.39	0.34	0.65	0.73	3.90	6.42	2.60	2.32
Neuse	3.70	2.17	6.10	5.84	0.00	0.00	0.00	0.45	0.00	0.00	0.00	0.00	0.00	0.43	4.70	4.49	3.70	1.73	1.41	0.90
New River	1.92	1.56	2.04	2.61	0.19	0.19	0.37	0.37	0.00	0.00	0.00	0.19	0.58	0.78	0.74	0.75	1.15	0.58	0.93	1.31
Onslow-Carteret	1.85	0.15	1.60	0.65	0.15	0.00	0.13	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.67	0.00	1.70	0.15	0.80	0.65
OPC	1.74	1.75	1.27	2.21	0.32	0.00	0.00	0.17	0.00	0.00	0.32	0.85	0.63	0.80	0.95	0.68	0.79	0.96	0.00	0.51
Pathways	6.91	2.56	3.20	3.26	0.18	0.27	0.26	0.20	0.99	0.44	0.43	0.30	1.88	1.59	1.39	0.59	3.86	0.27	1.13	2.17
Piedmont	1.90	1.91	1.78	1.46	0.11	0.14	0.43	0.25	0.00	0.09	0.22	0.36	0.26	0.47	0.00	0.00	1.53	1.21	1.13	0.85
Pitt	2.10	2.85	5.64	3.32	0.00	0.00	0.00	0.30	0.19	0.00	0.16	0.15	0.76	0.53	0.94	0.60	1.14	2.31	4.54	2.26
Roanoke-Chowan	0.00	0.52	1.45	1.86	0.00	0.26	0.00	0.23	0.00	0.00	0.00	0.23	0.00	0.00	0.48	0.93	0.00	0.26	0.96	0.46
Sandhills	2.94	3.63	3.41	3.58	0.08	0.55	0.70	0.08	0.16	0.55	0.00	0.16	0.64	0.71	0.85	1.32	2.07	1.81	1.86	2.03
Smoky Mountain	2.01	2.21	1.11	0.98	0.00	0.25	0.12	0.00	0.14	0.00	0.25	0.22	0.86	0.61	0.12	0.65	1.01	1.35	0.61	0.11
Southeastern Center	11.12	11.00	9.22	10.09	0.62	0.77	0.30	0.45	0.31	0.15	0.00	1.36	2.32	2.63	1.49	0.90	7.88	7.44	7.44	7.38
Southeastern Regional	3.21	0.61	1.48	3.76	0.00	0.00	0.20	0.47	0.00	0.00	0.00	0.28	1.20	0.41	0.00	0.85	2.00	0.20	1.28	2.16
Tideland	1.18	1.55	0.17	0.63	0.00	0.00	0.00	0.00	0.00	0.52	0.00	0.16	0.17	0.00	0.00	0.00	1.02	1.03	0.17	0.47
Wake	1.40	1.20	2.22	3.04	0.38	0.25	0.52	0.85	0.13	0.00	0.20	0.07	0.38	0.76	0.07	0.99	0.51	0.19	1.44	1.13
Western Highlands	3.67	2.85	3.86	2.44	0.14	0.13	0.00	0.00	0.21	0.19	0.35	0.05	0.21	0.13	0.29	0.43	3.12	2.39	3.23	1.95
Wilson-Greene-Edgecombe-Nash	7.84	6.73	5.94	6.39	0.00	0.21	0.00	0.00	0.18	0.00	0.24	0.00	0.74	0.43	0.00	0.35	6.91	6.09	5.70	6.04
All LMEs Reporting	3.29	2.99	3.21	3.25	0.15	0.26	0.29	0.25	0.18	0.17	0.20	0.27	0.76	0.68	0.60	0.70	2.21	1.88	2.13	2.03
Minimum	0.00	0.00	0.17	0.51	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.11
Median	2.10	2.21	2.98	3.26	0.09	0.21	0.23	0.23	0.12	0.00	0.00	0.16	0.27	0.47	0.65	0.65	1.49	1.21	1.28	1.52
Maximum	12.86	11.00	13.00	13.30	0.79	1.92	0.99	1.36	0.99	0.57	0.68	1.82	11.83	5.76	4.70	4.49	7.88	7.44	10.94	10.64

1. Active consumers are the average monthly active caseload for the quarter and is calculated by performing a distinct count of clients in the Client Services Data Warehouse with a status code of "active" each month and averaging the three months.

Table 53 - Numbers of Reported Level 3 Incidents Involving Consumer Behavior

This table summarizes the numbers of reported Level 3 incidents involving consumer behavior. Level 3 incidents include any suicide attempt that results in permanent physical or psychological impairment; any sexual behavior that results in death, permanent physical or psychological impairment, arrest of the consumer, or public scrutiny (as determined by the host LME); and any aggressive/destructive act or other consumer behavior reported to law enforcement or an oversight agency that results in death, permanent physical or psychological impairment, or public scrutiny (as determined by the host LME).

Statewide, there were 14 Level 3 incidents involving consumer behavior that were reported this quarter. A little more than half (57.1%) of these incidents were related to inappropriate or illegal sexual behavior. About a third (35.7%) of these incidents were related to aggressive/destructive acts by the consumer.

LME	Numbers of Level 3 Incidents Involving Consumer Behavior																			
	Total Incidents Involving Consumer Behavior				Suicide Attempt				Inappropriate or Illegal Sexual Behavior				Aggressive/Destructive Acts By Consumer				Other Consumer Behavior			
	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr
Alamance-Caswell-Rockingham	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0
Albemarle	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Catawba	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Centerpoint	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0
Crossroads	0	1	1	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	1	0
Cumberland	0	0	0	1	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0
Durham	0	0	1	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0
Eastpointe	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Five County	1	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0
Foothills	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Guilford	0	0	2	0	0	0	0	0	0	0	0	0	0	0	2	0	0	0	0	0
Johnston	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Mecklenburg	0	1	0	3	0	0	0	0	0	0	0	1	0	1	0	2	0	0	0	0
Neuse	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
New River	0	0	2	0	0	0	2	0	0	0	0	0	0	0	0	0	0	0	0	0
Onslow-Carteret	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
OPC	0	0	0	1	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0
Pathways	0	1	0	4	0	0	0	0	0	1	0	4	0	0	0	0	0	0	0	0
Piedmont	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Pitt	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Roanoke-Chowan	2	0	0	0	0	0	0	0	0	0	0	0	2	0	0	0	0	0	0	0
Sandhills	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Smoky Mountain	0	0	0	1	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0
Southeastern Center	2	2	2	0	1	0	0	0	0	0	0	0	0	0	2	0	1	2	0	0
Southeastern Regional	0	0	0	1	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0
Tideland	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Wake	0	0	1	1	0	0	0	0	0	0	0	0	0	0	0	1	0	0	1	0
Western Highlands	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Wilson-Greene-Edgecombe-Nash	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
All LMEs Reporting	5	5	9	14	1	1	2	1	1	1	0	8	2	1	5	5	1	2	2	0
Percent of Total	100.0%	100.0%	100.0%	100.0%	20.0%	20.0%	22.2%	7.1%	20.0%	20.0%	0.0%	57.1%	40.0%	20.0%	55.6%	35.7%	20.0%	40.0%	22.2%	0.0%

Table 54 - Rate of Reported Level 3 Incidents Involving Consumer Behavior Per 1,000 Active Consumers

This table summarizes the rate of reported Level 3 incidents involving consumer behavior per 1,000 active consumers¹. Level 3 incidents include any suicide attempt that results in permanent physical or psychological impairment; any sexual behavior that results in death, permanent physical or psychological impairment, arrest of the consumer, or public scrutiny (as determined by the host LME); and any aggressive/destructive act or other consumer behavior reported to law enforcement or an oversight agency that results in death, permanent physical or psychological impairment, or public scrutiny (as determined by the host LME). Evaluating rates offer a better comparison measure than the actual numbers due to variation in the size of LMEs and the number of consumers served.

Statewide, there were 14 Level 3 incidents involving consumer behavior that were reported this quarter for a rate of 0.05 Level 3 incidents per 1,000 active consumers.

LME	Rate of Level 3 Incidents Involving Consumer Behavior Per 1,000 Active Consumers																			
	Total Incidents Involving Consumer Behavior				Suicide Attempt				Inappropriate or Illegal Sexual Behavior				Aggressive/Destructive Acts By Consumer				Other Consumer Behavior			
	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr
Alamance-Caswell-Rockingham	0.00	0.00	0.00	0.10	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.10	0.00	0.00	0.00	0.00
Albemarle	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Catawba	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Centerpoint	0.00	0.00	0.00	0.07	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.07	0.00	0.00	0.00	0.00
Crossroads	0.00	0.16	0.14	0.00	0.00	0.16	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.14	0.00
Cumberland	0.00	0.00	0.00	0.16	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.16	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Durham	0.00	0.00	0.17	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.17	0.00	0.00	0.00	0.00	0.00
Eastpointe	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Five County	0.13	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.13	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Foothills	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Guilford	0.00	0.00	0.17	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.17	0.00	0.00	0.00	0.00	0.00
Johnston	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Mecklenburg	0.00	0.05	0.00	0.14	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.05	0.00	0.05	0.00	0.09	0.00	0.00	0.00	0.00
Neuse	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
New River	0.00	0.00	0.37	0.00	0.00	0.00	0.37	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Onslow-Carteret	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
OPC	0.00	0.00	0.00	0.17	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.17	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Pathways	0.00	0.09	0.00	0.39	0.00	0.00	0.00	0.00	0.00	0.09	0.00	0.39	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Piedmont	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Pitt	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roanoke-Chowan	0.53	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.53	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Sandhills	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Smoky Mountain	0.00	0.00	0.00	0.11	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.11	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Southeastern Center	0.31	0.31	0.30	0.00	0.15	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.30	0.00	0.15	0.31	0.00	0.00
Southeastern Regional	0.00	0.00	0.00	0.09	0.00	0.00	0.00	0.09	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Tideland	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Wake	0.00	0.00	0.07	0.07	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.07	0.00	0.00	0.07	0.00
Western Highlands	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Wilson-Greene-Edgecombe-Nash	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
All LMEs Reporting	0.02	0.02	0.03	0.05	0.00	0.00	0.01	0.00	0.00	0.00	0.00	0.03	0.01	0.00	0.02	0.02	0.00	0.01	0.01	0.00
Minimum	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Median	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Maximum	0.53	0.31	0.37	0.39	0.15	0.16	0.37	0.09	0.13	0.09	0.00	0.39	0.53	0.05	0.30	0.10	0.15	0.31	0.14	0.00

1. Active consumers are the average monthly active caseload for the quarter and is calculated by performing a distinct count of clients in the Client Services Data Warehouse with a status code of "active" each month and averaging the three months.

Table 55 - Total Number of Level 2 and Level 3 "Other Incidents" Reported

This table summarizes the numbers of "other incidents" that were reported. All of the "other incidents" listed, except for fire, are Level 2 incidents. Fire may be either a Level 2 or a Level 3 incident. A fire that threatens the consumer's health or safety is a Level 2 incident. A fire that results in permanent physical or psychological impairment or public scrutiny (as determined by the host LME) is a Level 3 incident. There was a total of 638 "other incidents" reported this quarter. This represents a 10.8% increase from last quarter. Most of the increase was in the category of unplanned consumer absences over 3 hours or absences reported to legal authorities and expulsions of consumers from services. Unplanned consumer absences represents 83.4% and expulsions of consumers from services represent 6.3% of "other incidents" reported this quarter. Only one incident was a Level 3 incident. The remaining 637 incidents were Level 2 incidents.

LME	Total Number of Level 2 and Level 3 "Other Incidents" Reported																							
	Total "Other Incidents" Reported				Suspension of Consumer from Services (Level 2 only)				Expulsion of Consumer from Services (Level 2 only)				Unplanned Consumer Absence Over 3 Hours or Reported to Legal Authorities (Level 2 only)				Fire that Threatens or Impairs a Consumer's Health or Safety (Level 2)				Fire that Results In Permanent Impairment or Public Scrutiny (Level 3)			
	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr
Alamance-Caswell-Rockingham	7	3	7	4	1	0	1	1	0	0	0	0	6	3	6	3	0	0	0	0	0	0	0	0
Albemarle	2	1	0	0	0	0	0	0	0	0	0	0	2	1	0	0	0	0	0	0	0	0	0	0
Catawba	1	14	24	20	0	0	2	1	0	0	0	0	1	14	22	19	0	0	0	0	0	0	0	0
Centerpoint	16	13	42	29	4	0	1	2	0	0	1	1	12	13	40	26	0	0	0	0	0	0	0	0
Crossroads	12	12	18	21	5	9	14	11	1	0	2	2	6	3	2	7	0	0	0	1	0	0	0	0
Cumberland	18	40	43	46	0	3	8	3	1	2	0	0	17	35	35	40	0	0	0	3	0	0	0	0
Durham	19	22	29	24	0	0	0	1	2	2	1	1	17	20	28	22	0	0	0	0	0	0	0	0
Eastpointe	15	20	20	22	0	0	5	1	0	0	0	4	15	19	15	17	0	1	0	0	0	0	0	0
Five County	10	5	4	22	0	0	0	0	0	0	0	0	10	5	4	22	0	0	0	0	0	0	0	0
Foothills	6	2	16	19	0	1	2	5	0	0	0	1	6	1	14	12	0	0	0	1	0	0	0	0
Guilford	31	59	54	30	1	10	15	7	3	0	4	1	27	47	35	22	0	1	0	0	0	1	0	0
Johnston	10	18	21	19	1	1	1	2	1	0	0	1	8	16	20	16	0	1	0	0	0	0	0	0
Mecklenburg	79	103	79	114	1	1	1	3	2	2	1	5	76	98	71	106	0	2	6	0	0	0	0	0
Neuse	4	7	8	5	0	0	0	0	0	0	0	0	4	7	8	4	0	0	0	0	0	0	0	1
New River	10	9	7	17	0	2	1	1	6	0	1	7	4	6	5	9	0	1	0	0	0	0	0	0
Onslow-Carteret	1	1	0	1	0	0	0	0	0	0	0	0	1	1	0	1	0	0	0	0	0	0	0	0
OPC	8	8	5	7	1	1	2	1	2	0	1	2	5	7	2	4	0	0	0	0	0	0	0	0
Pathways	20	19	21	18	1	3	3	0	0	0	0	0	18	16	18	18	1	0	0	0	0	0	0	0
Piedmont	30	36	46	38	4	4	8	1	0	0	0	0	25	32	38	37	1	0	0	0	0	0	0	0
Pitt	11	5	21	13	0	0	0	0	0	0	0	0	11	5	21	13	0	0	0	0	0	0	0	0
Roanoke-Chowan	0	5	11	0	0	0	0	0	0	0	0	0	0	5	11	0	0	0	0	0	0	0	0	0
Sandhills	50	26	28	23	1	2	4	2	6	10	4	2	42	14	19	19	1	0	1	0	0	0	0	0
Smoky Mountain	9	4	5	3	1	0	3	2	0	0	0	1	8	4	2	0	0	0	0	0	0	0	0	0
Southeastern Center	14	15	15	44	1	1	1	4	1	0	0	2	11	14	14	38	1	0	0	0	0	0	0	0
Southeastern Regional	8	9	5	28	0	0	1	0	0	0	0	0	7	9	4	28	1	0	0	0	0	0	0	0
Tideland	1	1	1	0	1	0	0	0	0	0	0	0	0	1	1	0	0	0	0	0	0	0	0	0
Wake	10	18	20	33	0	0	0	6	4	1	0	2	6	17	20	25	0	0	0	0	0	0	0	0
Western Highlands	15	19	20	22	0	3	6	1	8	9	10	8	7	7	4	13	0	0	0	0	0	0	0	0
Wilson-Greene-Edgecombe-Nash	7	9	6	16	2	1	1	4	0	0	0	0	5	8	4	11	0	0	1	1	0	0	0	0
All LMEs Reporting	424	503	576	638	25	42	80	59	37	26	25	40	357	428	463	532	5	6	8	6	0	1	0	1
Percent of Total	100.0%	100.0%	100.0%	100.0%	5.9%	8.3%	13.9%	9.2%	8.7%	5.2%	4.3%	6.3%	84.2%	85.1%	80.4%	83.4%	1.2%	1.2%	1.4%	0.9%	0.0%	0.2%	0.0%	0.2%

Table 56 - Rate of Level 2 and Level 3 "Other Incidents" Reported Per 1,000 Active Consumers

This table summarizes the rate of "other incidents" that were reported per 1,000 active consumers¹. All of the "other incidents" listed, except for fire, are Level 2 incidents. Fire may be either a Level 2 or a Level 3 incident. A fire that threatens the consumer's health or safety is a Level 2 incident. A fire that results in permanent physical or psychological impairment or public scrutiny (as determined by the host LME) is a Level 3 incident. Evaluating rates offer a better comparison measure than the actual numbers due to variation in the size of LMEs and the number of consumers served.

Based on the reported data, statewide there were 2.38 "other incidents" per 1,000 active consumers during this quarter. This was a slight increase in rate from last quarter.

LME	Rate of Level 2 and Level 3 "Other Incidents" Reported Per 1,000 Active Consumers																							
	Total "Other Incidents" Reported				Suspension of Consumer from Services (Level 2 only)				Expulsion of Consumer from Services (Level 2 only)				Unplanned Consumer Absence Over 3 Hours or Reported to Legal Authorities (Level 2 only)				Fire that Threatens or Impairs a Consumer's Health or Safety (Level 2)				Fire that Results In Permanent Impairment or Public Scrutiny (Level 3)			
	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr
Alamance-Caswell-Rockingham	0.75	0.32	0.70	0.38	0.11	0.00	0.10	0.10	0.00	0.00	0.00	0.00	0.64	0.32	0.60	0.29	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Albemarle	0.59	0.31	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.59	0.31	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Catawba	0.28	3.85	6.32	4.96	0.00	0.00	0.53	0.25	0.00	0.00	0.00	0.00	0.28	3.85	5.79	4.71	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Centerpoint	1.24	0.95	2.89	1.97	0.31	0.00	0.07	0.14	0.00	0.00	0.07	0.07	0.93	0.95	2.76	1.76	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Crossroads	2.06	1.93	2.55	2.50	0.86	1.45	1.98	1.31	0.17	0.00	0.28	0.24	1.03	0.48	0.28	0.83	0.00	0.00	0.00	0.12	0.00	0.00	0.00	0.00
Cumberland	3.09	6.58	6.82	7.20	0.00	0.49	1.27	0.47	0.17	0.33	0.00	0.00	2.92	5.76	5.55	6.26	0.00	0.00	0.00	0.47	0.00	0.00	0.00	0.00
Durham	3.11	3.24	4.91	4.68	0.00	0.00	0.00	0.19	0.33	0.29	0.17	0.19	2.78	2.95	4.74	4.29	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Eastpointe	1.86	2.51	2.49	2.67	0.00	0.00	0.62	0.12	0.00	0.00	0.00	0.48	1.86	2.39	1.87	2.06	0.00	0.13	0.00	0.00	0.00	0.00	0.00	0.00
Five County	1.31	0.62	0.49	2.76	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	1.31	0.62	0.49	2.76	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Foothills	0.91	0.29	2.16	2.43	0.00	0.15	0.27	0.64	0.00	0.00	0.00	0.13	0.91	0.15	1.89	1.54	0.00	0.00	0.00	0.13	0.00	0.00	0.00	0.00
Guilford	2.80	5.14	4.61	2.48	0.09	0.87	1.28	0.58	0.27	0.00	0.34	0.08	2.44	4.09	2.99	1.82	0.00	0.09	0.00	0.00	0.00	0.09	0.00	0.00
Johnston	2.60	4.59	5.22	5.08	0.26	0.25	0.25	0.54	0.26	0.00	0.00	0.27	2.08	4.08	4.97	4.28	0.00	0.25	0.00	0.00	0.00	0.00	0.00	0.00
Mecklenburg	2.35	4.94	3.67	5.18	0.03	0.05	0.05	0.14	0.06	0.10	0.05	0.23	2.26	4.70	3.29	4.82	0.00	0.10	0.28	0.00	0.00	0.00	0.00	0.00
Neuse	1.85	3.03	3.76	2.24	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	1.85	3.03	3.76	1.80	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.45
New River	1.92	1.75	1.30	3.17	0.00	0.39	0.19	0.19	1.15	0.00	0.19	1.31	0.77	1.17	0.93	1.68	0.00	0.19	0.00	0.00	0.00	0.00	0.00	0.00
Onslow-Carteret	0.15	0.15	0.00	0.13	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.15	0.15	0.00	0.13	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
OPC	1.27	1.27	0.79	1.19	0.16	0.16	0.32	0.17	0.32	0.00	0.16	0.34	0.79	1.12	0.32	0.68	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Pathways	1.79	1.68	1.82	1.78	0.09	0.27	0.26	0.00	0.00	0.00	0.00	0.00	1.61	1.41	1.56	1.78	0.09	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Piedmont	1.59	1.67	2.00	1.35	0.21	0.19	0.35	0.04	0.00	0.00	0.00	0.00	1.32	1.49	1.65	1.32	0.05	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Pitt	2.10	0.89	3.29	1.96	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	2.10	0.89	3.29	1.96	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Roanoke-Chowan	0.00	1.29	2.65	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	1.29	2.65	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Sandhills	3.97	2.05	2.17	1.79	0.08	0.16	0.31	0.16	0.48	0.79	0.31	0.16	3.34	1.10	1.47	1.48	0.08	0.00	0.08	0.00	0.00	0.00	0.00	0.00
Smoky Mountain	1.29	0.49	0.61	0.33	0.14	0.00	0.37	0.22	0.00	0.00	0.00	0.11	1.15	0.49	0.25	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Southeastern Center	2.16	2.32	2.23	6.63	0.15	0.15	0.15	0.60	0.15	0.00	0.00	0.30	1.70	2.17	2.08	5.73	0.15	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Southeastern Regional	0.80	0.91	0.49	2.64	0.00	0.00	0.10	0.00	0.00	0.00	0.00	0.00	0.70	0.91	0.40	2.64	0.10	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Tideland	0.17	0.17	0.17	0.00	0.17	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.17	0.17	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Wake	0.64	1.14	1.31	2.33	0.00	0.00	0.00	0.42	0.25	0.06	0.00	0.14	0.38	1.07	1.31	1.77	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Western Highlands	1.04	1.23	1.15	1.19	0.00	0.19	0.35	0.05	0.55	0.58	0.58	0.43	0.48	0.45	0.23	0.70	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Wilson-Greene-Edgecombe-Nash	0.65	0.96	0.71	2.76	0.18	0.11	0.12	0.69	0.00	0.00	0.00	0.00	0.46	0.85	0.48	1.90	0.00	0.00	0.12	0.17	0.00	0.00	0.00	0.00
All LMEs Reporting	1.63	1.97	2.19	2.38	0.10	0.16	0.30	0.22	0.14	0.10	0.10	0.15	1.37	1.68	1.76	1.98	0.02	0.02	0.03	0.02	0.00	0.00	0.00	0.00
Minimum	0.00	0.15	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.15	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Median	1.31	1.29	2.16	2.33	0.00	0.00	0.15	0.14	0.00	0.00	0.00	0.07	1.03	1.10	1.56	1.77	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Maximum	3.97	6.58	6.82	7.20	0.86	1.45	1.98	1.31	1.15	0.79	0.58	1.31	3.34	5.76	5.79	6.26	0.15	0.25	0.28	0.47	0.00	0.09	0.00	0.45

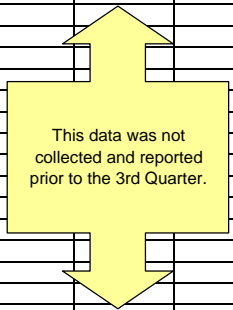
1. Active consumers are the average monthly active caseload for the quarter and is calculated by performing a distinct count of clients in the Client Services Data Warehouse with a status code of "active" each month and averaging the three months.

**Table 57 - Unduplicated Count of Consumers with Level 2 Incidents Involving Suspensions of Consumers,
Highest and Average Number of Incident Reports Per Consumer**

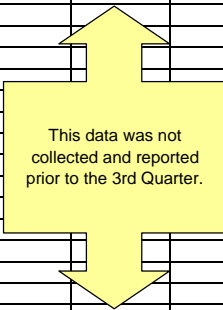
This table shows the total number of Level 2 incident reports involving suspensions of consumers filed by local providers in each catchment area, the unduplicated count of consumers involved, the highest number of incident reports for a single consumer, and the average number of incident reports for all other consumers for which an incident was reported. This data was not collected and reported prior to the 3rd Quarter of SFY06.

Statewide, 59 incidents involving 52 consumers were reported this quarter. The highest number of incident reports for a single consumer this quarter was 3. The average number of incident reports for all other consumers for which an incident was reported was 1.1.

LME	Total Number of Level 2 Incident Reports Involving Suspensions of Consumers															
	1st Qtr				2nd Qtr				3rd Qtr				4th Qtr			
	Total Level 2 Incidents	Unduplicated Count of Consumers	Highest Number of Reports for a Single Consumer	Avg # of Incident Reports For All Other Consumers	Total Level 2 Incidents	Unduplicated Count of Consumers	Highest Number of Reports for a Single Consumer	Avg # of Incident Reports For All Other Consumers	Total Level 2 Incidents	Unduplicated Count of Consumers	Highest Number of Reports for a Single Consumer	Avg # of Incident Reports For All Other Consumers	Total Level 2 Incidents	Unduplicated Count of Consumers	Highest Number of Reports for a Single Consumer	Avg # of Incident Reports For All Other Consumers
Alamance-Caswell-Rockingham	1				0				1	1	1	0.0	1	1	1	0.0
Albemarle	0				0				0	0	0	0.0	0	0	0	0.0
Catawba	0				0				2	2	1	1.0	1	1	1	0.0
Centerpoint	4				0				1	1	1	0.0	2	2	1	1.0
Crossroads	5				9				14	12	3	1.0	11	10	2	1.0
Cumberland	0				3				8	8	1	1.0	3	2	2	1.0
Durham	0				0				0	0	0	0.0	1	1	1	0.0
Eastpointe	0				0				5	5	1	1.0	1	1	1	0.0
Five County	0				0				0	0	0	0.0	0	0	0	0.0
Foothills	0				1				2	2	1	1.0	5	5	1	1.0
Guilford	1				10				15	12	2	1.2	7	7	1	1.0
Johnston	1				1				1	1	1	0.0	2	1	2	0.0
Mecklenburg	1				1				1	1	1	0.0	3	3	1	1.0
Neuse	0				0				0	0	0	0.0	0	0	0	0.0
New River	0				2				1	1	1	0.0	1	1	1	0.0
Onslow-Carteret	0				0				0	0	0	0.0	0	0	0	0.0
OPC	1				1				2	2	1	1.0	1	1	1	0.0
Pathways	1				3				3	3	1	1.0	0	0	0	0.0
Piedmont	4				4				8	8	1	1.0	1	1	1	0.0
Pitt	0				0				0	0	0	0.0	0	0	0	0.0
Roanoke-Chowan	0				0				0	0	0	0.0	0	0	0	0.0
Sandhills	1				2				4	4	1	1.0	2	2	1	1.0
Smoky Mountain	1				0				3	3	1	1.0	2	2	1	1.0
Southeastern Center	1				1				1	1	1	0.0	4	3	2	1.0
Southeastern Regional	0				0				1	1	1	0.0	0	0	0	0.0
Tideland	1				0				0	0	0	0.0	0	0	0	0.0
Wake	0				0				0	0	0	0.0	6	3	3	1.5
Western Highlands	0				3				6	6	1	1.0	1	1	1	0.0
Wilson-Greene-Edgecombe-Nash	2				1				1	1	1	0.0	4	4	1	1.0
All LMEs Reporting	25				42				80	75	3	1.0	59	52	3	1.1



This data was not collected and reported prior to the 3rd Quarter.



This data was not collected and reported prior to the 3rd Quarter.

Table 58 - Unduplicated Count of Consumers with Level 2 Incidents Involving Expulsions of Consumers, Highest and Average Number of Incident Reports Per Consumer

This table shows the total number of Level 2 incident reports involving expulsions of consumers filed by local providers in each catchment area, the unduplicated count of consumers involved, the highest number of incident reports for a single consumer, and the average number of incident reports for all other consumers for which an incident was reported. This data was not collected and reported prior to the 3rd Quarter of SFY06.

Statewide, 40 incidents involving 40 consumers were reported this quarter. The highest number of incident reports for a single consumer this quarter was 1. The average number of incident reports for all other consumers for which an incident was reported was 1.0.

LME	Total Number of Level 2 Incident Reports Involving Expulsions of Consumers															
	1st Qtr				2nd Qtr				3rd Qtr				4th Qtr			
	Total Level 2 Incidents	Unduplicated Count of Consumers	Highest Number of Reports for a Single Consumer	Avg # of Incident Reports For All Other Consumers	Total Level 2 Incidents	Unduplicated Count of Consumers	Highest Number of Reports for a Single Consumer	Avg # of Incident Reports For All Other Consumers	Total Level 2 Incidents	Unduplicated Count of Consumers	Highest Number of Reports for a Single Consumer	Avg # of Incident Reports For All Other Consumers	Total Level 2 Incidents	Unduplicated Count of Consumers	Highest Number of Reports for a Single Consumer	Avg # of Incident Reports For All Other Consumers
Alamance-Caswell-Rockingham	0				0				0	0	0	0.0	0	0	0	0.0
Albemarle	0				0				0	0	0	0.0	0	0	0	0.0
Catawba	0				0				0	0	0	0.0	0	0	0	0.0
Centerpoint	0				0				1	1	1	0.0	1	1	1	0.0
Crossroads	1				0				2	2	1	1.0	2	2	1	1.0
Cumberland	1				2				0	0	0	0.0	0	0	0	0.0
Durham	2				2				1	1	1	0.0	1	1	1	0.0
Eastpointe	0				0				0	0	0	0.0	4	4	1	1.0
Five County	0				0				0	0	0	0.0	0	0	0	0.0
Foothills	0				0				0	0	0	0.0	1	1	1	0.0
Guilford	3				0				4	4	1	1.0	1	1	1	0.0
Johnston	1				0				0	0	0	0.0	1	1	1	0.0
Mecklenburg	2				2				1	1	1	0.0	5	5	1	1.0
Neuse	0				0				0	0	0	0.0	0	0	0	0.0
New River	6				0				1	1	1	0.0	7	7	1	1.0
Onslow-Carteret	0				0				0	0	0	0.0	0	0	0	0.0
OPC	2				0				1	1	1	0.0	2	2	1	1.0
Pathways	0				0				0	0	0	0.0	0	0	0	0.0
Piedmont	0				0				0	0	0	0.0	0	0	0	0.0
Pitt	0				0				0	0	0	0.0	0	0	0	0.0
Roanoke-Chowan	0				0				0	0	0	0.0	0	0	0	0.0
Sandhills	6				10				4	4	1	1.0	2	2	1	1.0
Smoky Mountain	0				0				0	0	0	0.0	1	1	1	0.0
Southeastern Center	1				0				0	0	0	0.0	2	2	1	1.0
Southeastern Regional	0				0				0	0	0	0.0	0	0	0	0.0
Tideland	0				0				0	0	0	0.0	0	0	0	0.0
Wake	4				1				0	0	0	0.0	2	2	1	1.0
Western Highlands	8				9				10	10	1	1.0	8	8	1	1.0
Wilson-Greene-Edgecombe-Nash	0				0				0	0	0	0.0	0	0	0	0.0
All LMEs Reporting	37				26				25	25	1	1.0	40	40	1	1.0

**Table 59 - Unduplicated Count of Consumers with Level 2 and Level 3 Incidents Involving Fires,
Highest and Average Number of Incident Reports Per Consumer**

This table shows the total number of Level 2 and 3 incident reports involving fires filed by local providers in each catchment area, the unduplicated count of consumers involved, the highest number of incident reports for a single consumer, and the average number of incident reports for all other consumers for which an incident was reported. This data was not collected and reported prior to the 3rd Quarter of SFY06.

Statewide, 7 incidents involving 7 consumers were reported this quarter. The highest number of incident reports for a single consumer this quarter was 1. The average number of incident reports for all other consumers for which an incident was reported was 1.0.

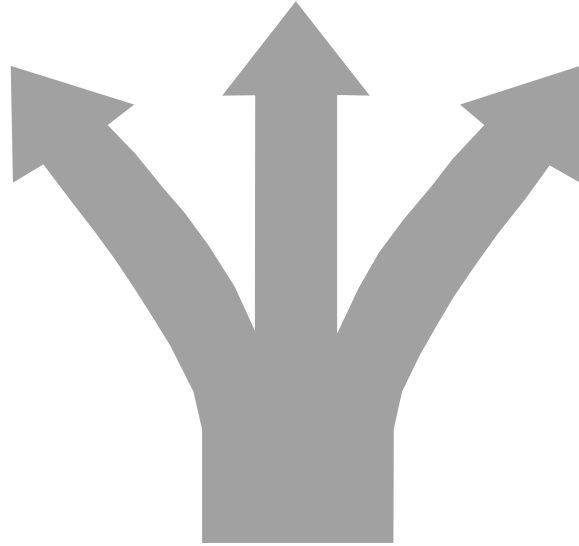
LME	Total Number of Level 2 and 3 Incident Reports Involving Fires															
	1st Qtr				2nd Qtr				3rd Qtr				4th Qtr			
	Total Level 2 and 3 Incidents	Unduplicated Count of Consumers	Highest Number of Reports for a Single Consumer	Avg # of Incident Reports For All Other Consumers	Total Level 2 and 3 Incidents	Unduplicated Count of Consumers	Highest Number of Reports for a Single Consumer	Avg # of Incident Reports For All Other Consumers	Total Level 2 and 3 Incidents	Unduplicated Count of Consumers	Highest Number of Reports for a Single Consumer	Avg # of Incident Reports For All Other Consumers	Total Level 2 and 3 Incidents	Unduplicated Count of Consumers	Highest Number of Reports for a Single Consumer	Avg # of Incident Reports For All Other Consumers
Alamance-Caswell-Rockingham	0				0				0	0	0	0.0	0	0	0	0.0
Albemarle	0				0				0	0	0	0.0	0	0	0	0.0
Catawba	0				0				0	0	0	0.0	0	0	0	0.0
Centerpoint	0				0				0	0	0	0.0	0	0	0	0.0
Crossroads	0				0				0	0	0	0.0	1	1	1	0.0
Cumberland	0				0				0	0	0	0.0	3	3	1	1.0
Durham	0				0				0	0	0	0.0	0	0	0	0.0
Eastpointe	0				1				0	0	0	0.0	0	0	0	0.0
Five County	0				0				0	0	0	0.0	0	0	0	0.0
Foothills	0				0				0	0	0	0.0	1	1	1	0.0
Guilford	0				2				0	0	0	0.0	0	0	0	0.0
Johnston	0				1				0	0	0	0.0	0	0	0	0.0
Mecklenburg	0				2				6	6	1	1.0	0	0	0	0.0
Neuse	0				0				0	0	0	0.0	1	1	1	0.0
New River	0				1				0	0	0	0.0	0	0	0	0.0
Onslow-Carteret	0				0				0	0	0	0.0	0	0	0	0.0
OPC	0				0				0	0	0	0.0	0	0	0	0.0
Pathways	1				0				0	0	0	0.0	0	0	0	0.0
Piedmont	1				0				0	0	0	0.0	0	0	0	0.0
Pitt	0				0				0	0	0	0.0	0	0	0	0.0
Roanoke-Chowan	0				0				0	0	0	0.0	0	0	0	0.0
Sandhills	1				0				1	1	1	0.0	0	0	0	0.0
Smoky Mountain	0				0				0	0	0	0.0	0	0	0	0.0
Southeastern Center	1				0				0	0	0	0.0	0	0	0	0.0
Southeastern Regional	1				0				0	0	0	0.0	0	0	0	0.0
Tideland	0				0				0	0	0	0.0	0	0	0	0.0
Wake	0				0				0	0	0	0.0	0	0	0	0.0
Western Highlands	0				0				0	0	0	0.0	0	0	0	0.0
Wilson-Greene-Edgecombe-Nash	0				0				1	1	1	0.0	1	1	1	0.0
All LMEs Reporting	5				7				8	8	1	1.0	7	7	1	1.0

Table 60 - Unduplicated Count of Consumers with Level 2 Incidents Involving Unplanned Consumer Absences, Highest and Average Number of Incident Reports Per Consumer

This table shows the total number of Level 2 incident reports involving unplanned consumer absences over three hours or absences reported to legal authorities filed by local providers in each catchment area, the unduplicated count of consumers involved, the highest number of incident reports for a single consumer, and the average number of incident reports for all other consumers for which an incident was reported. This data was not collected and reported prior to the 3rd Quarter of SFY06.

Statewide, 532 incidents involving 389 consumers were reported this quarter. The highest number of incident reports for a single consumer this quarter was 7. The average number of incident reports for all other consumers for which an incident was reported was 1.4.

LME	Total Number of Level 2 Incident Reports Involving Unplanned Consumer Absences > 3 Hours or Absences Reported to Legal Authorities															
	1st Qtr				2nd Qtr				3rd Qtr				4th Qtr			
	Total Level 2 Incidents	Unduplicated Count of Consumers	Highest Number of Reports for a Single Consumer	Avg # of Incident Reports For All Other Consumers	Total Level 2 Incidents	Unduplicated Count of Consumers	Highest Number of Reports for a Single Consumer	Avg # of Incident Reports For All Other Consumers	Total Level 2 Incidents	Unduplicated Count of Consumers	Highest Number of Reports for a Single Consumer	Avg # of Incident Reports For All Other Consumers	Total Level 2 Incidents	Unduplicated Count of Consumers	Highest Number of Reports for a Single Consumer	Avg # of Incident Reports For All Other Consumers
Alamance-Caswell-Rockingham	6				3				6	6	1	1.0	3	3	1	1.0
Albemarle	2				1				0	0	0	0.0	0	0	0	0.0
Catawba	1				14				22	12	6	1.5	19	15	4	1.1
Centerpoint	12				13				40	25	4	1.5	26	20	2	1.3
Crossroads	6				3				2	2	1	1.0	7	6	2	1.0
Cumberland	17				35				35	25	4	1.3	40	30	5	1.2
Durham	17				20				28	18	6	1.3	22	18	3	1.1
Eastpointe	15				19				15	11	3	1.2	17	12	4	1.2
Five County	10				5				4	4	1	1.0	22	12	4	1.6
Foothills	6				1				14	12	2	1.1	12	11	2	1.0
Guilford	27				47				35	29	2	1.2	22	17	4	1.1
Johnston	8				16				20	10	9	1.2	16	10	3	1.4
Mecklenburg	76				98				71	43	9	1.5	106	74	7	1.4
Neuse	4				7				8	6	2	1.2	4	4	1	1.0
New River	4				6				5	4	2	1.0	9	5	4	1.3
Onslow-Carteret	1				1				0	0	0	0.0	1	1	1	0.0
OPC	5				7				2	2	1	1.0	4	4	1	1.0
Pathways	18				16				18	17	2	1.0	18	17	2	1.0
Piedmont	25				32				38	26	4	1.4	37	29	4	1.2
Pitt	11				5				21	16	4	1.1	13	9	2	1.4
Roanoke-Chowan	0				5				11	6	5	1.2	0	0	0	0.0
Sandhills	42				14				19	14	4	1.2	19	15	2	1.2
Smoky Mountain	8				4				2	2	1	1.0	0	0	0	0.0
Southeastern Center	11				14				14	11	2	1.2	38	10	4	3.8
Southeastern Regional	7				9				4	4	1	1.0	28	26	3	1.0
Tideland	0				1				1	1	1	0.0	0	0	0	0.0
Wake	6				17				20	14	3	1.3	25	21	2	1.2
Western Highlands	7				7				4	4	1	1.0	13	10	2	1.2
Wilson-Greene-Edgecombe-Nash	5				8				4	4	1	1.0	11	10	2	1.0
All LMEs Reporting	357				428				463	328	9	1.4	532	389	7	1.4



Please give us feedback so we can improve these reports by making them more informative and more useful to you!

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